# AUSTRALIAN OPEN GAME MEMBERS PRE-SALE INFORMATION

# AUSTRALIAN OPEN & EMIRATES AUSTRALIAN OPEN SERIES 2017

## WHAT ARE THE TOURNAMENT DATES?

AUSTRALIAN OPEN	Monday 16-Sunday 29 January 2017
HOPMAN CUP	Sunday 1-Saturday 7 January 2017
BRISBANE INTERNATIONAL PRESENTED BY SUNCORP	Sunday 1-Sunday 8 January 2017
APIA INTERNATIONAL SYDNEY	Sunday 8-Saturday 14 January 2017
HOBART INTERNATIONAL	Sunday 8-Saturday 14 January 2017
WTC (WORLD TENNIS CHALLENGE)	Tuesday 10-Thursday 12 January 2017

# WHEN CAN I BOOK MY TICKETS?

AUSTRALIAN OPEN		
Multi-session Tickets	12 noon (AEST) Friday 2 September 2016 until 9:00 pm (AEST) Wednesday 7 September 2016	
Single Session & Multi-session Tickets	12 noon (AEST) Thursday 8 September 2016 until 9:00 pm (AEST) Wednesday 14 September 2016	

BRISBANE INTERNATIONAL PRESENTED BY SUNCORP AND APIA INTERNATIONAL SYDNEY				
Multi-s	session Tickets	12 noon (AEST/ACST) Wednesday 24 August 2016 until 9:00 pm (AEST/ACST) Monday 3 October 2016		
	Session & session Tickets	12 noon (AEST/ACST) Monday 29 August 2016 until 9:00 pm (AEST/ACST) Monday 3 October 2016		

HOPMAN CUP		
Multi-session Tickets	9:00 am (AWST) Monday 19 September until 9:00 pm (AWST) Wednesday 21 September	
Single Session & 12 noon (AWST) Thursday 22 September until 9:00 pm (AWST) Tuesday 4 October		

HOBART INTERNATIONAL AND WTC		
Single Session &	12 noon (AEST/ACST) Tuesday 27 September 2016 until 9:00 pm (AEST/ACST)	
Multi-session Tickets	Tuesday 4 October 2016	

# **HOW DO I BOOK MY TICKETS?**

### **ONLINE**

- 1. Ensure your Australian Open Game Membership number is handy
- 2. Visit ticketek.com.au/aomem2017
- 3. Select the event and sessions you'd like to attend
- 4. Enter your Australian Open Game Membership number as the password
- 5. Follow the prompts to confirm your ticket order and delivery method, and to process the payment

#### NOTES:

- You will need to have a My Ticketek account to purchase tickets on the internet.
- You will only be able to access this link from the time the pre-sale starts. In order to ensure equitable access to Australian Open and Emirates Australian Open Series events, time restrictions may be placed on the Ticketek website. If you are unable to select tickets to purchase, please ensure that you are purchasing tickets during the designated pre-sale periods.
- Tickets are available for all sessions during the pre-sale, subject to availability.
- All major credit cards are accepted.

#### **PHONE**

Call the Pre-sale Hotline: 1300 888 104 (or +61 3 9039 9407 if calling from overseas).

Note: you must have your Australian Open Match Membership number ready to quote to the operator.

# WHAT ARE THE TICKET LIMITS FOR AUSTRALIAN OPEN 2017?

SINGLE SESSION TICKETS	8 TICKETS PER PERSON PER SESSION
Rod Laver Arena	Mon 16-Sun 29 Jan Four tickets per person for the men's final
Margaret Court Arena	Mon 16-Mon 23 Jan
MULTI-SESSION TICKETS	8 TICKETS PER PERSON PER MULTI-SESSION
Rod Laver Arena Four tickets per person for Final Five multi-session packages	First Week: Mon 16-Thu 19 Jan, Day or Night Middle Weekend: Fri 20-Mon 23 Jan, Day or Night Quarterfinals: Tue 24-Wed 25 Jan, Day or Night Semifinals: Thu 26 Jan Day & Night or Thu 26 Jan Day & Fri 27 Jan Twilight Finals Weekend: Sat 28-Sun 29 Jan Final Five: Thu 26-Sun 29 Jan
Margaret Court Arena	First Week: Mon 16-Thu 19 Jan, Day or Night Middle Weekend: Fri 20-Mon 23 Jan, Day Middle Weekend: Fri 20-Sat 21 Jan, Night
Ground Pass	Middle Weekend: Sat 21 Jan & Sun 22 Jan 3 Day 5 Day

#### NOTES:

- Maximum number of tickets purchased not to exceed 30 tickets per person.
- In order to promote fair and equitable access to the Australian Open, Tennis Australia reserves the right to reject a booking made by an individual that exceeds the ticket limits described above.
- 3 and 5 Day Ground Pass tickets are for non-consecutive days only and not for the middle weekend.
- Ticket limits do not apply for Emirates Australian Open Series events.

## IMPORTANT INFORMATION

A limited number of tickets will be available via this offer and will be sold on a best available basis with an option for sun, shade or partial shade where applicable.

Please note the tickets available through this offer are allocated following the contractual requirements for Tennis Australia's various stakeholders which include but are not limited to sponsors, corporate hospitality, tour operators and contractual requirements for Melbourne & Olympic Parks.

## HOW DO I MAKE AN ACCESSIBILITY AND SPECIAL NEEDS BOOKING?

### **AUSTRALIAN OPEN**

Please call the Australian Open Accessibility Booking Line on +61 3 9286 1208 or email enhancedseating@mopt.vic.gov.au.

### **EMIRATES AUSTRALIAN OPEN SERIES**

Call the Emirates Australian Open Series Accessibility Booking line on 1300 665 915 (or +61 3 9039 9407 if calling from overseas).

Note: accessibility and special needs tickets go on sale at the same dates and times detailed earlier.

# **HOW DO I MAKE A GROUP BOOKING?**

## AUSTRALIAN OPEN AND EMIRATES AUSTRALIAN OPEN SERIES

Make a booking of 10 or more tickets per session and save! To take advantage of this offer, please call the Ticketek Group bookings line on 1300 364 001 or email groupbookings@ticketek.com.au.