

**AO2023 Hella Good Golden Souvlaki Competition
Schedule to Terms of Entry**

Name of Competition	AO2023 Hella Good Golden Souvlaki Competition
Promoter	Tennis Australia Ltd (ABN 61 006 281 125) trading as Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000.
Location	Melbourne, Victoria, Australia.
Entry Restrictions	Entry is open to Australian Open 2023 patrons with a valid ticket for Saturday, 28 January 2023 and/or Sunday, 29 January 2023. Entrants under 18 years of age must have permission to enter the Competition from a parent/guardian to be eligible to enter.
Competition Period	The Competition begins at 11:00 AM AEDT on Saturday, 28 January 2023 and ends at 3:00 PM AEDT on Sunday, 29 January 2023 .
Entry Method	During the Competition Period entrants must attend the Australian Open with a valid ticket and purchase a 'Stef Souvlaki' from the Hella Good pop-up food outlet by the Western Courts. Four (4) lucky winners will receive a golden ticket with their souvlaki which will entitle them to one (1) prize each. The golden tickets will be randomly distributed.
Maximum number of entries	Unlimited entries. One (1) 'Stef souvlaki' = one (1) entry.
Draw Details	The golden tickets will be randomly distributed to entrants who meet the Entry Restrictions and follow the Entry Method during the Competition Period.
Prize Details	One (1) golden ticket = one (1) prize. There are a total of four (4) prizes to be won each containing: (a) PART A: two (2) x tickets to the Australian Open 2023 Men's Final held on the evening of Sunday, 29 January 2023. (b) PART B: an Australian Open merchandise pack signed by Stefanos Tsitsipas (includes one (1) Australian Open towel, one (1) Australian Open water bottle, one (1) pack of Dunlop tennis balls and one (1) Australian Open tote bag). (c) Part C: a year's supply of Hella Good souvlakis (one (1) souvlaki per week for 52 weeks).
Total Prize Pool	The total prize pool is valued at \$3,420 (incl. GST). Each prize is valued at \$855 (incl. GST): (a) Part A: \$229 (incl. GST) per ticket (\$458 total) (b) Part B: \$120 (incl. GST) (c) Part C: \$277 (incl. GST)
Notification of Winners	Receipt of a golden ticket is immediate notification of winning.
Publication Details	N/A
Prize Claim Date and Time	Prize/s must be claimed by 4:00 PM AEDT on Sunday, 29 January 2023 .
Unclaimed Prize Draw	N/A

Prize Delivery	Prize/s will be delivered as follows: <ul style="list-style-type: none"> (a) Part A: tickets must be collected from Tennis HQ (located at Melbourne Park) on either Saturday, 28 January 2023 between 11:00 AM AEDT and 7:00 PM AEDT or Sunday, 29 January 2023 between 1:00 PM AEDT and 4:00 PM AEDT. Winners must present their golden ticket to be permitted entry into Tennis HQ and to collect this part of the prize. (b) Part B: the merchandise pack must be collected from Tennis HQ (located at Melbourne Park) on Sunday, 29 January 2023 between 1:00 PM AEDT and 4:00 PM AEDT. Winners must present their golden ticket to be permitted entry into Tennis HQ and to collect this part of the prize. (c) Part C: winners must provide their name and email address at time of collecting their tickets and this information will be disclosed to Hella Good. Hella Good will provide 52 souvlaki vouchers (valid for one (1) year) via email to each winner's nominated email address. Each winner can present one (1) voucher per week at any of the Hella Good retail outlets (see Hella Good's website for locations).
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Tennis Australia Trade Promotion: Game of Chance – Terms and Conditions of Entry

1. These terms must be read together with the Schedule for the Competition which defines certain terminology used in these terms and conditions. Entry into the Competition is deemed acceptance of these terms.

Eligibility to Enter

2. Entry is only open to persons residing in the Location who comply with the Entry Restrictions (if any). Entrants can only enter in their own name. The Promoter reserves the right to request the winner to provide proof of age, identity and residential address, in order to claim a prize. Proof of age, identification and residential address considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered. Entrants may submit the Maximum number of entries.
3. Officers, contractors, employees and their immediate families of the Promoter or any of its related bodies corporates, or any of its agencies or contractors involved with this Competition are ineligible to enter.

Entry

4. To enter the Competition, entrants must follow the Entry Method during the Competition Period. All entries received after this time are ineligible for entry into the Competition and no responsibility will be accepted by the Promoter for lost, late, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries claims or correspondence.
5. All eligible entrants will go into the draw. The draw/s (if applicable) will be conducted in accordance with the Draw Details. The prize/s will be awarded to the valid entrants randomly drawn in accordance with the Draw Details.
6. The Promoter's decision and all matters pertaining to this Competition will be final. Promoter does not have to engage in correspondence with entrants about such matters.
7. This is a game of chance.

Prize

8. The prize/s are specified in the Prize Details. The total prize pool is specified in the Total Prize Pool section of the Schedule.
9. The prize/s are not transferable, exchangeable or redeemable for cash. The prize values are accurate at the date of commencement of the Competition. The Promoter accepts no responsibility for any variation in the value of a prize after that date. Refunds will not be made in respect to unused services or prizes. Where a prize, or part of a prize, is unavailable, the Promoter retains the right to substitute the prize (or part) with a prize (or part) of equal or greater value subject to relevant State and Territory regulations.
10. In the event that for any reason whatsoever a winner does not take an element of the prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the winner and cash will not be awarded in lieu of that element of the prize.
11. All costs associated with a prize not specifically included in the Prize Details including, but not limited to any accommodation costs, transport costs, transfer costs, meals any taxes, insurance and other ancillary costs are the responsibility of the winner (and/or their companion).
12. If a prize includes tickets to an event, all tickets are valid for the date or period as indicated on the tickets and are not replaceable if lost, stolen or damaged. All event tickets are issued subject to the relevant event ticket conditions of sale and entry. If any part of the event is abandoned, called off, varied or postponed for any reason, then at the Promoter's discretion, the relevant winner (and their companion) forfeits all rights to attend the relevant event or element of the event. The Promoter is neither responsible nor liable for any loss or damage suffered in these circumstances.
13. If a winner of a prize is under the age of 18 years (where entry by persons under 18 is permitted), the Promoter may, at its discretion, award the prize to the winner's parent or guardian.

Notification and Collection of Prizes and Redraw Process

14. The winner/s will be notified in accordance with the Notification of Winners section of the Schedule and have their full name and state of residence published in the manner set out in the Publication Details.
15. The winner/s must confirm their eligibility and contact the Promoter by the Prize Claim Date and Time, otherwise they forfeit their prize. In the event that the winner/s do not claim their prize by the Prize Claim Date and Time, the Promoter may conduct such further draws on the Unclaimed Prize Draw Date as are necessary to distribute the prize/s, subject to any directions given by any relevant authority. If required by law or any relevant authority, the winner/s will have their name and state of residence published in accordance with the Unclaimed Prize Draw Publication Details. If a prize is no longer capable of being redeemed, the new winner/s will receive a prize, as determined by the Promoter, of equivalent value (as if the original prize had been awarded to that person, less any administrative expenses incurred by the Promoter), subject to the approval of the relevant authorities in the Location if required. If no Unclaimed Prize Draw Date is specified, any unclaimed prize/s will be distributed at the Promoter's discretion.

Privacy

16. By providing personal information the entrant agrees that this information will be used by the Promoter for the purposes of conducting this Competition and as otherwise contemplated under the terms of this statement and the tennis privacy policy located at www.tennis.com.au/privacy, which contains information about how the entrant may access and seek correction of their personal information or complain about a breach of their privacy, and how the Promoter will deal with that complaint. If the entrant does not agree, the entrant must not provide their personal information, and they will be unable to enter the Competition. The Promoter may disclose the entrant's personal information to other parties, including the Promoter's related companies, other Australian Tennis Organisations, and third parties who provide the Promoter with services. From time to time, these third

parties may be located (and therefore the entrant's personal information may be disclosed) overseas, including to the USA and the Netherlands. The Promoter may use and disclose the entrant's personal information for the purposes of conducting the Competition and for direct marketing purposes regarding related products and services and other competitions, unless the entrant opts-out (which the entrant can do at any time in accordance with the tennis privacy policy), and for facilitating further offers if the entrant ticks relevant boxes when entering the Competition.

17. Each entrant must ensure that any other person whose details have been provided by the entrant to the Promoter for the purposes of the entrant's participation in this Competition has given their implied or express consent for their details to be provided to the Promoter and any of its related bodies corporate and to be contacted by the Promoter or any of its related bodies corporate in relation to this Competition.
18. Where the Competition is communicated or promoted on Instagram and Facebook, entrants and participants in the Competition acknowledge that the Competition is in no way sponsored, endorsed or administered by or associated with Instagram or Facebook and entrants and participants in the Competition release Instagram and Facebook and their associated companies from all liability arising from the Competition. Entrants provide their information to the Promoter and not to Instagram or Facebook.

Discontinuance and Disqualification of Competition

19. The Promoter reserves the right to discontinue the Competition at any time and at its sole discretion may cancel, terminate, suspend or modify the Competition and/or, if necessary, to provide an alternative prize or prizes to the same value as an original prize or prizes. Any change to or cancellation of this Competition, for whatever reason, is subject to the written direction of all relevant legislative departments in the Location.
20. Without limiting the foregoing, the Promoter reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Promoter, can be considered objectionable, profane, potentially insulting, inflammatory or defamatory, or any entrant whose entry is not compliant with these terms or who has, in the opinion of Promoter, engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or Promoter. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition.

Entry Rights

21. All entries and materials submitted to the Promoter in connection with this Competition becomes the property of the Promoter and each entrant consents to the Promoter using the entrant's entry, name, likeness, image, voice and/or participation in a prize (including photograph, film and/or recording of the same) in any media for an unlimited period of time without further notification, remuneration or compensation for the purpose of promoting, publicising or marketing the Competition (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter.
22. By submitting a photograph or video, entrants warrant that they own the copyright in the photograph or video or are otherwise permitted to submit the photograph or video and that they have all necessary permissions, rights and/or licences covering their use of material included in such photograph or video. Each entrant agrees to indemnify the Promoter, and to keep the Promoter fully indemnified, for any loss, cost, expense that may be incurred or sustained by the Promoter as a result of any breach by an entrant of this warranty.

Exclusion of Liability

23. The Promoter and its associated agencies and companies take no responsibility for the loss of, any damage to or delay in the transit of prize/s due to incorrect or imprecise delivery or contact details provided by an entrant.
24. To the extent permitted by law, the Promoter makes no representations or warranties as to the quality, suitability or merchantability of any of the goods or services offered as prizes.
25. The Promoter is not responsible for losses associated with any change to the value of any prizes.
26. To the extent permitted by law, the Promoter and its associated agencies and companies will not be liable for any loss suffered or sustained to personal property or for personal injury and including, but not limited to consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangements for supply, or the supply, of any goods or services by any person to the winner/s and where applicable, to any persons accompanying the winner.