



australian open 2012 & australian open series 2012 tennis qld pre-sale booking information

when is it on?

Australian Open (Monday 16 January – Sunday 29 January)
Brisbane International (Sunday 1 January – Sunday 8 January)
Medibank International Sydney (Sunday 8 January – Saturday 14 January)
Moorilla Hobart International (Friday 6 January – Saturday 14 January)

who can book?

Financially Registered Members of Tennis QLD

when can I book?

Australian Open Ticket Packages
12noon Friday, 9 September until 12noon Wednesday, 14 September

Australian Open Single Session Tickets
12noon Friday, 16 September until 12noon Wednesday, 21 September

Australian Open Series Ticket Packages
12noon Friday, 9 September until 12noon Thursday, 15 September

Australian Open Series Single Session Tickets
12noon Friday, 16 September until 12noon Wednesday, 21 September

how do I book? on the Internet

1. To purchase your tickets on the internet you need to have a current My Ticketek account. If you are not currently a member of My Ticketek, please go to www.ticketek.com.au to become a member.
2. You will need to have your 2011/2012 Tennis QLD membership number ready as this will act as your password when you are purchasing tickets.
3. Tickets will be available for all sessions for all events.
4. All major credit cards will be accepted. Please have your credit card ready when booking.
5. To purchase tickets you will need to go to www.ticketek.com.au/ma2012.
6. Once you have selected the session/event you wish to attend, you will be required to enter your Tennis QLD membership number.
7. You will then be prompted through the payment stages, confirmation of your tickets and delivery method.

on the phone

To purchase tickets via the phone within Australia please call the Australian Open Pre Sale telephone number 1300 888 104 or if calling from an international telephone number please call +(61) 3 9039 9407 and have your Tennis QLD membership number ready to quote to the operator. You will then be able to purchase tickets.



what are the ticket limits?

The following ticket limits apply for ticket purchasers to the Australian Open:

- Ticket limit of Eight (8) tickets per person for all Rod Laver Arena Series Packages (excluding the Final 5 & Finals Package).
- Ticket limit of Four (4) tickets per person for the Final 5 & Finals Rod Laver Arena Series Packages.
- Ticket limit of Eight (8) tickets per person for all Rod Laver Arena Single Session tickets for sessions that fall within the date range of Monday 16 January until Saturday 28 January 2012.
- Ticket limit of Four (4) tickets per person for all Rod Laver Arena Single Session tickets for Sunday 29 January 2012.
- Ticket limit of Ten (10) tickets per person for all Hisense Arena Series Packages.
- Ticket limit of Ten (10) tickets per person for all Hisense Arena Single Session tickets.
- There is no limit on Ground Passes.

Please note that the maximum number of tickets purchased cannot exceed 30 tickets per person.

Ticket limits do not apply for Australian Open Series events.

important information

A limited number of tickets will be available via this offer and will be sold on a best available basis with an option for sun or shade where applicable.

Please note the tickets available through this offer are allocated following the contractual requirements for Tennis Australia's various stakeholders which include but are not limited to sponsors, corporate hospitality, tour operators and contractual requirements for Melbourne & Olympic Park.

how do I book special needs tickets?

To purchase special needs tickets for the Australian Open please call the Australian Open special needs office on (03) 9286 1208 or email enhancedseating@mopt.vic.gov.au.

To purchase special needs tickets for the Australian Open Series events please call the Australian Open & Australian Open Series booking line on 1300 888 104 if you are calling from within Australia or (+61) 3 9039 9407 if calling from an international phone number) and follow the prompts to speak to an operator.

Special needs tickets go on sale at the same date and time as detailed above.



queries

As a member of Tennis QLD this is a benefit for members only and all bookings will be checked by Tennis QLD prior to the mail out of tickets.

If you have any queries regarding the above please do not hesitate to contact Tennis QLD membership department on (07)3120 7900 or go to www.tennis.com.au/qld