

Davis Cup – pre sale booking information for Tennis Australia coach members



Davis Cup - Australia V Switzerland

Tennis Australia is pleased to offer Tennis Australia coach members with the Ticketing upgrade a pre-sale booking period to purchase tickets for the Davis Cup - Australia v Switzerland to be held at Royal Sydney Golf Club.

The Davis Cup tie will be held from Friday 16 September until Sunday 18 September 2011

Series packages - on sale noon Friday 19 August till 5pm Monday 22 August

Single session - on sale noon Tuesday 23 August till 5pm Wednesday 25 August

Please note that all times referred to in this document are local NSW times.

All tickets sold for the Davis Cup in Sydney will be reserved seats.
There will be no ground pass or general admission tickets sold to this event.

Series packages entitle entry for all three days of the tie. If you purchase a series ticket the reserved seat may vary for each day depending on what is considered the best available seat for each day at the time of purchase.

Tickets are made available to Tennis Australia coach members after allocations are made for ITF stakeholders.

Ticket prices and package information

Details of series package & single session ticket prices and session times are available at www.ticketek.com.au/daviscup

Additional details about the Davis Cup (including order of play) will be updated on www.tennis.com.au when available.

Booking information

Book via the internet on www.ticketek.com.au/daviscup
Book via the Ticketek call centre on 132 849
Book at a Ticketek agency.

Please do not call Tennis Australia to book your tickets.

Please see below for a breakdown of transaction fees that are incurred per booking.

| <i>Sales channel</i> | <i>Transaction fee</i> |
|---------------------------|------------------------|
| Call centre | \$7.50 |
| Agency | \$7.50 |
| Internet – ezyTicket | \$7.50 |
| Internet – tickets mailed | \$7.50 |

You will need your MyTennis ID number, this will act as your password, it is printed on the back of your personalised 2011-2012 Coach Membership card or on each CoachesWorld emailed to you every Friday.

How to purchase your tickets

1. Purchasing tickets over the internet.

- To purchase tickets online you will need to have a current My Ticketek account. If you are not a member of My Ticketek, please go to www.ticketek.com.au to become a member.
- You will need to have your current Tennis Australia MyTennis ID number ready as this will act as your password when you are purchasing tickets.
- To purchase tickets go to www.ticketek.com.au/daviscup
- Enter your Tennis Australia MyTennis ID number into the compulsory field and click submit to access the priority purchase page.
- Select the type of tickets and the ticket quantity.
- Select how you would like to receive your tickets.
- Purchase your tickets. Please note that the Ticketek website accepts all major credit cards.

2. Purchasing tickets over the phone.

- If you purchase tickets over the phone at a Ticketek call centre you will be asked to quote your Tennis Australia MyTennis ID number (which appears on the rear side of your personalised membership card). This is so we can ensure that only members entitled to purchase tickets during the priority period have access to the event.
- Select the type of tickets and the ticket quantity.
- Select how you would like to receive your tickets.
- Purchase your tickets. Please note that the Ticketek call centre accepts all major credit cards.

3. Purchasing tickets at an agency.

- If you purchase tickets at a Ticketek agency you will be asked to quote your Tennis Australia MyTennis ID number. This is so we can ensure that only members entitled to purchase tickets during the priority period have access to the event.
- Select the type of tickets that you require and the ticket quantity.
- Purchase your tickets. Please note that Ticketek agencies accept cash and all major credit cards.