

TENNIS SA Awards 2024

MOST OUTSTANDING TENNIS CLUB – CITY/HILLS

Tennis clubs and centres provide facilities and programs to the community that get people playing tennis. This award recognises clubs that have an inviting culture, are accessible to the public, have implemented Tennis Australia programs and have increased competitive opportunities for players.

Please complete and submit this nomination form, along with two high resolution photos and any supporting documentation by Thursday 21 March 2024.

NOMINATION DETAILS

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| Nominee name | |
| Name and role of person completing this form | |

ELIGIBILITY CRITERIA

By completing this nomination form, I acknowledge that the nominee has met the following eligibility criteria to be considered for this award:

- Comply with all rules, policies and conduct standards set by Tennis Australia
- Be affiliated with Tennis SA
- Employ or engage qualified Tennis Australia coach members or be a Community Play venue.

SELECTION CRITERIA

Please address each criteria individually with a maximum of 300 words per criteria

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| Has completed the Health Indicator of Tennis (HIT) tool and created an action plan with their local tennis representative |
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| Has an active strategic plan, with a particular focus on driving increased activity, financial health and quality facilities of the club or venue |
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TENNIS SA
Awards
2024

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| Creates a positive culture of inclusiveness and care including opportunities for participation by all, good governance, committee/management training, child safety and succession planning |
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| The range and quality of programming opportunities for all players including pathways for junior and adult tennis players, Hot Shots Tennis, Cardio Tennis, Open Court Sessions, other social opportunities, tournaments and competitions |
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| Has completed the tennis Customer survey from Potentiate |
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| The level of stakeholder engagement and strength of relationships the club or venue holds to assist in continuing to grow and develop (for example: the club and coach relationship, local government, community partnerships, Tennis SA) |
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| Demonstration of retention and participation growth (unique number of participants) |
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TENNIS SA
Awards
2024

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| Evidence of how digitally enabled the club or venue is and the access that this provides to the local community (for example: has adopted ClubSpark (or equivalent), offers online court hire, ability to purchase memberships online, website functionality) |
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| The direct customer feedback the club has received via independent responses from customers and members |
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| Has a partnership or pathway with a local primary and/or secondary school through the School Partnership Program, School Play Program (or equivalent) |
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| Demonstration of Tennis Australia values including imagination, collaboration, humility and excellence |
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SUPPORTING DOCUMENTATION

Supporting documentation could include the following:

- Club/venue strategic/action plan
- Promotional/marketing material
- Direct customer feedback, references and support letters

TENNIS SA
Awards
2024

- Any other documentation that supports the nomination.