

## Grand Slam Ballot Frequently Asked Questions (FAQ)

### **Q. What are the Grand Slam Ticket Ballots?**

Every year Tennis Australia is offered the opportunity to purchase a small allocation of tickets to the French Open and Wimbledon. Tickets are offered to various stakeholders at face value and sold in \$A, converted at the time Tennis Australia purchased the tickets. Due to demand a ballot is conducted to ensure there is a fair and equitable distribution of tickets. As applications exceed supply there is no guarantee applicants will receive tickets, however every endeavour is made to accommodate as many applicants as possible.

### **Q. How does the Grand Slam Ticket Ballot process work?**

Tennis Australia conducts separate ballots for each tournament.

1. All eligible members will be sent a link to complete an Expression of Interest to enter the ballot. The form **MUST** be completed and submitted online. No written applications will be accepted; please do not send written requests to Tennis Australia as these will not be included in the ballot.
2. Once the Expressions of Interest close, each person that has completed the form will then be given a unique code to enter the ballot along with the online link for the ballot. Both the French Open and Wimbledon ballots will be accessible from Monday 9<sup>th</sup> April and close on Wednesday 18<sup>th</sup> April.
3. All authentic ballot applications will be randomised and tickets will be allocated in order of available preference.
4. All successful applicants will be sent an online allocation acceptance form, which will detail the ticket offer, the amount the applicant will be charged (including payment details), the preferred method of ticket delivery and the names of all attending patrons. Please note all successful applicants will be charged a once-off fee to cover the cost of postage and processing. This fee is currently \$35 per ticket application. If the applicant wishes to proceed with the tickets offered to them, they must accept the offer online.
5. For the Wimbledon ballot the applicant will also be required to sign and return an individual declaration form when collecting their tickets from The All England Club on the day of the allocated session. This document is a legal disclaimer confirming tickets obtained in the ballot will not be re-sold or transferred by the ballot applicant. This is a requirement of The All England Club.
6. All applicants who accept their ticket allocation will be charged the amount detailed in their email of offer.
7. Tickets that are not accepted by applicants will be reallocated in a second round offer to applicants who were not successful in the first round.
8. Wimbledon tickets are to be collected direct from The All England Club COBO Ticket Collection point, which is at Gate 5 of The All England Club on Church Road. Photo ID is required to collect tickets.
9. French Open tickets will be sent in e-ticket format to the name and email address provided in the acceptance email.

### **Q. Am I eligible to enter the Grand Slam Ticket Ballots?**

To be eligible to enter the French Open or Wimbledon ballot you must be a current financial member of one of the following:

1. Australian Open Member
2. State / Territory Member Association (e.g. Tennis Victoria)

To enter the ballots Members will be sent a link to complete an Expression of Interest to enter the ballot, once this has closed eligible members will be sent a unique ID code to use to enter the ballot. All expressions of interest will be verified for authenticity before they are allocated a unique ID code as part of this process. If you are a social member of a local tennis club you will need to ensure you are also a member of the relevant Member Association to be eligible to enter the Grand Slam Ticket Ballots.



**Q. How many tickets can I apply for?**

For the French Open ballot there is a maximum of two tickets per day and applications are limited to one per family. Please note that successful applicants must supply the names of all attending patrons, which will be forwarded to the French Tennis Association. Photo ID will be checked on entry to the event.

For the Wimbledon ballot there is a maximum of two tickets and applications are limited to one per family.

There is a limit of 10 sessions each applicant can apply for; applicants should only nominate sessions they would like to attend. Please do not apply for sessions you do not wish to attend.

**Q. What tickets will be made available and at what cost?**

Tennis Australia receives an allocation to Philippe Chartier Court (Centre Court) and Suzanne Lenglen Court (Court 1) for the French Open and Centre Court, Court 1 and Court 2 for Wimbledon. We aren't aware of what specific sessions we are given until later in the year, however, the sessions and prices will be displayed within the registration process.

**Q. Can I apply for all courts?**

Yes. You can apply for tickets to all courts provided to Tennis Australia as part of the agreed allocation. Tennis Australia receives an allocation to Philippe Chartier Court (Centre Court) and Suzanne Lenglen Court (Court 1) for the French Open and Centre Court, Court 1 and Court 2 for Wimbledon. Understandably, some courts will be more popular than others and the allocation Tennis Australia receives is very limited.

**Q. Will I be allocated tickets for all sessions I have applied for?**

No, if you are successful in the ballot you will only be allocated a maximum of 2 tickets to one session.

**Q. How do I receive my tickets if I am successful?**

Tickets to the French Open are distributed as e-tickets and will be emailed to all successful applicants mid-late April. Please note, as part of the allocation of French Open tickets it is a requirement that the names of all successful ticket holders are supplied to the French Tennis Association. Photo ID will be checked on entry to the event.

Tickets to Wimbledon are to be collected directly from The All England Club COBO Ticket Collection point, which is at Gate 5 of The All England Club on Church Road. Photo ID is required.

**Q. Can I request to sit with another successful applicant?**

Yes, you can request to sit next to another applicant but due to the strictly limited allocation of tickets Tennis Australia receives, we are not able to guarantee seating requests.

**Q. Can I give my tickets to a friend or family member?**

Yes, but the ballot winner will need to assign the ticket recipient name during the payment process. As long as the person assigned to the tickets matches who collect and attends, this is fine.

**Q. Can I obtain ground passes to the French Open or Wimbledon?**

No. Ground passes are not allocated to Tennis Australia for the French Open or Wimbledon.

**Q. When will the Ballot for the US Open tickets take place?**

Eligible members will be contacted about the US Open Ballot in May.