



Australian Open 2012 & Australian Open Series 2012 - Pre-sale Booking Information

Please find below details regarding your pre-sale access to purchase tickets for the Australian Open 2012 and the Australian Open Series 2012.

What are the tournament dates for 2012?

Australian Open – Monday 16 January until Sunday 29 January
Brisbane International – Sunday 1 January until Sunday 8 January
Sydney International – Sunday 8 January until Saturday 14 January
Moorilla Hobart International – Friday 6 January until Saturday 14 January

What is MyTennis ID number?

Your MyTennis ID number is required to purchase your tickets. This is printed on the reverse side of your 2011-2012 Coach Membership card (qualified coaches). It is also printed on each edition of CoachesWorld and would be on your confirmation email received as a receipt for your membership.

When can I book?

Australian Open Ticket Packages are on sale

12 noon Monday 29 August until 12 noon Thursday 1 September 2011

Australian Open Series Ticket Packages are on sale

12 noon Monday 29 August until 12 noon Thursday 1 September 2011

Australian Open Single Session Tickets are on sale

12 noon Friday 2 September until 12 noon Wednesday 7 September 2011

Australian Open Series Single Session Tickets are on sale

12 noon Friday 2 September until 12 noon Wednesday 7 September 2011

How do I book?

You can purchase tickets during the presale on the internet or by phone. To purchase tickets on the internet go to www.ticketek.com.au/aocoach
To purchase tickets on the phone call 1300 888 104.

For more detailed information on how to book please take some time to read the Frequently Asked Questions as the information will assist you purchasing your tickets.

How do I book on the Internet?

1. To purchase your tickets on the internet you need to have a current My Ticketek account. If you are not currently a member of My Ticketek, please go to www.ticketek.com.au to become a member.
2. You will need to have your MyTennis ID number ready as this will act as your password when you are purchasing tickets.
3. Tickets will be available for all sessions for all events.
4. All major credit cards will be accepted. Please have your credit card ready when booking.
5. To purchase tickets you will need to go to www.ticketek.com.au/aocoach
6. Once you have selected the session/event you wish to attend, you will be required to enter your MyTennis ID number.
7. You will then be prompted through the payment stages, confirmation of your tickets and delivery method.



How do I book on the phone?

To purchase tickets via the phone please call 1300 888 104 and have your MyTennis ID number ready to quote to the operator. You will then be able to purchase tickets. Please call +613 9039 9407 if you are calling from an international phone.

What are the ticket limits?

rod laver arena series packages:

First Week Mon 16–Thu 19 Jan Day Package	8 tickets per person per package
First Week Mon 16–Thu 19 Jan Night Package	8 tickets per person per package
Middle Weekend Fri 20–Mon 23 Jan Day Package	8 tickets per person per package
Middle Weekend Fri 20–Mon 23 Jan Night Package	8 tickets per person per package
Quarter Finals Tue 24–Wed 25 Jan Day Package	8 tickets per person per package
Quarter Finals Tue 24–Wed 25 Jan Night Package	8 tickets per person per package
Semi Finals Thu 26 Jan Day & Choice of 1 Men's Semi Final	8 tickets per person per package
Finals Weekend Women's/Men's Sat 28 – Sun 29 Jan Package	4 tickets per person per package
Final Five Package Thu 26 –Sun 29 Jan Package	4 tickets per person per package

hisense arena series packages

First Week Mon 16 –Thu 19 Day Package	10 tickets per person per package
Middle Weekend Fri 20–Mon 23 Day Package	10 tickets per person per package
Middle Weekend Fri 20–Sat 21 Night Package	10 tickets per person per package

rod laver arena single session tickets

Monday 16–Saturday 28 January	8 tickets per session per person
Sunday 29 January	4 tickets per session per person

hisense arena single session tickets

Monday 16 – Monday 23 January	10 tickets per session per person
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Maximum number purchased not to exceed 30 tickets per person.

There is no ticket limit on ground passes.

Ticket limits do not apply for Australian Open Series events (Brisbane International, Sydney International and Moorilla Hobart International).

Note: You can choose to pay for the cost of the Rod Laver Arena Final 5 and Finals packages in two instalments. Pay half at the time of booking and the rest on Monday 7 November 2011. You will receive your tickets in mid-December.

Family Ticket?

A Family ticket can be either 2 Adults + 2 Children (16 years and under in the year of the tournament) or 1 Adult + 3 Children (16 years and under in the year of the tournament). 2 years and under are free on the knee and do not require a reserved seat.

Tournament Information & Ticket Prices

For more information including prices, FAQs, maps & conditions of sale and entry see below.

Australian Open 2012 www.australianopen.com

Brisbane International 2012 www.brisbaneinternational.com.au

Sydney International 2012 www.sydneyinternational.com.au

Moorilla Hobart International 2012 www.hobartinternational.com.au

MELBOURNE PARK 16-29 JANUARY 2012

australianopen.com



australian open

Important information

A limited number of tickets will be available via this offer and will be sold on a best available basis with an option for [sun or shade](#) where applicable.

Please note the tickets available through this offer are allocated following the contractual requirements for Tennis Australia's various stakeholders which include but are not limited to sponsors, corporate hospitality, tour operators and contractual requirements for Melbourne & Olympic Park.

Queries

If you have any queries regarding the above please contact the Tennis Australia Coach Membership team on (03) 9914 4191 or coachmembership@tennis.com.au.

Coach Membership Team