

TENNIS NSW MEMBERSHIP FAQs

Why do I need to join Tennis NSW?

As a member Association, Club or Court Operator - membership with Tennis NSW entitles you to access a wide range of services and benefits throughout the year to support you on your journey to facilitate tennis participation in your community.

What are the benefits of membership?

Membership offers you a wide range of benefits including;

- comprehensive insurance cover,
- access to a dedicated Tennis Development Officer,
- access to a venue sustainability health check, access to programs and initiatives,
- access to premium marketing material,
- access to the Tennis NSW grant toolkit, access to exclusive member only forums,
- access to member offers at the United Cup and early bird access to tickets to the Australian Open
- opportunities to enter into the Wimbledon and French Open ticket ballots
- access to national tennis marketing campaigns, and
- opportunities to host Tennis Australia and Tennis NSW sanctioned events and leagues.

Read the full membership brochure here.

How do I renew my membership with Tennis NSW?

Each current member receives an email from membership@tennisnsw.com.au in May with instructions on how to renew for the next financial year. The email includes your WWCC information to update as well as a link to the online renewal form, once this is completed you will receive your invoice via email for payment. The deadline for renewing is 30 June 2023.

What if our club hasn't held a membership with Tennis NSW or wasn't a member last year?

Head to the new member online application form by <u>clicking here</u> and submit your application. The team will review it and be in touch within three business days.

Why do we need to submit a WWCC number for every committee member/employee/volunteer?

Tennis NSW has a zero tolerance for any issues relating to child safety. One of our safeguarding measures is to ensure that all clubs are being managed by people who have verified WWCC. To review our Safeguarding Children Framework please click here. All personal information acquired and stored is compliant with the Tennis Australia Privacy Policy, to view the policy please click here. Your membership will not be approved without a verified WWCC for club committee members/employees/coaches/volunteers involved in junior tournaments.

Do we have to pay our membership fees in one payment?

You can choose a payment plan that suits you. We have options to pay in one, two or four installments periodically throughout the year. Just get in touch with us at membership@tennisnsw.com.au and we can arrange that for you!



What if a member is looking for a discount on their membership fee?

In the past, and especially during COVID and the floods, we offered financial hardship applications. We are still open to this and will review each application on a case-by-case basis with the Regional Tennis Manager/Tennis Development Officer. If you have a request, please fill out the application for financial hardship consideration here.

Why do we need to submit our registered players to Tennis NSW?

There are several reasons why Tennis NSW ask for this information:

- The number of registered tennis participants at your venue will determine how many votes you receive at the Annual General Meeting (and any Special General Meetings)
- It provides us with valuable insight into who is playing our sport which assists us in determining our future direction, marketing efforts and participation initiatives.
- If an insurance claim is made against your club, the insurers will contact Tennis NSW to find out if that person is a registered player at the club that they are making the claim against. This information allows us to answer those questions quickly.

Registered tennis players include members, casual court hirers, social players, anyone who has registered to play at or paid to use your courts.

When submitting your registered players, you must include the first name, last name and DOB of your players.

When do we receive our insurance Certificate of Currency (CoC)?

All clubs who renew their membership in June 2023 will receive their CoC and welcome pack at the end of June. Clubs that renew after 1 July will receive their CoC upon payment of their invoice and submission of their WWCC register.

How can I access a member's CoC?

We will supply you with a list of the member's unique code and you can download it directly from the <u>Marsh</u> website.

Do we need to renew our membership on My Tennis?

We no longer ask you to renew your membership in My Tennis.

Who do I contact if I have any questions regarding my membership?

You can always contact your local Tennis Development Officer or feel free to get in touch with our Member Services team at membership@tennisnsw.com.au.