


ticketmaster



Your AO entry checklist

- Download digital tickets**
Download tickets to your mobile phone and add to your digital wallet via your [Ticketmaster account](#).
- Share tickets to your guests**
Use the 'Ticket transfer' feature in your Ticketmaster account. *Tickets can't be shared via a screenshot.* Find out more about [mobile tickets](#).
- Fast-track your entry**
Have your tickets ready on your phone, your brightness turned up and your bags ready for inspection. For a smooth entry, check our [security screening list](#).
- Collectors tickets**
Please present your physical ticket at the entry. Collector tickets pick-up is available at the Garden Square Box Office. View [map](#) for the exact location.
- AO is a cashless event**
You will be able to swap your cash for a card at a Mastercard Pre-paid Card Outlet. Check out our [interactive map](#) to view the exact location.

Your ultimate guide to AO24

Discover events, entertainment and delicious bites – all within the Australian Open 2024 mobile app.

Download the AO24 app

Download on the **App Store** | GET IT ON **Google Play**

- Schedule**
Never miss a match! Check the [schedule](#) to catch your favourite players in action on the court.
- Around the precinct**
Discover everything happening both on, and off, the courts.
- Entertainment**
There are a variety of activities on offer tailored for all ages and group sizes. From live music to a selection of delicious food outlets. Find details in the 'Visit' section of the app.


Getting here

Free tram travel
Sunday 14 Jan – Sunday 28 Jan

Enjoy free tram travel during AO24 on routes 70 and 70a between stop D6 – Flinders Street West and stop 7C – MCG 4-7/John Cain Arena.

Plan your journey via our [Getting here webpage](#).

Please note transport disruptions along certain lines may impact your journey. Check the [Public Transport Victoria website](#) to learn more or call 1800 800 007 for any further enquiries.



Plan your trip

There are tools available online to help you get to the AO

- Entrances**
Check the gate opening hours
- Maps**
Find your way to and around the AO
- Accessibility**
View available services

Need assistance?

General enquiries
✉ customersupport@tennis.com.au
☎ 1800 752 983

Ticketing enquiries
🔗 [Online Support](#)
🔗 [Ticketing FAQs](#)

*For more information on ticket purchasing, or if you experience issues booking your tickets, visit [Ticketmaster here](#).

AO24
14-28 January

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