

AO > MADE FOR YOU

AO24

WELCOME GUIDE



AO > MADE FOR YOU

PRODUCT SNAPSHOT

On Court Seats presented by Piper – Heidsieck

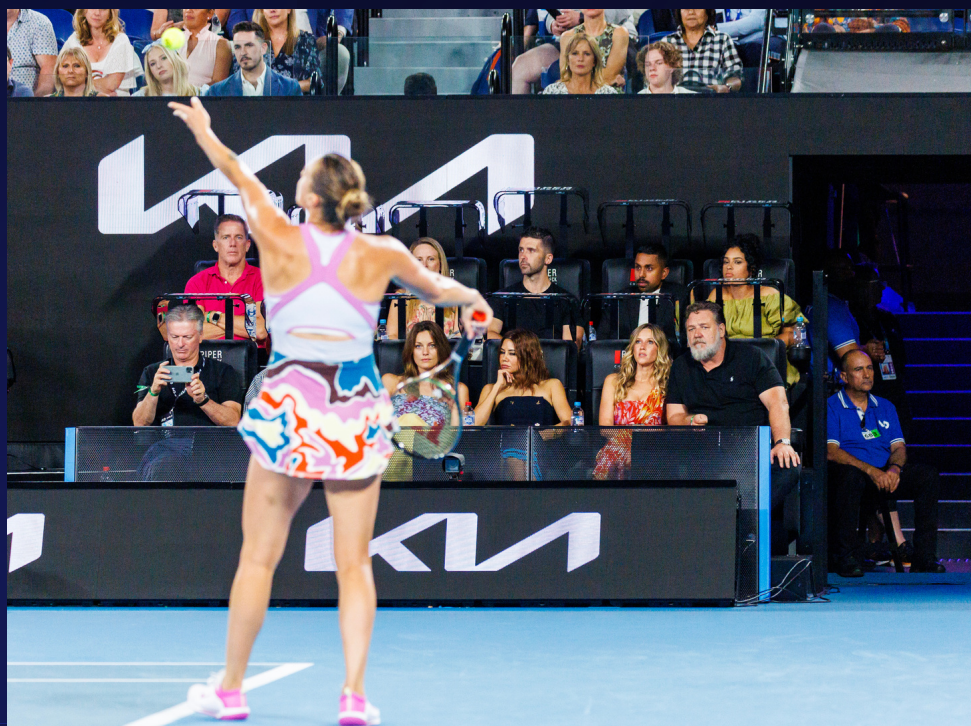
Take a seat, but not just any seat!



Sit in the most coveted seats in Rod Laver Arena, alongside local and internationally acclaimed stars in luxury.



Access the VIP Dressing Room presented by Piper-Heidsieck, a private champagne bar directly connected to seating, for drinks throughout the match.



AO > MADE FOR YOU

PRODUCT SNAPSHOT



12 people



Rod Laver Arena



Day Session: 10am – end of play
Night Session: 5pm for dining – end of play



Day Sessions: Dining in VIP Dressing Room
Night Sessions: Fusion Feast Dining*



Beverages available in VIP Dressing Room



DIGITAL TICKETING INFO

Tickets for AO24 will be digital and need to be downloaded by the end guest via a mobile phone.

Each attendee must have their ticket on their mobile phone ready to present at the entrance.

For a seamless entry experience, we recommend adding your tickets to Apple/Google digital wallet.

To access your tickets, please go to your Australian Open Premium Experiences account [here](#).



How does ticket forwarding work?

Sign-in to your Australian Open experiences account. Select the tickets you want to forward and click the 'Forward' button, enter each recipient's details and hit send.

Each recipient will receive an email. The forwarding process is complete once they have clicked 'Accept Tickets'.

Ticket transfers happen in a matter of seconds.

FAQs

Where can I submit dietary requirements?

Dietary requirements can be accommodated at all of our restaurants. Please submit your dietary and reservation information [here](#).

Halal food options must be pre-arranged with the team prior to attending.

How to access your tickets for the On-Court seats experience?

Tickets can be accessed via the [Australian Open Experiences account](#).

Is there a dress code?

Please dress for a day in the Australian summer in a way that shows your unique style, keeping in mind thongs, singlets, ripped jeans/clothes or sports shorts are not permitted.

Where do I arrive for my On-Court seats presented by Piper-Heidsieck experience?

Please head to the Premium Experience Concierge Desk at Rod Laver Arena. Located between doors 15 and 16.

Are food or beverages part of this package?

For Day sessions, individual gourmet grazing boxes will be provided at the VIP Dressing Room presented by Piper-Heidsieck, which can be located a short walk from your seat.

For night sessions, your package will include a shared dining experience at Fusion Feast, *unless otherwise stated.

Please note that beverages will only be served up until 11pm.

AO > MADE FOR YOU

THANK YOU

SEE YOU AT AO24



NEED MORE INFORMATION?

Premium Experiences Team

premiumexperiences@tennis.com.au