

Membership Renewal FAQs

What do I need to know before I begin my membership registration?

- You can view the prices, benefits and member packs for 2018/19 at tennis.com.au/officials/membership.
- Most details and documents will be pre-filled if you've submitted them before – this will save you time!
- Once you save the first personal information page you will receive an email with a personal registration link to come back and complete it anytime.
- Once you save a page you cannot go back and view/edit details.

How long do I have to register my membership?

The membership renewal period will be open for 3 weekends starting from the initial communications email. The closing date for this renewal period is **Sunday 16th September**.

What if I don't register my membership by the deadline?

Failing to renew your membership by the end of the renewal period means you will no longer be allowed on court until your membership is completed. If you have been selected for any future events you will be replaced and it will likely affect any future Australian Open or Australian Open Series selections. This is because Tennis Australia has a duty of care to all tournaments to supply accredited and screened officials.

What if I don't want to register my membership?

We'll be sad to see you go but understand everyone's life circumstances or goals can change. Please let us know you no longer wish to renew by [clicking here](#) and we will remove you from any future communications.

If you are no longer officiating but would like to continue to receive email communication/updates about officiating in Australia, please [click here](#).

I don't have all my documentation ready yet, can I complete some of the registration now?

Our new membership registration form allows you to save & continue. Once you've completed the first page of personal information and hit the 'save & continue' button you will receive an email. This email will give you your personal registration link to come back and complete it anytime. Be aware though, once you save a page you cannot go back and view/edit details.

I wasn't able to pay my membership in the registration form and I haven't received any follow up email with payment information?

Membership payment is not in the registration form because we need to verify your documents first. Check to see if you have received an email from us (check your junk mail too!) that thanks you for completing your Tennis Australia officials' membership application. If so, just sit tight and we'll verify your membership and send you through a pay link ASAP.

How do I order a new uniform item?

Additional uniform items can be purchased by [completing this form](#) and sending it to officials@tennis.com.au. Additional uniform items will be posted separately to your membership pack and will incur separate postage fees (\$12).

I can't apply for tournaments via Tournament Calendar because it says I'm INACTIVE?

If you have not renewed your membership by the renewal deadline your membership status will be changed to Inactive. Once your membership renewal is completed we will change your status back to active so you can start applying again.

For any other questions you can visit our FAQs page at officials.tennis.com.au/faqs.aspx, email officials@tennis.com.au or contact us by phone on 1800 752 983.