

Tennis Australia recognises the importance of providing equitable access for all participants through tennis programs and events. This Guideline outlines the recommended steps for Tennis Australia and Member Associations to engage the services of Auslan Interpreters that may be required for any interactive events and the responsibility for covering any costs.

1. The event organiser, where possible should provide an option on the event registration form or similar for the participant to advise if Auslan Interpreters are required, (not for carers or support person/s) - **the event organiser will be responsible for the cost;**
 - Participants should submit their requirement for Auslan Interpreters by the due date as outlined on the event registration form;
 - If no requests for Auslan Interpreters is received by the due date, no booking will be made.
2. Where the deaf/hard of hearing participant is able to provide an Auslan interpreter of their choice within the due date; this can be confirmed and approved with the event organiser. **The event organiser will be responsible for the cost;**
3. If a deaf/hard of hearing participant advises that Auslan Interpreters are required after the registration due date, they may make a request to the event organiser. The event organiser will use its reasonable endeavours to obtain the services of an Auslan Interpreter (subject to availability). **The event organiser will be responsible for the cost;**
4. Where the deaf/hard of hearing participant is able to provide an Auslan interpreter of their choice outside the due date and does not negotiate this prior to the event: **The participant will be responsible for the cost.**
5. If a deaf/hard of hearing participant brings their own Auslan interpreter on the day of the event without event organisers prior knowledge. **The participant will be responsible for the cost.**
6. If any deaf/hard of hearing non-participants/carers, parents/support person are attending the event it will be the responsibility of the third party to both organise and cover any associated costs. **The third party will be responsible for the cost.**

NB:

- a) At any online event delivered or initiated by Tennis Australia or it's Member Associations we will seek to provide AUSLAN interpreters, Live Captions or alternative ways of providing accessible communication.
- b) Where possible, the event, activation or initiative should include time for the AUSLAN interpreter to facilitate any questions or queries with the provider, coach or deliverer.
- c) If an event, activation or initiative is initiated by Tennis Australia, it's Member Associations and/or Deaf Sports Australia as a combined event, then they will mutually agree on the payment of the AUSLAN interpreter.

We've provided some suggested Auslan service providers below, however, individuals are welcome to engage other qualified service providers at their own discretion (please note, for the avoidance of doubt, these agencies are not formally endorsed by TA):

- Auslan Services: www.auslanservices.com
- Auslan Connections: www.auslanconnections.com.au