

## **MOST OUTSTANDING TENNIS CLUB SELECTION CRITERIA AND PROCESS**

### **ELIGIBILITY CRITERIA**

The Tennis Club must show that it:

- Is affiliated with a Member Association (MA)
- Employs/engages qualified Tennis Australia coach members
- Has completed the Tennis Australia Operational Health Check (compulsory)
- Has implemented Tennis Australia participation programs and competitions providing a range of opportunities to the whole community
- Uses a range of Tennis systems, e.g.: My Tennis, League Manager, Tournaments Planner
- Club must be accessible to community and allow for public court hire
- The club must employ or engage a Tennis Australia Club Coach OR be a Community Play Venue
- Has a partnership with the local school through the School Partnership Program or School Play Program

### **THE NOMINATION PROCESS FOR AUSTRALIAN TENNIS AWARD**

- The winners of the State Award for Most Outstanding Tennis Club (or equivalent) will become the nominee for the National Award for Most Outstanding Tennis Club.

### **SELECTION CRITERIA**

The selection panel will give consideration to the following in assessing and comparing nominations:

- Demonstration of participation growth, including current player and member retention
- The range and quality of programs delivered through Learn to Play, Social Play and Competitive Play, including pathways for junior tennis players, Cardio Tennis, Community Play and Hot Shots tournaments and competitions
- The results of the Operational Health Check compared to the average range for a club of its size
- The future planning for the club, with particular respect to infrastructure planning, operational programming and committee/management training and succession planning
- The level of club accessibility to the different user groups including but not limited to Schools, diverse community user groups, community outreach (away from physical club location)
- The level of promotion of the club and welcoming community invitations to participate i.e. hosting a Free Tennis Day, open to the whole Community
- The direct customer feedback the club has received via independent responses from customers and members. Responses and references should be provided as part of submission
- The contribution to making tennis more welcoming.

### ***Supporting documentation***

The selection panel will review and take in to consideration the following supporting documentation:

- Club Strategic Plan
- Operational Health Check Summary Report
- Promotional/Marketing material
- Direct customer feedback, references and support letters
- Three high-resolution photos supporting the nomination
- Any other documentation that supports the nomination

## SELECTION PROCESS

The selection panel will be made up of the following:

- Head of Places, Tennis Australia
- Club Development Manager, Tennis Australia
- Manager Infrastructure and Planning, Tennis Australia
- Member Association representative

All decisions in relation to the Most Outstanding Tennis Club & Community award (including any questions in relation to eligibility) will be determined by the selection panel in its absolute discretion. All decisions are final and no correspondence will be entered into.

Any matters which arise and which are not covered in this document will be determined by the selection panel in consultation with Tennis Australia Management.

## TIMELINE

**Monday 1 October 2018:** All nominations due to TA

- Nominees for the Australian Tennis Awards will be the winners of the **2018** State awards
- MAs are to confidentially advise TA of award winners (and provide details) prior to state award night if this night falls after 1 October
- MAs **must** also provide a high res image of award winner to TA to be used on the screens at the Awards ceremony.

**Friday 19 October 2018:** TA Selection Panels confirm finalists

- Selection Panels for each award to confirm finalist from state award nominees

**Monday 26 November 2018:** Newcombe Medal, Australian Tennis Awards

## REQUIREMENTS OF AWARD RECIPIENTS

The successful recipients will be required to fulfill the following items upon reasonable request:

- Participate in marketing and promotional activities in the 12 months following the award
- Prepare an article for the Australian Tennis Magazine. Tennis Australia will provide editorial assistance
- Participate in tennis pilot programs and initiatives