

BCS Gate & Light Control Solution

Automated gate & light solution for your club!

Tennis Australia has partnered with Barclay Consulting Services (BCS) to provide an automated gate & lighting solution to tennis clubs, so courts can be used more often and for longer periods of time.

BCS is integrated with the Clubspark software that enables players to simply book and pay online, and receive an 8-digit pin that allows them to access the gate and turn on the lights to the tennis courts at the time of their booking.

Benefits for the club:



Reduced administration impact to volunteers



Sustainability of venues



Attract occasional players to your club



No Internet connection required



Option for an online solution which allows for remote control of lighting

Benefits to your members and occasional tennis players:



Streamlined access to courts and lighting



Courts are available for longer periods of the day



Access to the clubhouse or lighting box is no longer needed to turn on lights



Ease of access – three interchangeable gate modes to choose from



Instantaneous access to courts



Greater Security for players

For more information, read the ECS FAQs.

Reach out to your CDO/TDO to express your interest!

play.tennis.com.au



BCS automated gate & light system

FAQs

What is it and how does it work?

This automated gate and lighting control system integrates with Clubspark, allowing players to book courts online and receive a unique 8-digit PIN. This PIN grants access via the gate keypad and automatically activates the court lights for the duration of their booking - eliminating the need for physical access to light switches or the clubhouse. The lights will then switch off automatically once the booking ends.

What are the costs?

The cost of the BCS gate equipment is \$1,200. The light controller is available in two versions: a 4-circuit priced at \$3,500 + GST, and an expanded 8-circuit model priced at \$3,800 + GST. In addition, there is an annual service and maintenance fee of \$99 + GST, paid directly to BCS.

So for a venue using the 4-circuit controller, the total gate & light equipment cost would be approximately \$4,700 excluding GST. Please note that all equipment is supply only. Installation must be arranged separately and will need to be carried out by a qualified electrical contractor at your own cost.

An optional online solution is also available, which allows for remote lighting control. This feature is an additional \$5 per month, plus a small one-off setup fee.

Who will install the BCS Gate & Light system?

An initial survey is completed to understand the suitability of the system at your venue and ascertain the required equipment components to be implemented.

If your venue is suitable, you will need to coordinate an electrical contractor to install the electrical components of the system. Gate installation can be carried out by a handy man if one is available.

Once installed, you can configure the equipment to suit your venue needs (e.g. gate operation and light turn on times). You will then need to connect the equipment with the Clubspark software (Booking Module), so that a pin is generated for bookings made online.

How many gates and lights can the BCS system control?

A number of gates and lights can be controlled with the BCS system. Optional expansion units and wireless remote keypads extend the number of channels provided in a controller. These additional channels cater for larger sites or those with more complex requirements.

The BCS court light controller is available in either 4 or 8 channel models. The granularity of control required for your courts and gates will determine the model and whether extended options will be required.

When completing the site survey, it is important to provide lighting circuit detail along with gate requirements.



Is there a limit to how many BCS court light controllers I can integrate with Clubspark?

No – If you're a large venue that requires multiple controllers to include all courts/lights, Clubspark can integrate with as many court light controllers as you need.

Please note, each controller requires a separate serial number to integrate with Clubspark.

When a booking is made, how long does it take for the pin to become active?

Instantaneously! If a booking has been made on the spot, the pin associated to that booking will work straight away – no need to book hours in advance.

When will the booking PIN unlock the gate and how does the gate operate?

The booking PIN will give access and can be entered multiple times throughout the duration of the booking. There are three interchangeable gate modes that can be selected:

- 1. Normal mode: PIN code entry will unlock the gate for the duration of the booking.
- 2. **Controlled access mode:** the gate will re-lock 15 seconds after a valid PIN entry.
- 3. Centre operating hours: the gate will unlock/lock based on the centre operating hours as set by you.

Will my PIN turn on all the court lights at the club?

No - only the circuit(s) associated to the court(s) that have been booked will activate and turn on the court lights. The court to circuit mapping will need to be configured on the BCS light controller to ensure the correct lights are activated.

When do the lights turn on/off?

Only when you want them to – you can configure what time the lights turn on for each month of the year. Even if a pin is entered, the lights won't turn on unless it has reached the configured time. The lights will then turn off based on the time you have configured (e.g. 15 minutes after each booking).

You also have the flexibility to manually turn on/off lights by entering commands into the controller or keypad.

Could a player get locked inside?

No, they cannot. A player can exit at any time by using the standard exit handle mounted on the inside of the gate. Exiting the court can occur regardless of whether a player's PIN has expired.

My BCS equipment has been vandalised, stolen, or has stopped working – what do I do next?

Contact Customer Support on 1800 752 983 or email play@tennis.com.au and provide as much detail as possible with supporting photo evidence of the state of the equipment. Some elements are covered under warranty, others may incur charges, which will be explained during the issue resolution process.

Where can I find out more about BCS Gate & Light

Our <u>SupportCentre</u> contains helpful user guides to set up your system with Clubspark, as well as a handy FAQ & troubleshooting document, which can be downloaded **here.**