



Tennis NSW

Membership

FAQs

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Why should I join Tennis NSW?

Membership with Tennis NSW entitles you to access a wide range of services and benefits throughout the year to support you on your journey to facilitate tennis participation in your community.

What are the benefits of membership?

Membership offers you a wide range of benefits including access to:

- Comprehensive insurance cover (Category 1 and 2 Members Only)
- Venue management software and court access/automated lighting solutions
- A dedicated Tennis Development Officer and broader Tennis NSW staff support
- A venue sustainability health check
- Programs and initiatives aimed at increasing participation, engagement, diversity and inclusion
- Premium marketing material and support
- Tennis NSW grant and project readiness toolkit
- Exclusive member only forums
- Member offers at the United Cup and early bird access to tickets to the Australian Open
- Opportunities to enter the Wimbledon and French Open ticket ballots
- Discounts with our retail partners
- National tennis marketing campaigns
- Opportunities to host Tennis Australia and Tennis NSW sanctioned events and participate in Tennis Australia and Tennis NSW sanctioned leagues.
- Tennis NSW Facility Enhancement Fund
- Access to the [Tennis Australia Policy Framework](#), covering Member Protection, Child Safeguarding and Codes of Conduct, alongside dedicated policy implementation support.
- Access to dedicated [child safeguarding resources](#) and support
- And many more benefits – to receive more information on all the benefits available to affiliated members please email membership@tennisnsw.com.au.

How do I renew my membership with Tennis NSW?

Each current member receives an email at the start of May with all the relevant information on how to renew for the next financial year. The email includes an online renewal form, information on how to submit your completed WWCC verification register as well as your invoice for payment. The deadline for renewal completion is 30 June 2025.

I have a question about insurance, who should I talk to?

If you are in a membership category that receives insurance and have any questions about your insurance coverage or are looking to make a claim please contact our insurance broker at Howden via emailing tennis.aus@howdengroup.com or calling [1300 219 461](tel:1300219461). Alternatively you can visit their [website here](#).

Who do I contact if I have any questions regarding my membership?

You can always contact your local Tennis Development Officer or feel free to get in touch with our Membership team at membership@tennisnsw.com.au

What if our club hasn't held a membership with Tennis NSW or wasn't a member last year?

Head to the new member online application form by [clicking here](#) and submit your application. The team will review it and be in touch within three business days.

Why do we need to submit our WWCC register?

Tennis NSW has a zero-tolerance approach to child safeguarding. We ask that all members submit their WWCC Verification register as a compulsory pre-requisite of affiliation with Tennis NSW to ensure that you are complying with your legal obligations relating to WWCC verification and that our tennis environments are as safe as possible.

You must verify a valid WWCC for all committee members AND any person who has face to face contact with children in their role at your club (including staff, volunteers, coaches, team managers, canteen workers and committee members). All personal information received is managed and held in accordance with the [Tennis Australia Privacy Policy](#). Your membership will not be approved unless you submit a completed WWCC register. For more information and support relating to the WWCC verification process, please visit our website [here](#).

Do you have payment plan options?

We have options to pay in full, bi-annually or quarterly instalments throughout the year. Just get in touch with us at membership@tennisnsw.com.au and we can arrange that for you.

If we are experiencing financial hardship are there options?

Financial hardship requests are handled on a case-by-case basis. If you have a request, please fill out the application for [financial hardship consideration here](#). Please note financial hardship requests are only applicable for the financial year in which they are approved and do not roll over year to year.

Why does Tennis NSW ask for our registered player information?

There are several reasons why Tennis NSW ask for this information:

- The number of registered tennis participants at your venue will determine how many votes you receive at the Annual General Meeting (and any Special General Meetings)
- It provides us with valuable insight into who is playing our sport which assists us in determining our future direction, marketing efforts and participation initiatives.

Registered tennis players include members, casual court hirers, social players, anyone who has registered to play at or paid to use your courts.

When submitting your registered players, you must include the first name, last name and DOB of your players.

All personal information received is managed and held in accordance with the [Tennis Australia Privacy Policy](#).

When do we receive our insurance Certificate of Currency (CoC)?

Once members complete their renewal requirements (invoice paid, membership renewal/application form completed and WWCC verification register submitted) you will receive a confirmation email with further information on how to access your CoC.

Do we need to renew our membership on My Tennis?

We no longer ask you to renew your membership on My Tennis.