

GUIDELINES FOR VENUE SUPERVISORS

- ✓ Deal with the players (not parents/spectators)
- ✓ Wear some type of identification
- ✓ Always be available
- ✓ Let people know where you are
- ✓ Be seen regularly around the courts
- ✓ When no officials are present, players must accept opponent/s decision
- ✓ When a dispute or argument develops, you can be called to the court for disputed line calls or decisions on the rules, as well as score disagreements
- ✓ Receive and consider information and views from others, and if appropriate, forward on to appropriate channels

Other things to watch for:

- Outside interference, spectators, parents, coaching
- Use common sense in dealing with situations and decisions, have the ability to communicate, be even tempered, patient and in control
- Be positive, exercise consistency
- Have knowledge of the rules
- Be aware of the Extreme Weather policy (<https://www.tennis.com.au/doc/extreme-weather-policy>)
- Be approachable and communicate with players in a calm, adult fashion

If for whatever reason you need to leave the venue, appoint a deputy if possible

