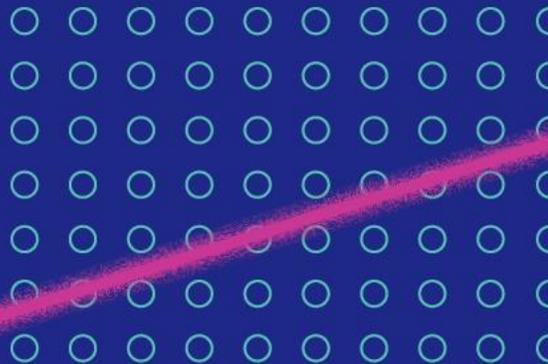




*THE*  
**STORY**  
STARTS *HERE*

**AO23 Welcome guide**



**ΛO23**

# Welcome

Things are heating up for a spectacular Australian Open 2023 this summer.

So many thrilling stories have been forged on the iconic arenas of Melbourne Park, from historic victories of established champions to stirring wins from next generation superstars, and we can't wait to see what stories will unfold at AO23.

Melbourne Park is ready to welcome all the action with exciting new spaces to explore.

Grand Slam Oval comes to life with a global celebration of food, drink and culture where fans can come together under a soaring new shade structure. AO Tennis Club offers fans the chance to hit the court and try their hand at all the innovative ways to play. Plus the Beach Bar will keep the party going from day to night in lavish resort style.

Whether it's family adventure at AO Ballpark presented by Emirates or swinging by Kia Arena for Grand Slam tennis action, AO23 promises to be an exciting chapter.

Your story starts here.



# Getting to the AO



## ENTRANCES

- Garden Square Partner and Premium Experience Entrance presented by Marriott Bonvoy
- Grand Slam Oval Partner and Premium Experience Entrance presented by Marriott Bonvoy

You can also access the precinct via our general public entrances that include City Entrance, Garden Square Entrance, Richmond Entrance and Grand Slam Oval Entrance. Note: Practice Village Entrance will not be operational at AO23.



## TRAVELLING BY CAR

Parking on-site in the National Tennis Centre carpark requires a Permit or Parking Pass. If you require on-site parking, please let your host know upon confirming your attendance.



## PREMIUM EXPERIENCE SHUTTLE

There is a Premium Experience Shuttle available for our all guests. The shuttle will take guests from the carpark located at National Tennis Centre to Garden Square Partner and Premium Experience entrance presented by Marriott Bonvoy.



## TRANSPORT DISRUPTIONS

There are major disruptions along certain lines during the duration of AO23. Check the [Public Transport Victoria website](#) to see if you will be impacted. You can also call on [1800 800 007](#) for any further enquiries.



## FREE TRAM TRAVEL

AO patrons can enjoy free tram travel on the day of their attendance on routes 70 and 70a between stop D6-Flinders Street West and stop 7C MCG 4-7/John Cain Arena, from Monday 16 January to Sunday 29 January.



## MORE TRANSPORT OPTIONS

For more information on travelling by tram, train, bus, taxi, rideshare, bicycle, ferry and even water taxi see our [getting here](#) section of the AO website.

# Your AO23 experience



## TICKETS

Tickets for AO23 are digital tickets. All guests must have their tickets on their phone ready to present at the entrance. Please forward tickets to all guests, prior to arriving at the event.



## DINING

Guests who have purchased dining will not receive barcoded tickets, instead a voucher will appear in their account. These vouchers cannot be forwarded to guests.

To access your reservation simply state the name of the company or person that has booked the experience.



## DIETARY REQUIREMENTS

If you have purchased a dining experience, [click here](#) to provide your dietary requirements.

If dietary requirements are not provided in advance, we cannot guarantee that our team will be able to cater to these needs on the day.



## GATE OPENING TIMES & TOURNAMENT SCHEDULE

View the [gate opening times](#) on the AO website.

	DAY	NIGHT	TWILIGHT
16 - 27 January	10.00am (16 - 25 January)  11.00am (27 January)	4.00pm (16 - 25 & 27 January)	10.00am (26 January)  Patrons who have purchased a Twilight session on 26 January can access the precinct from 10.00am
28 January	11.00am	4.00pm	
29 January			2.00pm

The tournament schedule will be released shortly, keep an eye out on the [AO website](#) for the most up to date information.



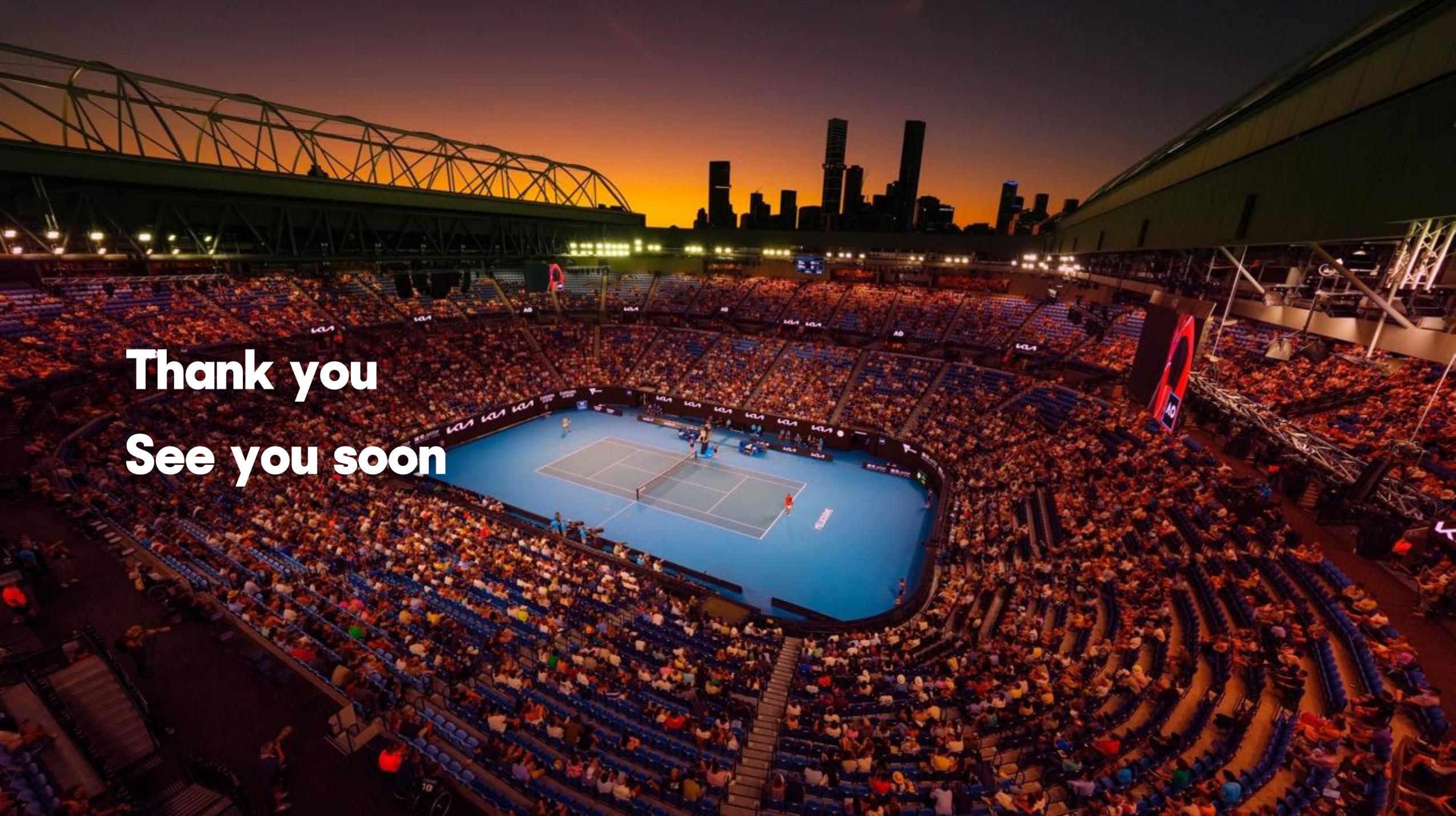
## MAPS

[Premium Experience map](#)

[Transport map](#)

[Accessibility map](#)

[BindiMaps presented by Mastercard](#)



**Thank you  
See you soon**