

## Fed Cup – Ticketing terms and conditions of sale and entry

The Ticket Holder hereby agrees to comply with the terms and conditions set forth herein and required by Tennis Australia Limited (trading as 'Tennis Australia') (hereafter "PM") for the Australia Vs Italy Fed Cup tie to be held at the Domain Tennis Centre (hereafter "Venue") on or about 5-6 February 2011 (hereafter 'Event').

1. Sale of each package and/or ticket (including corporate packages and tickets) creates a contract between the PM and the purchaser which gives the purchaser a transferable but conditional license for admission to the Venue for a certain session of the Event. The license will automatically terminate if the purchaser or any subsequent transferee, without the prior written consent of PM, resells the part or all of the corporate package or ticket(s) including but not limited to sales at a premium or through a broker or agent; advertises or offers the package or ticket(s) for resale on the internet or in any other medium; or packages, advertises or uses the package or ticket(s) for advertising, promotion or other commercial purposes (including competitions or trade promotions) or to enhance the demand for other goods or services. If a corporate package or ticket is sold or used in breach of these conditions and the license has terminated, PM has the right to deny admission to the bearer of the ticket, to cancel the relevant package, or to take other action, without any guarantee of a refund.
2. Without limiting paragraph 1 above, this ticket is a personal revocable licence, is not transferable and may not be resold. The PM reserves the right to revoke the licence granted by this ticket, with or without cause, by refunding the purchase price. No pass-outs or re-admittance are allowed.
3. The ticket holder assumes all risks and dangers incidental to attendance at the Event, whether occurring prior to, during, or after a session. Ticket Holders enter the Venue at their own risk and the Venue Owner and PM will not be liable for any injury, loss or damage suffered by any person entering the Venue, including liability for any injury, loss or damage caused by the negligence of the Venue Owner or PM, or their employees, contractors or agents.
4. All ticket sales for the Event are final, without refund or exchange (except where required in accordance with the AEIA Code of Practice for Event Ticketing in Australia ([www.aeia.org.au](http://www.aeia.org.au))). The Ticket Holder is responsible for lost, misplaced or stolen tickets.
5. By purchasing a ticket to the Event you consent to the collection and use of your personal information by Ticketek and PM and the disclosure of that information by Ticketek to PM for the purposes of ticketing and event marketing purposes in the promotion of the Event, the Australian Open and related tennis events. You may contact PM (at Private Bag 6060 Richmond, Victoria 3121) and Ticketek (at GPO Box 1610, Sydney NSW 2001) to request access to the information held about you or if you no longer want PM to contact you for marketing purposes
6. Tickets may not be issued for advertising, promotional (including contests and sweepstakes) or other trade purposes.
7. The Venue Owner and PM reserve the right to inspect clothing, containers and baggage intended to be brought into the Venue including inspection by screening equipment. The Ticket Holder consents to careful search and inspection for and/or confiscation of prohibited items. Prohibited items include, but are not limited to: bottles, cans, alcoholic beverages, signs, broadcast quality video/motion picture cameras and recorders, other audio recorders and telephoto video cameras & handy-cams; camera lenses exceeding 300mm in focal length, camera tripods, monopods, umbrellas, fireworks, smoke bombs, animals except service animals (e.g. seeing eye dogs); any item that could be used as a weapon; bicycles, scooters, skateboards and roller-blades/skates; chairs & stools; eskies & hampers; frisbees; helium balloons; glass (including bottles); large containers in excess of 1.5 litres; flags, banners or signs larger than 1.2m wide or with handles longer than 50cm in length; musical instruments &/or amplification equipment; unauthorised advertising or marketing material or flyers; laser pointers, distress signals, whistles or loud hailers; dangerous goods and any other item prohibited by legislation.

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8. Persons under the influence of alcohol will not be permitted to enter the licensed premises.
9. Whilst at the Venue, Ticket Holders are responsible for their own property. For the safety and comfort of all patrons, any item or bag that is too large to fit under a seat cannot be brought into the Venue, and a limit of 1 bag per person applies. All bags are subject to search and patrons are reminded to not leave bags or packages unattended at any time.
10. The Ticket Holder must not carry into the licensed premises any political, promotional or advertising material or signage which can be seen by others at the event.
11. Ticket Holders are not permitted to distribute literature or other materials or to sell or distribute merchandise at the licensed premises.
12. Ticket Holders are not to engage in any conduct or act towards or speak to any player, umpire, referee, other official or another patron in a manner which will or may offend, insult, humiliate, intimidate, threaten, disparage or vilify that other person on the basis of race, religion, colour, descent or national/ethnic origin.
13. Ticket Holders must not disrupt, interrupt, or behave in any manner that causes delay to the event, distract, hinder or interfere with a player or interfere with the comfort of other patrons and their enjoyment of the Event, or enter or attempt to enter any restricted area.
14. Standing is not permitted in seated areas until end of games or between matches. Standing in the aisles or sitting on the stairs is not permitted at any time.
15. The use of laptops is prohibited in spectator viewing areas of all tournament courts without prior authorisation of PM.
16. Images of the Event taken with a camera, mobile phone or other wireless device cannot be used for any purpose other than for private and domestic purposes. Ticket Holders cannot sell, license, publish or otherwise commercially exploit photographs. Flash photography is not permitted in seating areas. Taking video footage via any means is forbidden.
17. Making or distribution of broadcasts or narrowcasts of any images, sounds, data, results, statistics or commentary of the Event by any means in any format or media including by mobile phone or other wireless device is forbidden.
18. The Ticket Holder grants irrevocable permission to the PM and its assignees or licensees to utilise the holder's voice, image and likeness in connection with any broadcast or other recording of the Event and otherwise at PM's discretion, without compensation or notice.
19. The Venue Owner and PM reserve the right, with reasonable cause, to refuse entry to any person or remove any person from the Venue and/or Event without any entitlement to a refund.
20. The date and time of any Event session is subject to change without notice. In the event of cancellation, any processing and handling fees are not refundable.
21. If any dispute arises regarding a ticket or attendance at the event, the holder agrees to submit the dispute to binding arbitration in Melbourne in accordance with the rules of the Institute of Arbitrators and Mediators Australia.
22. Any provision of these ticket conditions which is invalid must be read down to the minimum extent necessary to achieve its validity, or be severed from these ticket conditions without invalidating or affecting the remaining provisions of these ticket conditions.
23. PM may alter these ticket conditions if such changes are reasonably necessary to address safety or security issues or to protect the legitimate interests of PM, the Venue and/or the conduct of the Event.

NOTE: Some areas of the Venue are exposed to direct sunlight and heat. Ticket Holders should be aware that auditorium seating may be in the sun for part or all of the day. Ticket Holders are required to take appropriate care for their hydration and sun protection.