

AUSTRALIAN OPEN SET MEMBERS PRE-SALES INFORMATION



AUSTRALIAN OPEN & AUSTRALIAN OPEN SERIES 2016

WHAT ARE THE TOURNAMENT DATES?

AUSTRALIAN OPEN	Monday 18-Sunday 31 January 2016
HOPMAN CUP	Sunday 3-Saturday 9 January 2016
BRISBANE INTERNATIONAL PRESENTED BY SUNCORP	Sunday 3-Sunday 10 January 2016
APIA INTERNATIONAL SYDNEY	Sunday 10-Saturday 16 January 2016
HOBART INTERNATIONAL	Sunday 10-Saturday 16 January 2016
WTC (WORLD TENNIS CHALLENGE)	Tuesday 12-Thursday 14 January 2016

WHEN CAN I BOOK MY TICKETS?

AUSTRALIAN OPEN		
Multi-session Tickets	12 noon (AEST) Friday 14 August 2015 until 5:00 pm (AEST) Monday 17 August 2015	
Single Session & Multi-session Tickets	12 noon (AEST) Tuesday 18 August 2015 until 5:00 pm (AEST) Thursday 20 August 2015	

BRISBANE INTERNATIONAL PRESENTED BY SUNCORP, APIA INTERNATIONAL SYDNEY, HOBART INTERNATIONAL AND WTC		
Multi-session Tickets	1:00 pm (AEST/ACST) Wednesday 19 August 2015 until 5:00 pm (AEST/ACST) Monday 24 August 2015	
Single Session & Multi-session Tickets	1:00 pm (AEST/ACST) Tuesday 25 August 2015 until 5:00 pm (AEST/ACST) Monday 7 September 2015	

HOPMAN CUP		
Multi-session Tickets	12 noon (AWST) Friday 25 September 2015 until 5:00 pm (AWST) Monday 28 September 2015	
Single Session & Multi-session Tickets	12 noon (AWST) Tuesday 29 September 2015 until 5:00 pm (AWST) Thursday 1 October 2015	

HOW DO I BOOK MY TICKETS?

ONLINE

- 1. Have your Australian Open Set Membership number ready this will act as your password to purchase tickets
- 2. Go to ticketek.com.au/aomem2016
- 3. Select the event/sessions you wish to attend
- 4. Enter your Australian Open Set Membership number as the password
- 5. You will then be prompted through the payment stage, confirmation of your tickets and delivery method.

NOTES:

- · You will need to have a My Ticketek account to purchase tickets on the internet.
- You will only be able to access this link from the time the pre-sale starts. In order to ensure
 equitable access to Australian Open and Australian Open Series events, time restrictions may be
 placed on the Ticketek website. If you are unable to select tickets to purchase, please ensure that
 you are purchasing tickets during the designated pre-sale periods.
- · Tickets are available for all sessions during the pre-sale, subject to availability.
- All major credit cards are accepted.

PHONE

Call the Pre-sale Hotline: 1300 888 104 (or +61 3 9039 9407 if calling from overseas).

Note: You must have your Australian Open Set Membership number ready to quote to the operator.

WHAT ARE THE TICKET LIMITS FOR AUSTRALIAN OPEN 2016?

SINGLE SESSION TICKETS	10 TICKETS PER PERSON PER SESSION
Rod Laver Arena	Mon 18-Sun 31 Jan
Margaret Court Arena	Mon 18-Mon 25 Jan
MULTI-SESSION TICKETS	10 TICKETS PER PERSON PER MULTI-SESSION
Rod Laver Arena	First Week: Mon 18-Thu 21 Jan, Day or Night Middle Weekend: Fri 22-Mon 25 Jan, Day or Night Quarterfinals: Tue 26-Wed 27 Jan, Day or Night Semifinals: Thu 28 Jan Day & Night or Thu 28 Jan Day & Fri 29 Jan Twilight Finals Weekend: Sat 30-Sun 31 Jan Final Five: Thu 28-Sun 31 Jan
Margaret Court Arena	First Week: Mon 18-Thu 21 Jan, Day or Night Middle Weekend: Fri 22-Mon 25 Jan, Day Middle Weekend: Fri 22-Sat 23 Jan, Night
Ground Pass	Middle Weekend: Sat 23 Jan & Sun 24 Jan 3 Day 5 Day

NOTES:

- Maximum number of tickets purchased not to exceed 50 tickets per person.
- In order to promote fair and equitable access to the Australian Open, Tennis Australia reserves the right to reject a booking made by an individual that exceeds the ticket limits described above.
- 3 and 5 Day Ground Pass tickets are for non-consecutive days only and not for the middle weekend.
- Ticket limits do not apply for Australian Open Series events.

IMPORTANT INFORMATION

A limited number of tickets will be available via this offer and will be sold on a best available basis with an option for sun, shade or partial shade where applicable.

Please note the tickets available through this offer are allocated following the contractual requirements for Tennis Australia's various stakeholders which include but are not limited to sponsors, corporate hospitality, tour operators and contractual requirements for Melbourne & Olympic Parks.

HOW DO I MAKE AN ACCESSIBILITY AND SPECIAL NEEDS BOOKING?

AUSTRALIAN OPEN

Please call the Australian Open Accessibility Booking Line on +61 3 9286 1208 or email enhancedseating@mopt.vic.gov.au.

AUSTRALIAN OPEN SERIES

Call the Australian Open Series Accessibility Booking line on 1300 665 915 (or +61 3 9039 9407 if calling from overseas).

Note: accessibility and special needs tickets go on sale at the same dates and times detailed earlier.

HOW DO I MAKE A GROUP BOOKING?

AUSTRALIAN OPEN

All group bookings of 10 or more seats per session are handled by the Melbourne Park Group Booking line. Please call +61 3 9286 1347 or email groups@mopt.vic.gov.au.

AUSTRALIAN OPEN SERIES

Make a booking of 10 or more tickets per session and save! To take advantage of this offer, please call the Ticketek Group bookings line on 1300 364 001 or email groupbookings@ticketek.com.au.