



ONLINE LEARNING & PD



BOUNCE

Tennis Australia have developed an online platform, Bounce, which provides access to resources to help you grow your club. Hear from other clubs on how they navigated their way through establishing their committees, developing strategic plans and overcoming challenges. There are also a variety of templates to download to save you time.

Bounce – <https://bounce.tennis.com.au/login/index.php>

MANAGE MY CLUB <ul style="list-style-type: none">OPERATIONSPLANNINGFINANCES	In conjunction with the online learning modules, these resources can help with the day to day operations of your club, planning, budgeting and delivering projects.
COACHING PLAYERS WITH AUTISM	<p>This course will assist coaches to cater for the individual needs of players with Autism Spectrum Disorder (ASD or autism) when planning and delivering coaching sessions.</p> <p>The principles explored in this course are fundamental to good coaching and can be applied to all players.</p>
KEEPING THE TENNIS COMMUNITY SAFE	Tennis Australia has worked with the Australian Childhood Foundation to develop an on-line course and resource kit to provide you with the knowledge and resources to ensure you and your business are child-safe.
GROW YOUR BUSINESS WORKSHOP	The game of tennis is changing, and with it, the way we manage our operations. Discover how to strengthen your business and grow our game. Hear insights into effectively managing your customers, staff and club members using the latest technology solutions.

COMMUNITY OFFICIATING PROGRAM

Tennis Australia Officiating has proudly launched their new online learning program for Community Officials. This initiative aims to develop knowledge around the Rules of Tennis and basic officiating procedures, and makes it easier for club members to become Club Officials.

Best of all, interested members can now learn the basics of officiating from the comfort of their own home and at their own pace!

Being a Community Official is a great way to get involved in tennis at the **grassroots level**. They volunteer their time to assist tournaments and competitions by monitoring a number of courts during play, which helps to create a smooth running event. They also play a role in assisting and educating players, parents and coaches. As you progress through the Community Officiating pathway further opportunities to engage in paid officiating roles become available.

This training program covers the basic rules of tennis and tennis etiquette, general principles of officiating, child safety and the role of a community official.. Join us and make a difference to the sport you love!

Community Officiating Program - <https://www.tennis.com.au/learn/ballkids-officials-coaches-and-volunteers/officials/training-courses>



PLAY BY THE RULES

Online training for everyone involved in sport and recreation organisations, covering topics such as: child protection, harassment and discrimination and complaint handling. By taking these courses you will upgrade your knowledge and skills, which will help to create safer, fairer and more inclusive environments for all people involved in sport

Play By The Rules - <https://www.playbytherules.net.au/online-courses>

CHILD PROTECTION ONLINE COURSE	The Child Protection online training course is free and suitable for players, volunteers, coaches, officials and administrators in sport. The course has many interactive components and you will receive a certificate of completion when you complete all elements. Help ensure your sport is child safe and get started today.
HARASSMENT & DISCRIMINATION ONLINE COURSE	The Harassment and Discrimination online course is an interactive course that covers discrimination law and implications for sports clubs and associations. You'll get a good understanding of discrimination and harassment and what to do if an incident occurs.
MEMBER PROTECTION INFORMATION OFFICER COURSE	Member Protection Information Officers play an important role in sport. They are the primary contact point for issues around member protection. You can train to be an MPIO by completing the online and face-to-face training available through Play by the Rules.
COMPLAINT HANDLING TRAINING	It's an unfortunate but inevitable part of sport - sometimes things can go wrong. People have a right to complain. The Complaint Handling course will help you and your club or association handle complaints appropriately and efficiently. Find out more about the course by clicking the Read More button below.
INCLUSIVE COACHING ONLINE COURSE	Inclusive coaching is good coaching. This course will provide opportunities for community coaches to develop their own approach and strategies for inclusion with practical case studies and examples of what it means to be inclusive of all people.
PARENTS GUIDE TO CLEAN SPORT	This mini-course is designed to help parents enhance their children's knowledge of how to protect themselves in their sport or career against performance enhancing drugs and drug use. You will gain a better understanding of the important role you play in teaching your children respect for and appreciation of the true spirit of sport and be able to inform your children about how to protect themselves in relation to performance enhancing drugs and drug use.
LET KIDS BE KIDS	The Let Kids be Kids mini-course addresses poor sideline behaviour at junior sport. You will learn about what motivates kids participation in sport; you'll be able to identify what poor behaviour is; how to address poor behaviour if it occurs and also take into consideration the views and opinions of children and young people.
INTRODUCTION TO THE INTEGRITY OF SPORT	An overview of the issues around the integrity of sport, how they occur, why they occur and some of the things that have been done to address them. Ideal starting point to help community clubs understand and protect the integrity of sport.
ETHICS AND ETHICAL DECISION MAKING IN SPORT	How do we better prepare people to make well-informed, ethical decisions in regard to their involvement with sport in a world where performance and image enhancing drugs, illegal gambling, match fixing, sexism, homophobia, racism and corruption are commonplace? This mini-course is part of the Integrity in Sport mini-series.
WALKING THE TALK – INTEGRITY IN ACTION	The Walking the Talk mini-course, is part of the Integrity in Sport series of mini-courses. This mini-course is designed to get you thinking about integrity and how it can be recognised and improved in a community sport setting.

SPECIAL OLYMPICS AUSTRALIA

Special Olympics Australia has developed an online learning hub that will help you grow and enhance your skills and ability to interact with people with intellectual disabilities and autism, and provide them with greater sporting opportunities.

Special Olympics Australia – <http://www.specialolympics.com.au/index.php/soa-learn>

AN INTRODUCTION TO AUTISM SPECTRUM DISORDER	This course provides an overview of ASD and explains some practical strategies that coaches, teachers, volunteers and anyone working with people on the autism spectrum can use to create safe, welcoming and engaging sporting programs. Most importantly though, the course provides an invaluable insight into the sporting experiences of people on the autism spectrum, told by people living with the condition themselves.
IMPROVING SPORT FOR PEOPLE WITH INTELLECTUAL DISABILITY	Developed using current research and methodology from world leading sporting bodies, this course will support coaches, teachers, parents, athletes, volunteers and administrators in school communities and local sporting clubs to assist people with an intellectual disability to get active and involved in sport.



LINKEDIN LEARNING

LinkedIn Learning offers over 13,000 courses on a wide range of topics, including Business, Technology, to professional development skills. A FREE one month trial is available, while ongoing access is available at a monthly fee.

LinkedIn Learning - <https://www.linkedin.com/learning/>

DEPARTMENT OF LOCAL GOVERNMENT, SPORT & CULTURAL INDUSTRIES – EVERY CLUB HUB

The DLGSCI have developed interactive online training modules and video resources which are free and readily available online. The training includes advice and support for people in committee positions, volunteer roles and administration.

Every Club Hub - <https://www.dlgsc.wa.gov.au/sport-and-recreation/every-club-hub/training-and-workshops>

- Modules include:
- Effective Teams
 - Managing your club people
 - Marketing & Sponsorship
 - Financial Management
 - Operational Planning and Goal Setting



SPORTS COMMUNITY

Sports Community provide training and knowledge, both in person and online, to clubs and their volunteers. They provide How-To Articles, Grant Information, Checklists, templates and worksheets for common club activities and digital training programs, including online videos, podcasts, training, eBooks and webinars.

Sports Community offer Free Membership Packages, along with Paid Memberships which provide unrestricted access to all of the online training modules and regular newsletters.

Sports Community - <https://sportscommunity.com.au/>



COURSERA

Every course on Coursera is taught by top instructors from world-class universities and companies, so you can learn something new anytime, anywhere. Hundreds of free courses give you access to on-demand video lectures, homework exercises, and community discussion forums. Paid courses provide additional quizzes and projects as well as a shareable Course Certificate upon completion.

Coursera are now offering a range of free courses from universities all over the world, covering a broad range of topics. Have a peak at the free courses at the link below.

Coursera - <https://www.coursera.org/courses?query=free>

CPR GROUP

The team at CPR Group are committed to helping volunteers in sport and community clubs deal with Coronavirus-driven changes. They are encouraging clubs to use their 'forced downtime' wisely over the next few weeks or months, and are running some FREE webinars with more ideas to keep you engaged and to get you ahead so that your clubs are in the best position to bounce back quickly and strongly when the crisis eases.

They are also now offering club crisis assistance through a 3-phase response package. The [club resilience package](#) is designed to support your club through shutdown, downtime and re-open.

The Free 'Club Crisis Management' Webinars Series, includes:

- Making the Most of Forced Downtime
- Planning for the Recovery
- Volunteer Engagement & Volunteering Opportunities post COVID-19
- Infrastructure Planning Implications in a Post COVID-19 context

CPR Group - <https://www.cprgroup.com.au/webinars>

SPORT AUS

Sport Aus has a Club Development Webpage that helps sporting clubs examine how they operate and identify areas of improvement. The site features helpful documents relating to Club Health Checks, Governance, Club Membership and Culture & Leadership.

Sport Aus - https://www.sportaus.gov.au/club_development

OTHER CLUB ADMIN OR PLANNING DURING ISOLATION

Tennis as we know it has wound down for the moment, but this WILL be temporary!

With the current situation, we have a unique opportunity to press pause on the day to day busyness that takes over and pushes some of these important, but less urgent, tasks to the side. We have the opportunity now to review processes, optimize efficiencies, forward plan and come out of this in a stronger position as a club.

Things we can still do for our clubs while social distancing and/or self isolating:

- Refresh your club website
- Update your club Facebook page
- Review your club policies
- Create or review committee position descriptions
- Consider your clubs succession plans for committee positions
- Create or review 'new committee member starter packs' for each position
- Create or review your 'new member' process and starter information pack
- Plan out a social media strategy for next season
- Undertake online learning
- Consider updating your clubs notice board / key messaging / information posters
- Take time to think about current or future strategic planning opportunities
- Research grants that could assist your club with upcoming strategic priorities
- Create or update package options for future club sponsorship proposals
- Plan, develop or review your clubs events calendar for the upcoming year/season
- Consider the clubs 're-launch' plan for post COVID-19 – remember to consider your coach in this too

Sport and community sporting clubs are going to have an important role to play in societal recovery. Let's make sure we use this time well and put ourselves in the best position to thrive in the future.

Our team are here to support your tennis club, your club volunteers and members. Please reach out to your club's Tennis West representatives if you need any assistance or wish to discuss anything further.

“Out of adversity, comes opportunity.” - Benjamin Franklin



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