



## australian open 2013 & australian open series 2013 tennis australia coach membership booking information

### *when is it on?*

Australian Open (Monday 14 January – Sunday 27 January 2013)  
Hyundai Hopman Cup (Saturday 29 December 2012 – Saturday 5 January 2013)  
Brisbane International (Sunday 30 December 2012 – Sunday 6 January 2013)  
Apia International Sydney (Sunday 6 January – Saturday 12 January 2013)  
Moorilla Hobart International (Friday 4 January – Saturday 12 January 2013)

### *who can book?*

2012-2013 coach members who have purchased the ticketing upgrade.

### *when can I book?*

#### **australian open**

Ticket packages

12noon Friday, 17 August until 12noon Monday 20 August 2012.

Single session and ticket packages

12noon Tuesday 21 August until 12noon Monday 3 September 2012.

#### **australian open series**

Ticket packages

12noon Friday, 17 August until 12noon Monday 20 August 2012.

Single session and ticket packages

12noon Tuesday 21 August until 12noon Monday 3 September 2012.

### *how do I book?*

#### *on the internet*

1. To purchase your tickets on the internet you need to have a current My Ticketek account. If you are not currently a member of My Ticketek, please go to [www.ticketek.com.au](http://www.ticketek.com.au) to become a member.
2. You will need to have your Coach Membership MyTennis ID number ready as this will act as your password when you are purchasing tickets.
3. Tickets will be available for all sessions for all events.
4. All major credit cards will be accepted. Please have your credit card ready when booking.
5. To purchase tickets you will need to go to [www.ticketek.com.au/aocoach](http://www.ticketek.com.au/aocoach). You will only be able to access this link from the time the presale starts. In order to ensure equitable access to Australian Open and Australian Open Series events, time restrictions may be placed on the Ticketek website. If you are unable to select tickets to purchase please ensure that you are purchasing tickets during the designated presale periods.
6. Once you have selected the session/event you wish to attend, you will be required to enter your MyTennis ID number.
7. You will then be prompted through the payment stages, confirmation of your tickets and delivery method.



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### *on the phone*

To purchase tickets via the phone within Australia please call the Australian Open pre-sale telephone number 1300 888 104 or if calling from an international telephone number please call +(61) 3 9039 9407 and have your Coach Membership MyTennis ID number ready to quote to the operator. You will then be able to purchase tickets.

### *please note:*

For the Australian Open fees from \$3.20 per transaction apply.  
For the Brisbane International fees from \$7.50 per transaction apply.  
For the Apia International Sydney fees from \$7.50 per transaction apply.  
For the Moorilla Hobart International fees from \$5.50 per transaction apply.  
Fees for the Hyundai Hopman Cup are to be confirmed prior to the presale.

A credit/debit card processing fee from 1.75% will also apply.

### *what are the ticket limits?*

#### ROD LAVER ARENA Series Packages

|                    |   |                                  |
|--------------------|---|----------------------------------|
| First Week         | Mon 14 – Thu 17 Jan Day Package               | 8 tickets per person per package |
| First Week         | Mon 14 – Thu 17 Jan Night Package             | 8 tickets per person per package |
| Middle Weekend     | Fri 18 – Mon 21 Jan Day Package               | 8 tickets per person per package |
| Middle Weekend     | Fri 18 – Mon 21 Jan Night Package             | 8 tickets per person per package |
| Quarter Finals     | Tue 22 – Wed 23 Jan Day Package               | 8 tickets per person per package |
| Quarter Finals     | Tue 22 – Wed 23 Jan Night Package             | 8 tickets per person per package |
| Semi Finals        | Thu 24 Jan Day & Choice of 1 Men's Semi Final | 8 tickets per person per package |
| Finals Weekend     |   |                                  |
| Women's/Men's      | Sat 26 – Sun 27 Jan Package                   | 4 tickets per person per package |
| Final Five Package | Thu 24 – Sun 27 Jan Package                   | 4 tickets per person per package |

#### HISENSE ARENA Series Packages

|                |                               |                                   |
|----------------|-------------------------------|-----------------------------------|
| First Week     | Mon 14 – Thu 17 Day Package   | 10 tickets per person per package |
| Middle Weekend | Fri 18 – Mon 21 Day Package   | 10 tickets per person per package |
| Middle Weekend | Fri 18 – Sat 19 Night Package | 10 tickets per person per package |

#### ROD LAVER ARENA Single Session Tickets

|                                 |                                  |
|---------------------------------|----------------------------------|
| Monday 14 – Saturday 26 January | 8 tickets per session per person |
| Sunday 27 January               | 4 tickets per session per person |

#### HISENSE ARENA Single Session Tickets

|                               |                                   |
|-------------------------------|-----------------------------------|
| Monday 14 – Monday 21 January | 10 tickets per session per person |
|-------------------------------|-----------------------------------|

Maximum number purchased not to exceed 30 tickets per person

In order to promote fair and equitable access to the Australian Open, TA reserves the right to reject a booking made by an individual that exceeds the ticket limits described above.

Ticket limits do not apply for Australian Open Series events.



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### *important information*

A limited number of tickets will be available via this offer and will be sold on a best available basis with an option for sun, shade or partial shade where applicable.

Please note the tickets available through this offer are allocated following the contractual requirements for Tennis Australia's various stakeholders which include but are not limited to sponsors, corporate hospitality, tour operators and contractual requirements for Melbourne & Olympic Park.

### *how do I book special needs tickets?*

To purchase special needs tickets for the Australian Open please call the Australian Open special needs office on (03) 9286 1208 or email [enhancedseating@mopt.vic.gov.au](mailto:enhancedseating@mopt.vic.gov.au).

To purchase special needs tickets for the Australian Open Series events please call the Australian Open & Australian Open Series booking line on 1300 888 104 if you are calling from within Australia or (+61) 3 9039 9407 if calling from an international phone number and follow the prompts to speak to an operator.

Special needs tickets go on sale at the same date and time as detailed above.

### *Queries*

If you have any queries regarding the above please do not hesitate to contact the Coach Membership team on (+61) 3 9914 4191 or email [coachmembership@tennis.com.au](mailto:coachmembership@tennis.com.au) or go to [www.tennis.com.au/membership](http://www.tennis.com.au/membership)