

## **Tennis Australia coach members pre-sale booking information Fed Cup World Group Play-off – Australia V Ukraine**



### **Fed Cup World Group Play-off - Australia V Ukraine**

Tennis Australia is pleased to be able to offer Tennis Australia coach members who have purchased the ticketing upgrade, a pre-sale booking period to purchase tickets for the Fed Cup World Group Play-off - Australia v Ukraine to be held at the Glen Iris Valley Recreation Club, Mount Waverley, Victoria.

**The Fed Cup tie will be held from Saturday 16 April until Sunday 17 April 2011.**

**Series packages - on sale 9am Monday 28 March till 5pm Tuesday 29 March.**

Please note that all times referred to in this document are local Victorian times.

All tickets sold for the Fed Cup in Mount Waverley will be reserved seats. There will be no ground pass or general admission tickets sold to this event.

Series packages entitle entry for both days of the tie. If you purchase a series ticket the reserved seat may vary for each day depending on what is considered the best available seat for each day at the time of purchase.

A pre-sale is an opportunity to secure tickets prior to the General Public, not a preferential seating service. A selection of seating throughout the venue is made available for pre-sales.

Tickets are made available to Tennis Australia coach members with the ticketing upgrade, after allocations are made for ITF stakeholders.

### **Ticket prices and package information**

Additional details about the Fed Cup (including order of play) will be updated on [www.tennis.com.au](http://www.tennis.com.au) when available.

Details of ticket prices and session times will be available at [www.ticketek.com.au](http://www.ticketek.com.au) shortly.

Bookings will only be available through Ticketek.

Booking options:

- Book via the internet on [www.ticketek.com.au/fedcup](http://www.ticketek.com.au/fedcup)
- Book via the phone with Ticketek contact centre on 132 849
- Book at a Ticketek agency.

Please note transaction fees also apply per booking.

## **How to purchase your tickets**

### **1. Purchasing tickets over the internet.**

- To purchase tickets online you will need to have a current My Ticketek account. If you are not a member of My Ticketek, please go to [www.ticketek.com.au](http://www.ticketek.com.au) to become a member.
- You will need to have your current Tennis Australia Coach Membership number ready as this will act as your password when you are purchasing tickets. Your coach membership number can be found printed on the reverse side of your coach membership card for 2010-2011.
- To purchase tickets go to [www.ticketek.com.au/fedcup](http://www.ticketek.com.au/fedcup)
- Enter your Tennis Australia Coach Membership number into the compulsory field and click "submit" to access the pre-sale purchase page.
- Select the type of tickets and the ticket quantity.
- Select how you would like to receive your tickets.
- Purchase your tickets. Please note that the Ticketek website accepts all major credit cards.

### **2. Purchasing tickets over the phone.**

- If you purchase tickets over the phone at a Ticketek call centre you will be asked to quote your Tennis Australia Coach Membership number (which appears on the reverse side of your personalised membership card for 2010-2011). This is so we can ensure that only members entitled to purchase tickets during the pre-sale period have access to the event.
- Select the type of tickets and the ticket quantity.
- Select how you would like to receive your tickets.
- Purchase your tickets. Please note that the Ticketek call centre accepts all major credit cards.

### **3. Purchasing tickets at an agency.**

- If you purchase tickets at a Ticketek agency you will be asked to quote your Tennis Australia Coach Membership number. This is so we can ensure that only members entitled to purchase tickets during the pre-sale period have access to the event.
- Select the type of tickets that you require and the ticket quantity.
- Purchase your tickets. Please note that Ticketek agencies accept cash and all major credit cards.

### **Please note:**

Your Tennis Australia Coach Membership number appears on the back of your personalised Coach Membership 2010-2011 card.

If you are not sure what your Tennis Australia Coach Membership number is or if you are entitled to purchase during the pre-sale call Tennis Australia's Coach Membership department on (03) 9914 4191.