

AO22

Australian Open

Welcome Guide



Welcome to Australian Open 2022

As full crowds make their 'Grand' comeback to Melbourne Park, we cannot wait to show you what's in store for Australian Open 2022.

On the court, AO22 promises many historic firsts—and lasts. Ash Barty fights for her first AO title, Dylan Alcott takes a final victory lap, and a new generation aim to end Novak Djokovic's winning streak in the Men's Singles event.

Melbourne Park welcomes the action with new developments including the 5,000-seat Show Court 1 and Centrepiece, a state-of-the-art event space. Meanwhile, Grand Slam Oval celebrates the culture and cuisine of Melbourne's laneways, and the new Beach House brings bayside vibes to the Happy Slam.

After an unpredictable year, AO22 has the kind of surprises you can actually look forward to. There's no guessing what will happen, but one thing is certain: we will experience it together, united by play.

Explore what's on and see how you can make the most of your time at the tennis.

Vaccination Requirements

In line with the latest Government guidelines, all patrons aged 12 years 2 months or older must be fully vaccinated against COVID-19 or have a valid medical exception. On arrival, patrons will be asked to check in using the Service Victoria app and show AO staff their COVID-19 digital vaccination certificate.

To make things as easy as possible for you and our staff, we ask that you please link your COVID-19 digital certificate to the Service Victoria app well before your visit. Full requirements regarding acceptable evidence that you are fully vaccinated against COVID-19 by a COVID vaccine or that you have a valid medical exception are detailed in the **AO22 Ticket Conditions of Sale and Entry**.

Mask Policy

Patrons aged 8 years or older are required to wear a fitted face mask at all times while at the AO, except when seated outdoors, when eating or drinking or in certain other circumstances.

Arrival

By Car - Parking on-site in the National Tennis Centre requires a Permit or Parking Pass. If you require on-site parking, please let your Host know upon confirming your attendance. A shuttle service will be available to transport you from the car park to the Partner and Premium Experience entrance at Garden Square.

By Train - Richmond, Flinders Street, and Jolimont Stations are all within easy walking distance to Melbourne Park.

Ride Share - There is a dedicated drop-off point on the north side of Olympic Boulevard, opposite AAMI Park.

On Foot - The best way to arrive at Melbourne Park is on foot. There are two entrances into the AO - one on Olympic

Boulevard, next to John Cain Arena, and a second just off Tram Stop 7B: Rod Laver Arena/Melbourne Park (route 70) in front of Tennis HQ.

For more transport information click **here**.

Tickets

Tickets for AO22 are digital e-tickets. You will receive these ticket(s) via email ~48 hours before your confirmed AO arrival date. Please download your mobile ticket(s) along with the Service Victoria app and link your vaccination certificate before the event.

Gate Opening Times

Monday 17–Thursday 27 Jan	Day session 10am Evening session 5pm
Friday 28 Jan	Day session 11am Evening session 5pm
Saturday 29 Jan	Twilight session 11am
Sunday 30 Jan	Twilight session 2pm

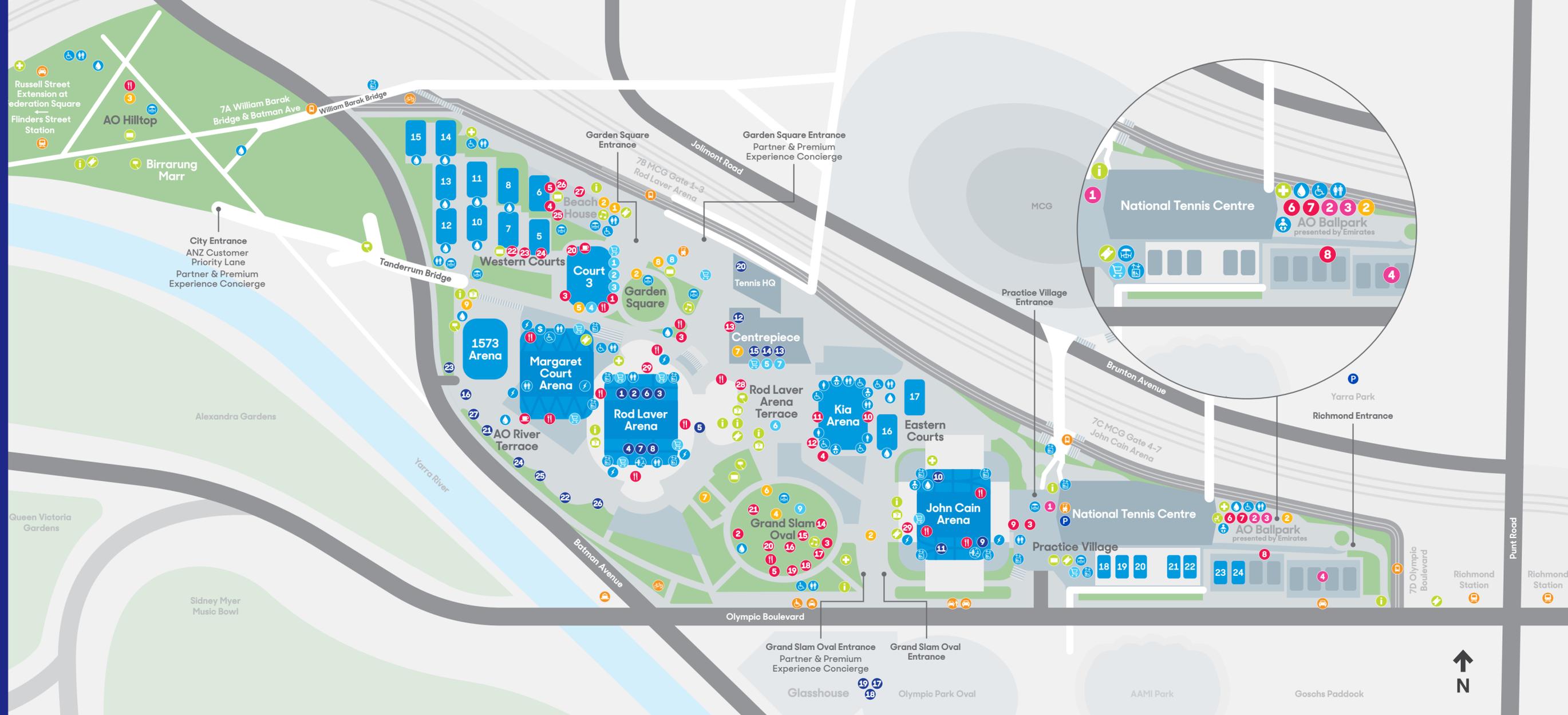
Tournament Schedule

For a complete list of session times for Rod Laver Arena, Margaret Court Arena, John Cain Arena, and the Outside Courts, please review the Official Tournament Schedule at: **ausopen.com/schedule**

Dietary Requirements

To ensure that we can accommodate your dietary needs, please make your Host aware of any specific dietary requirements - for yourself and/or your Guest(s) - upon confirming your attendance. If dietary requirements are not provided in advance, we cannot guarantee that our team will be able to cater to these needs on the day.

AO22 Event Map



Amenities

- Accessible Lift
- Accessible Toilets
- Changing Places
- Charging Station
- Toilets
- Outdoor Seating
- Parent Room
- Water Stations

Services

- Pram Parking
- First Aid
- Information
- Lost & Found
- Giant Video Screen
- Ticket Enquiries
- Selfie Spot
- Live Music

Activations

- 1 Bondi Sands Beach Tennis Court
- 2 Bondi Sands Sunscreen Station
- 3 Canadian Club Racquet Club
- 4 Chemist Warehouse Fan Zone
- 5 Dunlop Photo Opportunity
- 6 Kia GSO Activation
- 7 Yonex Stringing Room
- 8 Kia Sportage Display
- 9 Infosys VR Tennis Activation

Kids Activities

- 1 Interactive Play
- 2 Rides & Amusements
- 3 Kids Live Entertainment Stage
- 4 ANZ Tennis Hot Shots

Premium Experiences

Rod Laver Arena

- 1 Dressing Room (Level 1)
- 2 Partner & Premium Experience Concierge
- 3 The Terrace (Level 3)
- 4 The Lounge (Level 3)
- 5 Player Pod
- 6 Fan Walk On
- 7 On Court Seats presented by Piper-Heidsieck
- 8 Maha Restaurant Superboxes 5 & 33 (Level 4)

John Cain Arena

- 9 Signature Suites (Level 3) (Suites 1 & 2)
- 10 Western Lounge (Level 3)
- 11 Sportsnet Super Suite & Suites 3 & 4 (Level 4)

Centrepiece

- 12 Rookpool (Level 1)
- 13 Penfolds Bistro (Level 2)
- 14 Penfolds Restaurant (Level 2)
- 15 Founders Club (Level 2)

AO River Terrace

- 16 Atrium Eatery & Bar by Ben Shewry

Glasshouse

- 17 Glasshouse Dining by Guy Grossi
- 18 Glasshouse Suite and Boardroom
- 19 Glasshouse Eatery

Tennis HQ

- 20 Room 1.02

Private Hospitality Suites

- 21 ANZ
- 22 Chubb
- 23 Kia
- 24 Marriott Bonvoy
- 25 Mastercard
- 26 Ralph Lauren
- 27 Rolex

Food & Drinks

- 11 Food & Drinks Stands
- 12 Coffee Stand
- 13 4 Pines Bar
- 14 CC Soda & Lime Garden
- 15 Gordon's Gin Bar
- 16 Grainshaker Australian Vodka Bar
- 17 Peroni Bar
- 18 Little Luna
- 19 Mr Alejandro
- 20 Proud & Punch Ice Cream Cart
- 21 Milk Bottle
- 22 Snack Express
- 23 Daniel's Donuts
- 24 Pure Fish and Chips
- 25 The Deli
- 26 Dumpling Corner

- 15 Europa Lane
- 16 City Italia
- 17 Squealing Pig Bar
- 18 Hawker Stall
- 19 Laneway Burgers
- 20 Peters Ice Cream Shop
- 21 Coffee and Treats
- 22 Pure Blonde Organic Cider Bar
- 23 Big Esso by Mabu Mabu
- 24 Mr Miyagi
- 25 Oakberry
- 26 Fishbowl
- 27 Pipis Kiosk
- 28 Piper-Heidsieck Champagne Bar
- 29 Canadian Club Bar

Shopping

- 1 AO Shop
- 2 Bamboozld
- 3 Quay Sunglasses Shop
- 4 New Era Caps
- 5 adidas
- 6 Ralph Lauren Store
- 7 Chemist Warehouse Retail Store
- 8 Ralph Lauren Gifting Store
- 9 Cross Court Creative

Transport

- Parking
- Taxi Rank
- Accessible Taxi
- Tram Stop
- Train
- Uber Pickup Zone
- Bike Parking
- Water Taxi
- Premium Experience Shuttle
- Pick-up and Drop-off

Accessibility Map



Premium Experience Map



* Map information is subject to change.