

# Tennis Queensland – Advantage Coach Program

## PROGRAM DETAILS

**Activity:** Tennis Queensland – Advantage Coach Program 2024  
**Location:** Queensland  
**Dates:** 4<sup>th</sup> October 2023 – 31<sup>st</sup> December 2024 (Term)

## INSTRUCTIONS:

Thank you for registering to participate in the above Program with Tennis Queensland (TQ). You are almost ready to get going. First though, to be eligible to participate in the Program, you must meet the Program criteria, and accept the Conditions of Participation in the Program.

## PROGRAM CRITERIA

To be eligible to participate in the Program, you must firstly meet the following criteria:

- You must be the Head Coach at a TQ Affiliated Venue
- You must be a current Tennis Australia Business Coach Member, and maintain that membership for the duration of the Term
- The coaching team within your business, must all be current Tennis Australia coach members. They must maintain that membership for the duration of the Term.

## CONDITIONS OF THE PARTICIPATION IN THE PROGRAM

If you meet the Program criteria above, TQ is pleased to invite you to apply for the Advantage Coach Program. If accepted, you will be recognised by TQ as an Advantage Coach Program member for the Term, unless this agreement is terminated earlier in accordance with the Termination clause set below.

TQ reserve the right at its discretion to accept or deny a Head Coach application onto the Program.

## PROGRAM COMPONENTS

The Program is structured around two components (Primary and Secondary Components).

### PRIMARY COMPONENTS

The Head Coach must attend each of the Primary Components organised by TQ, set out below during the Term:

- Team Development Workshop
- Coach Exchange
- Regional Business Coach Summit
- Super JDS Event
- At least one Business Workshop

### SECONDARY COMPONENTS

The Head Coach is required to attend one of the Secondary Components organised by TQ, set out below during the Term:

- Schools Workshop
- Inclusion Workshop
- Women & Girls Initiative
- Brisbane International Coaches Summit

More information can be found: <https://www.tennis.com.au/qld/queensland-tennis-coaches/advantage-coach>

The Program schedule, with locations, times and dates for each Program Component can be found here:

<https://www.tennis.com.au/qld/queensland-tennis-coaches/advantage-coach/schedule-of-events>. These Program details are subject to change at the discretion of the TQ Management.

Queensland tennis coaches may be able to access the Program Components without joining the Advantage Coach Program. However, to receive all of the **Program Extras**, Head Coaches must meet the Program Criteria and comply with the Conditions of the Participation in the Program.

If the Head Coach fails to attend the required Program Components set above, it is up to the discretion of the TQ Management whether to terminate the Head Coach position within the Program, and accept them onto any future TQ Programs.

## CONDUCT OBLIGATIONS

You acknowledge and agree that whilst you participate in the Program, you must comply with all Tennis Australia (TA) national policies (as amended) which can be obtained at <http://www.tennis.com.au/about-tennis-australia/reports-and-policies/policies> and follow any lawful instructions of Tennis Queensland. You must conduct yourself in a responsible and courteous manner at all times during the Program.

You acknowledge that if you:

- (i) breach any Tennis Australia national policy,
- (ii) fails to follow any lawful instruction of Tennis Queensland or
- (iii) engage in any behaviour which, in the opinion of Tennis Queensland, has the potential to bring you, Tennis Queensland, the Program or the sport of tennis into disrepute, Tennis Queensland may take action including, but not limited to suspending or dismissing you from the Program; and/or not selecting you for future Tennis Queensland programs, tours, camps or teams.

## TRAVEL AND ACCOMMODATION

The Head Coach will need to travel to participate in the Activity (including Program Extras). You agree to organise your own travel and accommodation unless expressly told you do not need to by Tennis Queensland. Where Tennis Queensland has advised you that it is organising your transport and accommodation, you consent to Tennis Queensland organising such accommodation and transport and you agree to release Tennis Queensland from any liability related to any transport and accommodation arrangements

## CONSENT TO USE IMAGE

You consent to Tennis Queensland, and its government and commercial partners taking your image while you participate in the Program. You agree that any such photographs or video footage may be used by the above organisations in resources and reports, and in promotional, advertising or marketing materials, without any further notice or payment to you.

## RELEASE AND INDEMNITY

To the fullest extent permitted by law, you agree to release and discharge Tennis Queensland and its directors, officers, employees, volunteers and agents from all liability in respect of any loss or damage you may suffer. Without limiting the foregoing, you also agree to release, defend, hold, harmless and indemnify Tennis Queensland and its directors, officers, employees, volunteers and agents from and against any actions, proceedings, claims, demands, expenses (including legal expenses), damages and liabilities howsoever arising from or incurred as a result of or in connection with your participation in the Program. The indemnity and release in this section does not apply to the extent that such loss, damage or liability was caused or contributed to by Tennis Queensland's negligence.

**WARNING:** You acknowledge that you participate in the Program at your own risk. If you participate in the Program your rights to sue the supplier under the Australian Consumer Law in the event you are killed or injured because the Program was not supplied with due care and skill or was not reasonably fit for its purpose, are excluded, restricted or modified in the way set out in or on this form.

**EXCLUSION OF GUARANTEES:** The guarantees relating to the supply of services contained in Subdivision B of Division 1 of Part 3-2 of the Australian Consumer Law are hereby expressly excluded in respect of the provision of recreational services.

**NOTE:** The change to your rights, as set out in or on this notice, does not apply if your death or injury is caused by reckless conduct on the supplier's part. "Reckless conduct" is defined in section 139A of the Competition and Consumer Act 2010.

## PRIVACY

To assist us in the provision of products and services, we need to collect personal information about you. When you provide personal information, you agree that this will be used by Tennis Australia and other Australian Tennis Organisations under the terms of this statement, and the tennis privacy policy located at [www.tennis.com.au/privacy](http://www.tennis.com.au/privacy), which contains information about how you may access and seek correction of your personal information or complain about a breach of your privacy, and how we will deal with that complaint. If you do not agree, you must not provide your personal information, and you may be unable to access all of our products and services. We may disclose your personal information to other parties, including our related companies, other Australian Tennis Organisations, and third parties who provide us services. From time to time, these third parties may be located (and therefore your personal information may be disclosed) overseas, including to the USA and the Netherlands. We may use and disclose your personal information for direct marketing purposes regarding the products and services you are signing up to receive, unless you opt-out (which you can do at any time in accordance with the tennis privacy policy).

## REVIEW

TQ reserves the right to review the Term, Program Extras, amounts and conditions of payment, and your obligations at any time during the Term. You will be provided with reasonable written notice of any amendment to any of these items.

## TERMINATION

TQ may terminate this agreement by giving you written notice with immediate effect if:

- you breach this Agreement; and/or
- in the reasonable opinion of TQ, you engage in conduct that has brought or may bring it, its employees, officials, coaches, players, or the sport of tennis into disrepute or that has or may injure the reputation and/or standing of TQ

Either party may terminate this agreement by giving one month's written notice to the other party.

## PROGRAM ACCEPTANCE

### ACCEPTANCE

Head Coaches will be notified of their acceptance/rejection onto the Program through written confirmation no later than seven (7) days post Program application.

Upon acceptance onto the Program, TQ will provide the Head Coach with the following Program Extras (subject to change), if you meet the obligations under this Agreement.

## PROGRAM EXTRAS

1. Complimentary Australian Open 2024 ground-pass access 15-19 January 2024, with coach networking breakfasts and behind the scenes tour opportunities.
2. Complimentary Brisbane International Coaches Conference ground-pass access (dates tbc), with Coaches Summit access, networking breakfasts and professional development experience opportunities.
3. Complimentary Regional Business Coach Summit access (held in Brisbane and the Gold Coast 24-26 June 2024).
4. Discount (30%) off the Head Coach's next Tennis Australia coaching course (conditional of their acceptance).
5. Discount (30%) off the next Tennis Australia coaching course, for each eligible team member within the Head Coach's business (conditional of their acceptance).
6. Business development workshops, one-to-one business focused support, action plans.
7. Complimentary Canva Pro (marketing software) license for Head Coach use.
8. Access to the ClubSpark for Coaches software and training resource
9. Through the Tennis Queensland Coach Development Fund, TQ wants to support more students transition into assistant coaches for the Head Coach's business. Therefore, we ask your help in supporting TQ to organise either a TA 1-day Foundation (Fdn), or 2-day Community Coaching Course (CCC) at a High School or University, and if there is sufficient funding available, TQ will fund the course (<https://www.tennis.com.au/coaches/coach-education>) subject to the following criteria:
  - a. The course must be held at the High-School or University facility.
  - b. There must be a minimum of ten(10) students from that same institution for the course to proceed
  - c. The Head Coach must have either pre-existing links with that institution, or work with the coaching business who does, in order to establish the coaching course.
  - d. Students on the course must agree to volunteer three (3) hours of their time at a coaching event, within a TQ affiliated venue, post coaching course.
  - e. Students must meet the minimum requirements for acceptance of the course.
  - f. The Head Coach must agree to provide a post-initiative report, detailing student coach retention, if required
  - g. The Coach Development Fund has limited funds available. Once depleted, this opportunity will no longer be available. Acceptance of applications will be granted on merit from the first applications received.
10. If a coach within your coaching team holds an international coaching qualification from a Silver or Gold level ITF Coach Education country (<https://www.itftennis.com/en/news-and-media/articles/itf-recognition-of-coach-education-systems/>), they can receive the TA Recognition of Prior Learning (RPL) fee complimentary.
  - a. The coach must meet criteria to apply for the Junior Development or Club Professional course under the RPL pathway.
  - b. The coach must pass the designated course within the allocated TA timeframe.
  - c. Upon completion of the course, TA will refund the RPL fee
11. Receive a complimentary consultation and a 10% discount off The Migration Agency (<https://www.themigrationagency.com.au>) fee.
12. Two-nights accommodation subsidy for the Head Coach to attend the Brisbane International Coaches Summit in January 2024.
  - a. Head Coach use only.
  - b. Head Coach must reside at least 200km away from the Queensland Tennis Centre.
  - c. Accommodation subsidy amount and location is at discretion of TQ (tbc).

13. Two-nights' accommodation and set-meals for the Head Coach to attend the Regional Business Coach Summit on 24-26 June 2024.
  - a. Head Coach use only.
  - b. Head Coach must reside at least 200km away from the Queensland Tennis Centre.
  
14. Coach Travel Support – through the TQ Coach Development Fund, Head Coach's have the opportunity to apply for a \$500 travel subsidy to help facilitate their travel to a QLD junior tournament with players they are coaching.
  - a. Head Coach use only.
  - b. Head Coach must reside 300km from the tournament location
  - c. Only for TA Junior Tour (JT) tournaments 125, 250, 500 & 1000.
  - d. Only available if travelling with two (2) active players in that designated tournament
  - e. Funding will only be awarded once per Head Coach for tournaments within the same regional swing.
  - f. Funding recipients must apply for funding towards travel costs only. Any funding not expended for this purpose will be required to be repaid to TQ.
  - g. Coaches owe a duty of care for athletes under their care or supervision for the full duration of the tournament, including travel.
  - h. Applications for funding must be made on the online Coach Travel Support application, and submitted within 14 days of the completion of the tournament.
  - i. As Statement of Supplier form or invoice must be completed or submitted to TQ before payment can be made.
  - j. The application must include a complete list of coaches and athletes, and steps taken to meet the duty of care owed to athletes under the applicants care or supervision.
  - k. Applications will be assessed, and funding approval made at discretion of TQ management.
  - l. The Coach Development Fund has limited funds available. Once depleted, this opportunity will no longer be available. Acceptance of applications will be granted on merit from the first applications received. .
  
15. Regional Coach Education Support. If yourself, or a coach within your team, would like to do either the Junior Development or Club Professional Course, TQ may support you with up to a \$1,000 grant to support the course fees, based on the following criteria:
  - a. The coach taking the course must reside at least 200km from an available Tennis Australia course delivery location (based on 12-month period).
  - b. The grant is received only upon course graduation within designated TA timeframe
  - c. The coach must still be working within the Head Coach's business six (6) months post course graduation.
  - d. The amount of the grant is up to the discretion of TQ management.
  - e. The grant is a partial refund, up to the amount of \$1000, for the TA course fee, provided by TQ, upon receiving of an invoice.
  - f. Applications for funding must be completed using the online Regional Coach Education Support Application and submitted prior to applying for the TA coaching course.
  - g. Applications will be assessed, and funding approval made at discretion of TQ management.
  - h. The Coach Development Fund has limited funds available. Once depleted, this opportunity will no longer be available. Acceptance of applications will be granted on merit from the first applications received.