My tennis lesson

NO ✕

YES ✓

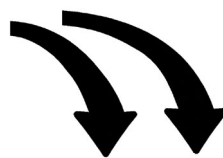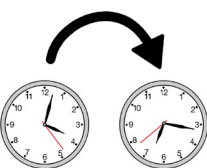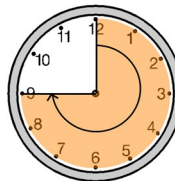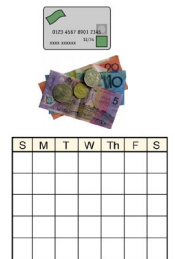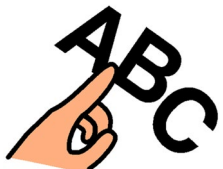|		
I'm here for a lesson	What time and day is my lesson?	How much does my lesson cost?
I have questions about lessons	Change the time or day	Can I pay with my NDIS funding?
What do I need for my lesson? (turn the page)	How long does the lesson last?	Can I pay as I go?
Group Lesson	Who or where is my coach?	Can I pay for the term?
Private Lesson	What is my coach's phone number	I will spell it
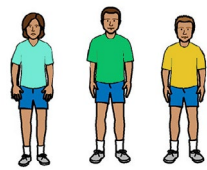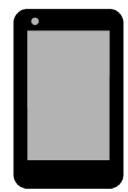
YES column:
- Can you please repeat that?
- yes / no — Ask me yes or no questions
- I do not understand
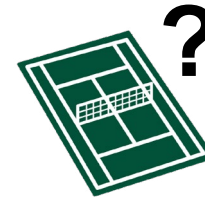- What I want to say is not here
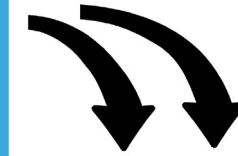- I need help

My tennis lesson

Do I need a racquet?

Is there a wet or hot weather plan?

Which court am I on?

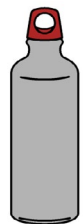Can you please repeat that?

Do I need a hat or sunglasses?

Where are the toilets and change rooms?
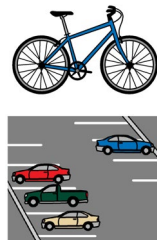
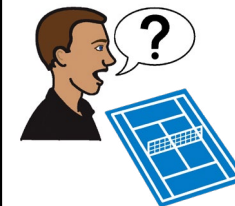Can I find out about membership?

yes / no — Ask me yes or no questions

Do I need a drink bottle?

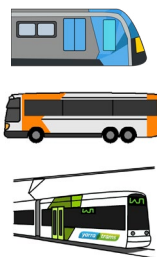Where can I park my car or bike?

Can I book a court?

I do not understand

Do I need runners?

Where can I get the bus or train or tram?

Is there someone I can play with?

What I want to say is not here

I have medication

I need a taxi

Can I make a tea or coffee?
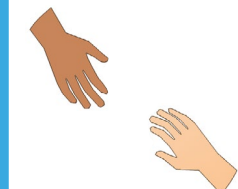
I need help
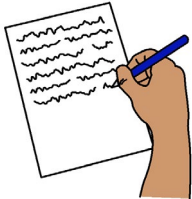
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 | I made a mistake ✗ |

| Q | W | E | R | T | Y | U | I | O | P |

| A | S | D | F | G | H | J | K | L | @ |

| ! | Z | X | C | V | B | N | M | ? | . |

Space bar

| ABC I will spell it | Can you write it down? | I need help | I will start again | I don't know |

Using a communication board

Who is this board for?

This board is for people who:
- do not use speech
- have speech that is hard to understand
- speak another language
- need help with understanding.

How to use this board

1. Ask the person "Would you like to use this communication board?"

   Look for a yes/no response.

2. If you do not understand their response, ask "How do you say yes?"

   Wait for their response.

3. Ask "How do you say no?" Wait for their response.

4. Ask "Would you like me to read each message aloud for you?"

   Look for a yes/no response.

5. Check ways of answering - Read these one at a time until the person says yes:

   - Will you point to the message you want?
   - Do you want me to read out one message at a time and you say 'yes' or 'no'?