

TERMS AND CONDITIONS

Schedule to Terms of Entry

<b>Name of Competition</b>	AO2024 Patron Survey Competition (First Nations, All Abilities and Pride Day)
<b>Promoter</b>	Tennis Australia Ltd (ABN 61 006 281 125) trading as Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000.
<b>Permit numbers</b>	N/A
<b>Location</b>	Victoria
<b>Entry Restrictions</b>	Entrants under 18 years of age must have permission to enter the Competition from a parent/guardian to be eligible to enter.
<b>Competition Period</b>	The Competition begins at 10:00 AM AEDT on <b>Wednesday, 17 January 2024</b> and ends at 11:59 PM AEDT on <b>Wednesday, 31 January 2024</b> .
<b>Entry Method</b>	<p>During the Competition Period entrants must:</p> <ul style="list-style-type: none"> <li>(a) attend First Nations Day, All Abilities Day and/or Pride Day at the Australian Open 2024 being held on 17 January, 23 January and 25 January 2024 respectively at Melbourne Park, Melbourne, Victoria (each, an <b>Event Day</b>);</li> <li>(b) complete the post-Event Day survey (this will be available via QR code at various locations around the Australian Open precinct on each Event Day and/or emailed to the entrant by the Promoter); and</li> <li>(c) submit the fully completed post-Event Day survey together with their personal details including first and last name, date of birth, telephone number and email address to the Promoter.</li> </ul> <p>Upon submission of the completed survey and personal details, entrants will automatically be entered into the draw.</p> <p>The entrant whose name is drawn first will win the Major Prize. The next five (5) entrants drawn will each win the first Minor Prize and the next ten (10) entrants drawn will each win the second Minor Prize.</p>
<b>Maximum number of entries</b>	Only one entry is permitted per person. Entrants are only eligible to win one prize each.
<b>Draw Details</b>	The draw will take place at 12:00 PM AEDT on <b>5 February 2024</b> at Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000.
<b>Prize Details</b>	<p><u>Major Prize:</u></p> <p>The winning entrant will win a \$250 voucher to the official AO Shop and an AO cap, pride fan, gym towel and water bottle, valued at a total of \$367 (incl. GST).</p> <p><u>Minor Prizes:</u></p> <p>The first five (5) drawn Minor Prize winners will each win a \$100 voucher to the official AO Shop and an AO cap, water bottle and five (5) pride fans, valued at a total of \$175 (incl. GST) per package.</p>

TERMS AND CONDITIONS

	<p>The next ten (10) drawn Minor Prize winners will each win a \$50 voucher to the official AO Shop and an AO water bottle and pride fan, valued at \$97 (incl. GST) per package.</p> <p>A total of fifteen (15) Minor Prizes are available to be won.</p>
<b>Total Prize Pool</b>	The maximum total prize pool (including 1 x Major Prize and 15 x Minor Prizes) is valued at \$2,212 (incl. GST).
<b>Notification of Winners</b>	Winners will be notified by <b>7 February 2024</b> via their email or mobile provided in their entry form and be notified of how their prize will be delivered.
<b>Publication Details</b>	N/A
<b>Prize Claim Date and Time</b>	Prize/s must be claimed by 4:00 PM AEDT on <b>14 February 2024</b> .
<b>Unclaimed Prize Draw and Publication Details</b>	The unclaimed prize draw will be conducted at 10:00 AM AEDT on <b>19 February 2024</b> at Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000.
<b>Prize Delivery</b>	The prizes will be delivered to each winner via their email provided in their entry form.

**Tennis Australia Trade Promotion: Game of Chance – Terms and Conditions of Entry**

1. These terms must be read together with the Schedule for the Competition which defines certain terminology used in these terms and conditions. Entry into the Competition is deemed acceptance of these terms.

**Eligibility to Enter**

2. Entry is only open to persons residing in the Location who comply with the Entry Restrictions (if any). Entrants can only enter in their own name. The Promoter reserves the right to request a winner to provide proof of age, identity, residential address and purchase of a ticket to an Event Day, in order to claim a prize. Proof of age, identification, residential address and ticket considered suitable for verification is at the discretion of the Promoter. If a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered. Entrants may submit the Maximum number of entries.
3. Officers, contractors, employees and their immediate families of the Promoter or any of its related bodies corporates, or any of its agencies or contractors involved with this Competition are ineligible to enter.

**Entry**

4. To enter the Competition, entrants must follow the Entry Method during the Competition Period. All entries received after this time are ineligible for entry into the Competition and no responsibility will be accepted by the Promoter for lost, late, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries claims or correspondence.
5. All eligible entrants will go into the draw. The draw/s (if applicable) will be conducted in accordance with the Draw Details. The prizes will be awarded to the valid entrants randomly drawn in accordance with the Draw Details.
6. The Promoter’s decision and all matters pertaining to this Competition will be final. No correspondence will be entered into.
7. This is a game of chance.

### TERMS AND CONDITIONS

#### **Prize**

8. The prizes are specified in the Prize Details. The total prize pool is specified in the Total Prize Pool section of the Schedule.
9. The prizes are not transferable, exchangeable or redeemable for cash. The prize values are in Australian dollars and are accurate at the date of commencement of the Competition. The Promoter accepts no responsibility for any variation in the value of a prize after that date. Refunds will not be made in respect to unused services or prizes. Where a prize, or part of a prize, is unavailable, the Promoter retains the right to substitute the prize (or part) with a prize (or part) of equal or greater value subject to relevant State and Territory regulations.
10. If for any reason whatsoever a winner does not take an element of the prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the winner and cash will not be awarded in lieu of that element of the prize.
11. All costs associated with a prize not specifically included in the Prize Details including, but not limited to, any transport costs, taxes, insurance and other ancillary costs are the responsibility of the winner.
12. If a winner of a prize is under the age of 18 years (where entry by persons under 18 is permitted), the Promoter may, at its discretion, award the prize to the winner's parent or guardian.

#### **Notification and Collection of Prizes and Redraw Process**

13. The winners will be notified in accordance with the Notification of Winners section of the Schedule and have their full name and state of residence published in the manner set out in the Publication Details.
14. Each winner must confirm their eligibility and contact the Promoter by the Prize Claim Date and Time. If a winner is unable to be contacted, and all methods of communication are unsuccessful, that winner's entry will be deemed to be invalid and the Promoter reserves the right to conduct such further draws on the Unclaimed Prize Draw Date as are necessary to distribute the prize/s, subject to any directions given by any relevant authority. If required by law or any relevant authority, the winners will have their name published in accordance with the Unclaimed Prize Draw Publication Details. If a prize is no longer capable of being redeemed, the new winner will receive a prize, as determined by the Promoter, of equivalent value (as if the original prize had been awarded to that person, less any administrative expenses incurred by the Promoter), subject to the approval of the relevant authorities in the Location if required. If no Unclaimed Prize Draw Date is specified, any unclaimed prize/s will be distributed at the Promoter's discretion.

#### **Privacy**

15. By entering the Competition, you consent to the collection, storage, use and disclosure of your personal information in accordance with the tennis privacy statement located at <http://www.tennis.com.au/privacy-statement> and the tennis privacy policy located at <http://www.tennis.com.au/privacy>, which contain information about how you may access and seek correction of your personal information, how you can complain about a breach of your privacy and how the complaint will be dealt with. If you do not agree, you must not provide your personal information, and you will be ineligible to be selected as a winner.
16. Each entrant must ensure that any other person whose details have been provided by the entrant to the Promoter for the purposes of the entrant's participation in this Competition has given their implied or express consent for their details to be provided to the Promoter and any of its related bodies corporate and to be contacted by the Promoter or any of its related bodies corporate in relation to this Competition.



### TERMS AND CONDITIONS

#### **Discontinuance and Disqualification of Competition**

17. The Promoter reserves the right to discontinue the Competition at any time and at its sole discretion may cancel, terminate, suspend or modify the Competition and/or, if necessary, to provide an alternative prize or prizes to the same value as an original prize or prizes. Any change to or cancellation of this Competition, for whatever reason, is subject to the written direction of all relevant legislative departments in the Location.
18. Without limiting the foregoing, the Promoter reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Promoter, can be considered objectionable, profane, potentially insulting, inflammatory or defamatory, or any entrant whose entry is not compliant with these terms or who has, in the opinion of Promoter, engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or Promoter. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition.

#### **Entry Rights**

19. All entries and materials submitted to the Promoter in connection with this Competition becomes the property of the Promoter and each entrant consents to the Promoter using the entrant's entry, name, likeness, image, voice and/or participation in a prize (including photograph, film and/or recording of the same) in any media for an unlimited period of time without further notification, remuneration or compensation for the purpose of promoting, publicising or marketing the Competition (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter.

#### **Exclusion of Liability**

20. The Promoter and its associated agencies and companies take no responsibility for the loss of, any damage to or delay in the transit of prize/s due to incorrect or imprecise delivery or contact details provided by an entrant.
21. To the extent permitted by law, the Promoter makes no representations or warranties as to the quality, suitability or merchantability of any of the goods or services offered as prizes.
22. The Promoter is not responsible for losses associated with any change to the value of any prizes.
23. To the extent permitted by law, the Promoter and its associated agencies and companies will not be liable for any loss suffered or sustained to personal property or for personal injury including, but not limited to consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangements for supply, or the supply, of any goods or services by any person to the winner/s and where applicable, to any persons accompanying the winner.