Purpose of Sine Pro app

Sine Pro will be used to manage three required processes at Warrnambool Lawn Tennis Club during 2021 Tennis Victoria Inter-regionals:

1. Health screening of staff, volunteers and participants entering the venue (self reporting)

2. Contact tracing for staff, volunteers and participants

3. Venue capacity (1000 participants, not including staff and volunteers working at the venue)

How Sine Pro will be used:

a) Staff, volunteers and participants will be required to download the free Sine Pro app onto their smartphone. They will be encouraged in pre-event communications to do this prior to attending Warrnambool Lawn Tennis Club.

   Individuals record their contact information (name and phone number) in the app.

   TV can manage (by exception, if absolutely required) the processes completed with Sine Pro on behalf of an individual, if they do not have a smart phone.

b) QR codes will be printed onto posters that will be available at the entrance to the venue. Staff will be present to ensure that the QR code is scanned as participants enter the venue.

c) On scanning the QR code all individuals will be asked some brief screening questions, to confirm that they are not experiencing symptoms of COVID-19 and have not been a close contact of an individual with COVID-19, or requiring quarantine.

d) Sine Pro will be configured to manage two user groups: staff/volunteers, and participants.

e) The Sine Pro backend dashboard will be monitored regularly by the Event Manager (Bree Sharp) or her delegate throughout the day, and be monitored constantly during the period where participants are entering the venue for the tournament. The dashboard provides a real time view, by user group, of how many participants are in the venue. Per government restrictions, the participant group must always be at 1000 people or less.

f) Upon leaving the venue, participants will be encouraged to sign out from the venue using the Sine Pro app. However, if they do not, they will be automatically signed out from the venue using the geofencing technology within the app i.e. TV can set a radius around the venue and when an individual leaves that radius, they are signed out from the venue.

g) Staff will manage a pass out system for players needing to leave and return to the venue during a session. This will be via the use of the app.

h) The app also has the ability to send communications as push notifications: either to the entire group or to individuals. All data from the app can be exported by TV into Excel/CSV format to provide to contact tracers in the event of a COVID-19 outbreak.

Should the 1000 participant cap within the venue be reached at any time, staff will be instructed not to allow any further participants to enter the venue.