

# MEMBER ASSOCIATION PRE-SALES INFORMATION



# AUSTRALIAN OPEN & AUSTRALIAN OPEN SERIES 2016

# WHAT ARE THE TOURNAMENT DATES?

Australian Open	Monday 18-Sunday 31 January 2016
Hopman Cup	Sunday 3-Saturday 9 January 2016
Brisbane International presented by Suncorp	Sunday 3-Sunday 10 January 2016
Apia International Sydney	Sunday 10-Saturday 16 January 2016
Hobart International	Sunday 10-Saturday 16 January 2016
WTC (World Tennis Challenge)	Tuesday 12-Thursday 14 January 2016

# WHO CAN BOOK THROUGH THE PRE-SALES?

Financially Registered Members of a Tennis Australia Member Association.

#### WHEN CAN I BOOK MY TICKETS?

AUSTRALIAN OPEN		
Multi-session Tickets	Friday 11 September, 12 noon until Thursday 17 September 2015 5:00 pm	
Single Session & Multi-session Tickets	Friday 18 September, 12 noon until Thursday 24 September 2015 5:00 pm	

BRISBANE INTERNATIONAL PRESENTED BY SUNCORP, APIA INTERNATIONAL SYDNEY, HOBART INTERNATIONAL AND WTC		
Multi-session Tickets	Friday 11 September, 12 noon until Thursday 17 September 2015, 5:00 pm	
Single Session & Multi-session Tickets	Friday 18 September, 12 noon until Thursday 24 September 2015, 5:00 pm	

HOPMAN CUP	
Multi-session Tickets	Wednesday 30 September, 12 noon until Tuesday 6 October 2015, 5:00 pm
Single Session & Multi-session Tickets	Wednesday 7 October, 12 noon until Tuesday 13 October 2015, 5:00 pm

# **HOW DO I BOOK MY TICKETS?**

#### ON THE INTERNET

- 1. Have your Tennis Membership number ready this will act as your password to purchase tickets
- 2. Go to ticketek.com.au/ma2016
- 3. Select the event/sessions you wish to attend
- 4. Enter your Tennis Membership number as the password
- 5. You will then be prompted through the payment stage, confirmation of your tickets and delivery method.

# NOTES:

- · You will need to have a My Ticketek account to purchase tickets on the internet.
- You will only be able to access this link from the time the pre-sale starts. In order to ensure equitable access to Australian Open and Australian Open Series events, time restrictions may be placed on the Ticketek website. If you are unable to select tickets to purchase, please ensure that you are purchasing tickets during the designated pre-sale periods.
- Tickets will be available for all sessions for all events during the pre-sale.
- All major credit cards will be accepted.

#### ON THE PHONE

Call the Pre-sale Hotline: 1300 888 104 (or +613 9039 9407, if calling from overseas).

Note: You must have your Tennis Membership number ready to quote to the operator.

#### WHAT ARE THE TICKET LIMITS FOR AUSTRALIAN OPEN?

Single sessions	10 tickets per person per session
Multi-sessions	10 tickets per person per multi-session

#### NOTES:

- Maximum number of tickets purchased not to exceed 30 tickets per person.
- In order to promote fair and equitable access to the Australian Open, Tennis Australia reserves the right to reject a booking made by an individual that exceeds the ticket limits described above.
- Ticket limits do not apply for Australian Open Series events.

# IMPORTANT INFORMATION

A limited number of tickets will be available via this offer and will be sold on a best available basis with an option for sun, shade or partial shade where applicable.

Please note the tickets available through this offer are allocated following the contractual requirements for Tennis Australia's various stakeholders which include but are not limited to sponsors, corporate hospitality, tour operators and contractual requirements for Melbourne & Olympic Parks.

# **HOW DO I BOOK SPECIAL NEEDS TICKETS?**

# **AUSTRALIAN OPEN**

Please call the Australian Open Accessibility Booking Line on +613 9286 1208 or email enhancedseating@mopt.vic.gov.au.

#### **AUSTRALIAN OPEN SERIES**

Call the Australian Open Series Accessibility Booking line on 1300 665 915 (or +613 9039 9407 if calling from overseas).

Note: Special needs tickets go on sale at the same date and time as detailed above.

# **HOW DO I MAKE A GROUP BOOKING?**

#### **AUSTRALIAN OPEN**

All group bookings of 10 or more seats per session are handled by the Melbourne Park Group Booking line. Please call +613 9286 1347 or email groups@mopt.vic.gov.au.

# **AUSTRALIAN OPEN SERIES**

Make a booking of 10 or more tickets per session and save! To take advantage of this offer, please call the Ticketek Group bookings line on 1300 364 001 or email **groupbookings@ticketek.com.au.** 

# **PLEASE NOTE:**

This exclusive pre-sale is a benefit for Tennis Members only and all bookings will be checked by your tennis state member association prior to the mail out of tickets.