

**Shepparton | Sunday 21 May |** Parklake Shepparton | 8.30am - 4pm

8.45 - 9.00AM

WELCOME, OVERVIEW OF THRIVING TENNIS TOUR AND WELCOME TO COUNTRY

**SESSION 1** 

## YOUR CLUB EXPERIENCE WITH ANDREW O'LOUGHLIN

9.00 - 10.00AM

As experience providers, we can (and should) influence people. Our events & programs create powerful moments and memorable stories. Sometimes we even change lives. Sit in on an enthralling session with Andrew O'Loughlin as he shares his experiences to help you create more successful events, programs, campaigns and projects.

10.00 - 10.05AM

**BREAK** 

**SESSION 2** 

# **SAFEGUARDING CHILDREN & YOUNG PEOPLE IN TENNIS**

10.05 - 11.00AM

Tennis has a zero-tolerance and goal to be the go to sport for child safety. This year's focus in our safeguarding journey is to move from compliance to creating a child safe culture at your organisation. We will guide you through the steps and resources you will need to share in this vision. We will discuss the new child safe standards in Victoria and practical applications to implementing them, as well as how you can give 'a voice' to young people. This will encourage them to have more of a say in shaping how a child safe culture at your club/association will look in the future.

11.00 - 11.05AM

**BREAK** 

SESSION 3

# YOUR CLUB, YOUR VISION, YOUR PLAN!

11.05 - 12.00PM

This session aims to update participants about the performance of the Thriving Tennis Communities framework 12 months down the track and then look to how we can utilise this information to help develop a clear and effective club strategy. In today's society your tennis club is now a business and it needs to ensure it operates like a business to thrive. Your first step is ensuring that you are backed by a strong strategic plan, that details your why and how. In this session learn about how your club can effectively plan for the future and the support Tennis Victoria can offer in making this as easy as possible.

12.00 - 12.45PM

**LUNCH** 



#### **SESSION 4**

## **GET YOUR COMMUNITY INVOLVED**

12.45 - 1.25PM

(A or B)

An opportunity to develop an awareness of the diversity and inclusion opportunities that tennis offers to increase accessibility and participation at your club. Specifically focusing on culturally and linguistically diverse communities, we will guide you through everything you will need to know, so that your club has a greater understanding of your local community members and how you can attract them to engage in tennis at your facility, by creating a culture that is welcoming, safe and inclusive.

B

# FUTURE OF THE WHOLE OF SPORT PLAN IN GREATER SHEPPARTON CITY COUNCIL

This session is designed for Shepparton tennis clubs in collaboration with Greater Shepparton City Council and Tennis Victoria to review the Whole of Sport Plan 2017-2022 and collaborate with us to develop a new Whole of Sport Plan utilising the Thriving Tennis Communities framework and the Health in Tennis tool

1.25 - 1.30PM

**BREAK** 

SESSION 5

## **MAINTAINING A GOOD FACILITY**

1.30 - 2.10PM (A or B)



One of the most important aspects of any tennis facility is the playing surface. Without a well maintained playing surface you can struggle to create the growth you'd like. Listen in for this session as 2MH Consulting, who are Victoria's leading Sports Facility Design and Project Management Company and Tim Shellcot from Tennis Victoria discuss the details good maintenance practices that your club

should be following



# B THE FUTURE OF OPERATING MODELS IN COUNTRY VICTORIA

Volunteerism has been dropping at a steady rate across all industries year after year, with COVID further impacting volunteer rates. It's imperative that we explore all opportunities when it comes to managing our sport in the future. This session will detail some of the ways we can deliver our sport differently that takes away the huge volunteer burden we currently see.

2.10 - 3.00PM

# **CLOSE & CASUAL NETWORKING OPPORTUNITY**





## **ANDREW O'LOUGHLIN | SPORT EXPERIENCE DESIGN**

Andrew helps people get more people involved in their sports, as participants, members, volunteers and supporters After 25+ years working with many sports, from major events to community clubs, Andrew is now sharing the learnings from working with leading organisations, and leaders in our sporting world.

Andrew is very passionate about 'creating a more active world, together', so we have more people more involved in sport, more often, for longer, for all the positive influence that brings us all.

#### **SESSION 1**

Andrew will walk us through the experiences we are providing, to help us understand who we are serving, the moments that matter the most, the experiences they value, and how we can deliver them, so that we can exceed the expectations they will have!

Attendees will gain an understanding of WHY the experience is so important, and HOW they can deliver experiences we can all be proud of.

Andrew will guide attendees through a Playbook which can be implemented at your club, including:

- An audit of our experiences
- The 5 simple elements the who, what, when, where and how of Sport Experience Design
- The 'moments that matter the most'
- The 'experiences of value'
- How to deliver on our promise.

## **MICK HASSETT | 2MH CONSULTING**

# **SESSION 4**

2MH Consulting and Director, Mick Hassett, have been actively working in the horticultural and landscape design space for over 25 years. 2MH Consulting is the industry leader in Victoria for Tennis Court design and technical services. As a result of this unequalled expertise, 2MH Consulting is seen as the preferred supplier of technical services to the sport's peak body in the state, Tennis Victoria.

# JULIEANNE EARLES | GREATER SHEPPARTON CITY COUNCIL

# **SESSION 4**

Being a local within the Greater Shepparton Area and having worked with Tennis Victoria in developing the facilities and creating a strategic direction within Tennis through the Whole of Sport Plan, Julieanne Earles is an asset within the community to ensure Tennis can evolve within the everchanging world we live in.



# SAM WIELAND | KIALLA PARK OLD STUDENTS TENNIS CLUB

## **SESSION 4**

Having previously been in competition against each other in the Shepparton & District Tennis Association, both the Kialla Park Tennis Club and Old Students Tennis Club in recent years made the big step, choosing to amalgamate together. Sam shares his insights of two clubs becoming one and the benefits they've had.

# SIMON RODDER | CENTRE FOR MULTICULTURAL YOUTH

# **SESSION 5**

Simon is a dedicated member of the community who has extensive experience working in youth related programs within government, community groups, the education and training sector and national sporting organisations. Simon has a proven track record of designing, developing and delivering nationally accredited training programs across Australia that are aimed at stimulating involvement in local communities.



**Tennis Victoria** 

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