

## TennisConnect Reward Program Terms and Conditions

Tennis Australia is investing in the TennisConnect program. The aim of TennisConnect is to inspire people to play more tennis, more often, at schools, clubs and courts around the country. We want to grow the number of registered players in Australia. We need to better understand and connect to players to help this happen. We are offering a TennisConnect Rewards Program on the following terms and conditions:

### 1. Term

- 1.1 The TennisConnect Reward Program will be conducted in Australia in the last part of 2014 and the first part of 2015. The Reward Program is currently on offer during the 2014/2015 financial year only, and will then be reviewed.

### 2. Reward Program

- 2.1 Financial rewards will be paid and benefits provided based on the number of **Unique Verified Registered Players** within the national tennis database, currently known as My Tennis as at, the **Census Date** - 7 April 2015 at 11:59pm (Melbourne time).

#### 2.2 Who will be treated as a Unique Verified Registered Player?

- (a) In order to be counted as a **Unique Verified Registered Player** for the purposes of the TennisConnect Reward Program, the person must satisfy each of the following requirements at the Census Date:
1. Be a person who participates in the game of tennis and who ordinarily resides in Australia. This would include a person who is:
    - a member of an affiliated tennis organisation;
    - a competitive, night and social tennis player;
    - a casual player;
    - a player participating in Cardio Tennis;
    - a player participant in ANZ Tennis Hot Shots; or
    - a player involved in coaching lessons and other organised coaching programs.
  2. Be a current registered player in the national tennis database (at some time between 1 July 2014 and 7 April 2015), with each of the following fields validly completed in their national tennis database record:
    - Name
    - Date of birth
    - Gender
    - Postcode
    - Email address
    - Phone number
    - "Where do you play Tennis?"
  3. Have verified their data, either at the time of entry, or after their data has been entered into the national tennis database and completed the field "**Your Tennis Connection**" in the national tennis database.
- (b) Each registered player can only have one valid record in the national tennis database.
- (c) A maximum of 6 registered players can be verified with the same email address. This is only to be used for families that share an email address.
- (d) Each registered player can only nominate one organisation/coach in the field "**Your Tennis Connection**".
- (e) "**Your Tennis Connection**" can be an Affiliate, Tennis Australia Qualified Coach Member, School or Member Association.
- (f) Once the registered player's "**Your Tennis Connection**" field has been completed and verified, it cannot be altered until after the Census Date.

## 2.3 Who will be eligible for reward payments and benefits and how will they be calculated and paid?

### 2.3.1 Clubs and other tennis organisations that are members of their State and Territory Member Association (Affiliates)

- (a) Affiliates will be eligible to participate in the TennisConnect Rewards Program.
- (b) The Member Association in each State and Territory will pay each participating Affiliate \$5 exclusive of GST per **Unique Verified Registered Player** that has listed that Affiliate in the field "**Your Tennis Connection**" by the Census Date.
- (c) Affiliates will need to enter or confirm their bank account details, ABN and GST status by the date required by Tennis in order to qualify for the reward payment.
- (d) The Member Associations will make the reward payments to each participating and eligible Affiliate between 13 April and 30 June 2015. The Member Associations may collect valid tax invoices from Affiliates or create valid Recipient Created Tax Invoices in respect of these payments.
- (e) Affiliates are encouraged to reinvest their financial reward back into their courts and/or facilities for players to enjoy.

### 2.3.2 Tennis Australia Qualified Coach Members

- (a) Tennis Australia Qualified Coach Members will be eligible to participate in the TennisConnect Rewards Program.
- (b) Tennis Australia will pay each participating Tennis Australia Qualified Coach Member \$5 exclusive of GST per **Unique Verified Registered Player** that has listed that Tennis Australia Coach Member in the field "**Your Tennis Connection**" by the Census Date.
- (c) Tennis Australia Qualified Coach Members will need to enter or confirm their bank account details, ABN and GST status by the date required by Tennis Australia in order to qualify for the reward payment.
- (d) Tennis Australia will make the reward payments to each participating and eligible Tennis Australia Coach Member between 13 April and 30 June 2015. Tennis Australia may collect valid tax invoices from Tennis Australia Qualified Coach Members or create Recipient Created Tax Invoices in respect of these payments.
- (e) Tennis Australia Coach Members are encouraged to reinvest their reward back into their coaching program for the benefit of the players and the sport.

### 2.3.3 Schools

- (a) Schools affiliated with Tennis Australia's National School Partnership Program (NSPP) will be eligible to participate in the TennisConnect program.
- (b) Tennis Australia will provide each participating and eligible School with a reward calculated at the rate of \$5 value per **Unique Verified Registered Player** that has listed that School in the field "**Your Tennis Connection**" by the Census Date. The reward will be a credit that can be spend on tennis equipment and services. Schools are to use the reward on tennis activities for their students.
- (c) Tennis Australia will make the rewards available to each participating School by 30 June 2015.

### 2.3.4 Member Associations

- (a) Tennis Australia will pay each State and Territory Member Association \$10 exclusive of GST per **Unique Verified Registered Player** that has nominated an Affiliate of that Member Association in the field "**Your Tennis Connection**" at the Census Date. Out of this \$10 reward payment, the Member Association must then pay a \$5 exclusive of GST per **Unique Verified Registered Player** reward payment to their Affiliates as described in clause 2.3.1 above.
- (b) Tennis Australia will pay each State and Territory Member Association \$5 exclusive of GST per **Unique Verified Registered Player** that has nominated a School, or Tennis Australia Coach Member in their State or Territory in the field "**Your Tennis Connection**" at the Census Date.
- (c) The State or Territory Member Association entitled to receive the reward payment will be determined as follows:
  - (a) In the case of a player who lists an Affiliate in the field "**Your Tennis Connection**", the State or Territory Member Association that the Affiliate is affiliated with.

- (b) In the case of a player who lists a School in the field “**Your Tennis Connection**”, the State or Territory where the school is located;
- (c) In the case of a player who lists a Tennis Australia Coach Member in the field “**Your Tennis Connection**”, the State or Territory that the player resides in (based on the postcode in the player’s national database record).
- (d) Member Associations will need to enter or confirm their bank account details, ABN and GST status by the date required by Tennis Australia in order to qualify for the reward payment.
- (e) Tennis Australia will make the reward payments to each Member Association between 14 April and 30 June 2015. Tennis Australia may collect valid tax invoices from each Member Association or create Recipient Created Tax Invoices in respect of these payments.
- (f) Member Associations are to use their reward payment by 30 June 2016 for tennis programs and activities in their State or Territory in order to grow the number of registered players in their State or Territory.

### 3. General

#### 3.1 Privacy Law Compliance

Affiliates, Tennis Australia Qualified Coach Members, Schools and Member Associations must comply with privacy law requirements and obtain the player’s consent before the player is entered into the national tennis database and ensure that players agree to the terms of the tennis privacy policy located at <http://www.tennis.com.au/privacy>

#### 3.2 Fair play rules apply

Affiliates, Tennis Australia Qualified Coach Members, Schools or Member Associations (or any person associated with those organisations) must participate in the TennisConnect Rewards Program fairly and honestly.

Affiliates, Tennis Australia Qualified Coach Members, Schools or Member Associations (or any person associated with those organisations) must not:

- (a) breach privacy law requirements;
- (b) enter incorrect data;
- (c) enter duplicate data;
- (d) verify data belonging to another;
- (e) manipulate or attempt to manipulate the system or processes or program for their own financial gain;
- (f) otherwise act in a manner that in contrary to the objectives of the program or the best interests of the sport.

Tennis Australia may remove or merge (and not count for the purposes of the TennisConnect Reward Program) any duplicate records in the national tennis system.

Tennis Australia may remove (and not count for the purposes of the TennisConnect Reward Program) any records which it knows or suspects to be false or misleading or incorrect in anyway.

Tennis Australia or a Member Association may withhold reward payments or benefit from any Affiliate, Tennis Australia Qualified Coach Member, School or Member Association that is found to have, or reasonably suspect to have, breached these terms and conditions.

#### 3.3 Changes

Tennis Australia may change these terms and conditions at any time by updating the terms and conditions on the website.