COVID SAFE Plan (VIC)

2022 Australian Open and Melbourne Summer Events

COVID SAFE Plan (VIC)

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BACKGROUND

The Events

1. In 2022, Tennis Australia ("TA") is extremely proud to be staging a vast range of events in Victoria and is committed to protecting all players, patrons and workforce with COVID Safe protocols set out in this COVID Safe Event Plan (**Plan**).

2. This Plan applies to the events being held at Melbourne Park in January 2022 as follows:

   a. Lead in WTA and ATP events which are traditionally held throughout Australia, consisting of qualifying on 3-4 January followed by the main draws on 4-9 January.

   b. Following the ATP and WTA Events, the AO Qualifying will be held between 10 and 14 January, culminating in the Australian Open commencing on 17-30 January alongside the Junior and Wheelchair Championships.

   (together, the **Events**).

EVENT	CATEGORY	DATES
WEEK 1		
MELBOURNE SUMMER EVENTS	ATP 250 WTA 250 WTA 250	3-9 January
WEEK 2		
AO QUALIFYING	GRAND SLAM Q	10 – 14 January
WEEK 3-4		
AUSTRALIAN OPEN	GRAND SLAM	17 – 30 January
AO Junior Championships	ITF Junior JA (Main Draw)	22-29 January
AO Wheelchair Championships	ITF Wheelchair Tour	23-27 January

3. In accordance with the agreement reached with the Victorian Government, TA is planning to hold the Australian Open (**AO**) without zoning and subject to the following conditions in Rod Laver Arena, Margaret Court Arena and John Cain Arena effective of 13 January 2022:

b. For arena sessions that currently exceed 50% capacity, all further sales cease immediately.

c. If TA issues refunds to ticketholders under its ticketing terms and conditions or any other reasons, it is immediately limited to reselling refunded tickets for stadium sessions that have less than 50% capacity.

4. Unless directed by the Victorian Government, ground pass sales will remain uncapped and all other courts will not be subject to any capacity restrictions.

5. TA recognises the importance of applying COVID Safe controls throughout the venue and is committed to running the Events safely for all patrons, players, media and workforce. Accordingly, specific controls have been developed with respect to the following seven categories:

   a. Record Keeping;

   b. Vaccinations;

   c. Mask wearing;

   d. Communications;

   e. Crowd Management;

   f. Cleaning and Hygiene;

   g. Staff Safety.

6. The COVID Safe Planning in respect of each of these categories is addressed separately below.

Oversight

7. The governance and oversight of this COVID Safe plan reflects the importance TA places on maintaining the highest public health standards at its Events. Further, in order to enact and implement this plan properly, TA understands that there must be a strong emphasis on, and culture of, accountability and reporting right across the organisation.

8. The TA CEO and Tournament Director (Craig Tiley), together with the Chief Event Officer (Alex Hamilton), has overall responsibility for implementation of, and compliance with, this Plan. TA will work closely with Melbourne & Olympic Parks Trust (**M&OP**) to implement the operational requirements in the plan during the Events.

9. TA has also established a Biosecurity Steering Group (**BSG**), charged with leading decision making on biosecurity issues, including responsibility for developing and approving this Plan. The BSG meets weekly applying strict governance and oversight principles to all elements of biosecurity.

10. The BSG is made up of the following TA personnel:

    a. Lead: TA's Chief Event Officer

    b. Team: Chief Medical Officer, Chief of Staff and Communications Officer, Head of Major Events, Head of Biosecurity

c. Support: Head of Government Relations, Head of Business Solutions, Head of Tournaments & Officiating, Director of Sustainability (former Head of Biosecurity).

11. TA has also employed a Biosecurity Operations Manager and Clinical Lead to work with the broader AO Operations team and M&OP to deliver the COVID Safe controls set out in this Plan.

12. Further, each functional 'project' within the AO Operations Project Management structure has gone through its own additional COVID Safety layer of planning for the Events. Building on the work completed for AO2021, over 25 project teams have formally reviewed all activities within their respective areas and applied best practice controls to mitigate risk. This exercise has been conducted with the support of the Head of Biosecurity and Biosecurity Operations Manager, leading to the development of over 25 "Coverlays" used by all relevant teams to guide and assure COVID Safety implementation.

Key Information

Registered company / business name	Tennis Australia Ltd
Business address	Melbourne Park, Olympic Boulevard, Melbourne, Victoria, 3000
ABN	61 006 281 125
Event organiser contact details (name, mobile phone number & email)	Alex Hamilton Chief Event Officer, Tennis Australia AHamilton@Tennis.com.au 0423 799 935
COVIDSafe Coordinator Contact Details (name, mobile phone number & email) This contact will be responsible for monitoring public health directions.	Liam Grigg Head of Biosecurity, Tennis Australia LGrigg@Tennis.com.au 0404 611 890

Event Details

Event name	Australian Open and Melbourne Summer Events
Event address	Melbourne Park
Date(s) of event	As per table in paragraph 2 above.
Event website	https://ausopen.com/
Event description	The Australian Open, held annually at Melbourne Park, is the first of the four Grand Slam tennis events held each year, preceding the FrenchOpen, Wimbledon, and the US Open. It features men's and women's singles; men's, women's, and mixed doubles; junior's championships; and wheelchair. The Melbourne Summer Events is a collection of lead in tournaments, taking place prior to the AO, required to provide essential matches for the AO Playing Group in advance of the AO. These Events will consist oftwo WTA 250 tournament and one ATP 250 tournament. For all intentsand purposes (other than differences in tournament specifics) the Melbourne Summer Events will be managed operationally in the same way as the AO.
Maximum expected attendance(100%)	Maximum capacity under the Public Place of Entertainment Permit issued by the City of Melbourne is 85,000 per day. Arena capacities at 100% are: • Rod Laver Arena: 14,454. • Margaret Court Arena: 7,475. • John Cain Arena: 9,641 (accessible with a Ground Pass ticket). • Outdoor grandstands and show courts: 16,660 (accessible witha Ground Pass ticket). Ground passes will be capped at 35,000 per day.
Key event timings	See the Provisional Schedules for the Australian Open and MelbourneSummer Events included as Annexure 1.
Ticketing	The Events are ticketed and patrons are protected by TA's 'Book With Confidence policy, which provides refunds for a range of COVID-19 related disruptions like border closures, lockdowns, the need to isolateand more (full details available at https://ausopen.com/book-with- confidence).

Event Personnel

Staff numbers (excluding vendors, sub-contractors, volunteers)	Tennis Australia Permanent Staff: 473Tennis Australian AO Staff: 1,600 M&OP Permanent Staff: 100 M&OP Event Staff: 512
Vendors and sub-contractor numbers	Historically, 1,400 is the maximum number of contractors on site during the Events. This number typically decreases over the duration ofthe Events.
Volunteer numbers	380 (ballkids)
COVID Check-in Marshalnumbers (required)	Indicative staffing plan for entrances is:

	CX	Security	Ticket Check	Check In	Info / Vaccinatio nresolution
Garden Square	10	16	5	4	2
Grand Slam Oval	6	23	7	6	2
City Entrance	4	18	6	6	2
Practice Village	4	12	2	2	2
Richmond	4	6	3	2	2
Total	28	75	23	20	10

*Note, these numbers are indicative only and there is the ability to scale up or down depending on patron numbers.

COVID Marshal numbers (optional)	20-25 patron services staff will be designated as COVID Marshals during each shift of the AO and wear visible clothing identifying them in this role. TA's Safety Officers will also act as Covid Marshals in player areas. These COVID Marshals will be supported by security, patron services, Customer Experience ambassadors and Safety Officers.

EVENT-WIDE PRINCIPLES

1. RECORD KEEPING

12. TA will implement the following record keeping methods:

    a. **Electronic ticketing**:
        i. To facilitate contact tracing if required, all tickets issued to the Events will be electronic (other than a small amount of premium experience tickets which will be issued as lanyards once customers submit their contact details online, as well as any day ground passes issued to suppliers and sponsors in honour of contractual obligations).
        ii. When purchasing tickets, the primary ticket purchaser will be required to provide their full name and contact details (email and phone number), and give an undertaking that they will provide the details of any other person they purchased a ticket for. However, TA only intends to rely on this undertaking for minors and other persons who may not have a mobile device.
        iii. TA will require the primary ticket purchaser to forward tickets to the other members of their group. Any recipient of a forwarded ticket will be required to create a Ticketmaster account and submit their full contact details to access the ticket, thereby providing TA and Ticketmaster with their individual details.

    b. **QR Codes:**
        i. At each entrance, TA will require patrons to 'check in' via the Services Victoria app. The same QR Code will be used for all entrances, as patrons are able to enter the site at any of the 5 entrances.
        ii. TA will also have a specific QR Code for John Cain Arena.
        iii. QR Codes will not be used elsewhere in the precinct (e.g. hospitality or retail spaces).

    c. **Accreditation database:** Along with 'checking in', all workforce must scan their accreditation pass on entry giving an additional record of their attendance on site.

    d. **Roster:** Both TA and M&OP have instructed their project leads and contractors to keep up to date workforce rosters, which will assist in the process of identifying contacts if required.

2. COVID-19 VACCINATIONS

13. In line with Victorian Government directions, all patrons, workforce and participants aged over 12 and 2 months must be fully vaccinated to attend the Events (or have a valid medical exemption recorded on the Australian Immunisation Register (**AIR**)). This requirement is an express condition within both the Ticketing Terms and Conditions (for patrons) and the Event Accreditation Terms and Conditions (for workforce and participants), with the accepted form of proof of vaccination or medical exemption to be in line with the *Open Premises Directions*.

Patrons

14. All patrons aged over 12 years and 2 months need to be fully vaccinated or have a valid medical exemption recorded. However, as per the Open Premises Orders, patrons under 18 years of age will not be asked to provide proof of vaccination upon entry.

15. TA has developed detailed plans for each entrance to ensure compliant Vaccination Checks while minimising crowding as much as possible. We have included a copy of the Event map, showing the patron entrances to the venue at Annexure 2.

16. The Entrance and Arrival process for patrons includes 6 clear steps:

    a. **Pre Arrival**
        i. Patrons will receive regular and clear information in relation to vaccination requirements and the entrance process, as detailed further in Section 3 'Communications' below.

    b. Arrival Messaging and Spruikers
        i. Patron Services (**PS**) and Customer Experience (**CX**) ambassadors located along the Entrance journey informing patrons of entry process and requirements. The presence of staff along the

arrival journey provides for flexibility to adjust messaging for different circumstances.

c. **QR Codes/Signage/LED Signage**

i. Signage placed along the Entrances outlining the entry process, Check-in and vaccination requirements, conditions of entry and COVID-19 symptom reminders. This will involve a combination of physical and LED signage, which provides for the ability to adjust messaging if required.

ii. One Australian Open QR code will be generated for all entrances. This will allow for one data set of all attendees on-site per day.

d. **Vaccination Check**

i. PS staff at the vaccination check point to verify patron has checked in for contact tracing purposes and shown acceptable proof of vaccination or medically exemption.

ii. Any exceptional cases beside a Service VIC app check-in + digital Australian vaccination certificate will need to go to the Information Point for a manual verification. PS staff will receive detailed training on the Victorian Government's acceptable forms of proof for vaccination or medical exemption.

e. **Bag Check & Wanding**

i. All patrons on arrival/approach will have personal bags checked in accordance with Event Conditions of Entry.

ii. Patrons will be subjected to random metal detection (wanding) following bag check process.

f. **Ticket Scan**

i. All patrons on arrival/approach must scan their barcode on their ticket for validation.

Accredited Workforce

17. At the point of accreditation collection, all Event workforce will be required to show their proof of vaccination. Only once their vaccination has been sighted and accepted will accreditation be issued.

18. In addition, and if required by Government, every time an accredited workforce member comes on site they will need to 'check in' and show their proof of vaccination to security.

19. It is also an express condition of TA's agreements with Event contractors that all personnel must be vaccinated. TA itself has collected the vaccination records of all its employees.

Participants

20. In order to participate in the Events a person must either be:

a. fully vaccinated (as defined in the Open Premises Order); or

b. have a medical exemption registered on the Australian Immunisation Register and accepted by the Independent Medical Exemption Review Panel established by the Department of Health.

21. Similar to workforce, prior to being issued with accreditation all players and their support team members will be required to show their proof of vaccination. Each time they subsequently attend the site, they will be asked to scan their accreditation pass (which will record the date and time of entry).

3. MASKS

20. The AO Mask Policy is included as Annexure 5.

21. As per the Policy, Patrons over 8 years old are required wear masks at all times except when eating, drinking or engaging in activations that require physical activity. Acknowledging the difficultly of enforcing this rule, TA will use best endeavours to support compliance by:

a. including compulsory mask requirements in pre-event communications (EDM's and SMS's);

b. publicly broadcasting requirements through PA and spruiker announcements, big screen/LED messaging, IPTV graphics and static signage;

c. regular reminders for compliance during matches (at appropriate times);

d. Covid Marshals and Event staff actively monitoring and reminding patrons throughout the

precinct (upon entry, walking around the precinct, within stadia throughfare). TA will not be required to address compliance while patrons are seated in stadia during active play.

22. Kids participating in activities potentially requiring strenuous physical activity in the Ballpark will not be required to wear masks. Similarly, patrons participating in Padel Tennis on Grand Slam Oval will also not be required to wear a mask as the activity potentially involves strenuous physical activity.

23. The rules for event workforce groups are summarised below:

4. COMMUNICATIONS

Group	Mask Requirements
TA employees and contractors	KN95/P2 masks must be worn at all times unless an exception applies
All event workers	KN95/P2 masks must be worn at all times in player restricted zones and player areas
Players	Masks must be worn at all times except when playing (Including when receiving on-court treatment)
Officials	Masks must be worn at all times except when performing duties on court
Ballkids	Masks must be worn at all times except when performing duties on court
Broadcast talent	Masks must be worn at all times except while physically commentating (whether on camera or audio only) or while on camera (doing interviews, stands up, analysis, crosses, etc.)

24. Recognising the importance of clear and consistent COVID Safe messaging to Event attendees, TA has developed separate communications plans for patrons under our COVIDSafe banner of “Play it Safe”.

25. Patron communications will be split into two categories:

    a. **Pre Event digital communications:**

        i. Dedicated COVIDSafe page on the AO website (https://ausopen.com/covid-safe);

        ii. A detailed communications plan to all Ticket holders has been developed with Ticketmaster (AO Official Ticketing partner) with up to six communication pieces planned for all Ticket holders. Further details on the pre Event communications plan are set out in Annexure 3.

    b. On-site COVID Safe messaging via physical and digital signage and PA announcements. A particular focus will be on signage and messaging at entrances, with some additional signage strategically placed around the precinct to reinforce key messaging.

5. CROWD MANAGEMENT

22. For AO22, some crowding will be expected on-site. However, as experienced organisers of a major international event, TA has processes in place to minimise crowd to the extent practicable (this is important both from a COVID Safety and patron experience perspective). These processes include:

    a. Roving Customer Experience Ambassadors to support and monitor crowd related issues;

    b. Patron Services and Security staff deployed around the precinct, particularly within arenas and at outdoor grandstands;

    c. Adequate staff resourcing and processes for major queuing areas including tensabarriers used to assist queuing if required at food, drink and merchandise outlets.

    d. Ability for patrons to order food via QR Codes to minimise the need to queue;

    e. Management control room (with both TA and M&OP representatives) with broad CCTV coverage to monitor patron behaviour patterns;

    f. Close working relationship with public agencies – e.g. Victoria Police, Public Transport Victoria, Yarra Trams;

g. First Aid provider (St John's Ambulance) with isolation space and clinical expertise to manage symptomatic patrons;

h. Density quotients of 1x2sqm in indoor hospitality spaces;

i. All available doors, including relevant emergency gates, will be utilized to assist with physical distancing on ingress and egress;

6. CLEANING AND HYGIENE

23. For the Events, TA and M&OP will again be engaging Cirka as its cleaning provider to undertake cleaning of the site each day as detailed below. Together, TA, M&OP and Cirka are working in collaboration to establish a comprehensive cleaning schedule for the Events and are well experienced with this from AO2021. In addition to Cirka cleaners being highly visible around the site, all Functional Area Managers are reminded in their pre-Event training that all workforce have a role to play in ensuring the highest standards of cleanliness and hygiene.

24. Cirka will have up to 600 cleaners working throughout each day, cleaning in all areas of Melbourne Park. TA, M&OP and Cirka are working closely to finalise rosters, but cleaners will be separated into two main groups:

    a. General Clean - (General venue cleaning following COVIDSafe cleaning methodologies – e.g. amenities, F&B outlets, litter pick, bin emptying etc.).

    b. Dedicated high touch point cleaners.

25. All cleaning groups are provided with approved TGA COVID cleaning chemicals.

26. TA and M&OP have developed specific cleaning guidelines outlining the frequency and nature of cleaning required for each area of the site. These guidelines are set out in Annexure 4 and will be regularly reviewed and updated where necessary.

27. In addition to the specific cleaning schedule, TA will implement a series of additional enhanced hygiene controls across Melbourne Park, including:

    a. ensuring both hand washing and sanitation facilities will be easily accessible for all workforce, patrons and participants.

    b. distributing hand sanitizer units and disinfectant wipes in key locations.

        i. 450 Hand Sanitiser Units

        ii. 200 Disinfectant Wipes Units

        Units will be regularly maintained and replenished (daily for AO) by Initial Hygiene (Australian Open Hygiene Partner) throughout the Events. Additional support will be provided by the Biosecurity team when required outside of the regular replenishment roster. Workforce are instructed to notify the Venue Control Centre (**VCC**) regarding any issues with Units, with the VCC to then inform Biosecurity team to resolve.

    c. establishing controls for shared touch equipment, including cleaning equipment between use.

    d. patron facing COVID Safe signage messaging throughout the venue to attendees to regularly handwash or use sanitizer.

    e. enhanced hygiene messaging to form part of the COVID Safe messaging regularly delivered to workforce.

28. TA has also installed over 60 'Virus Killer' air purifiers provided by Initial Hygiene. An additional 30 air purifiers delivered by the Department of Environment, Land, Water and Planning have also been installed.

7. STAFF SAFETY

29. All accredited persons are required to complete an online induction involving a dedicated COVID-19 Safety Module. Unless and until this module is completed, a staff member will not be entitled to accreditation to work at the Events.

30. Further, the Head of Biosecurity will deliver specific COVID Safe training to all Functional Area Managers, to educate all leaders on the contents of this plan as well as best practice principles in the areas of physical distancing, enhance hygiene and general COVID Safety. The Functional Area Managers will then be

responsible for explaining the relevant controls to their team members, both prior to the Events and then again during the Events via daily briefings.

31. The pre-Event and daily briefings will also be used to advise team members of First Aid and medical services, communications and incident reporting and other COVID-19 best practices. Any positive or suspected cases of COVID-19 will be managed in accordance with established protocols developed by M&OP and TA, as reviewed and updated to reflect the latest Department of Health guidelines.

32. Workforce will be regularly reminded that they may make themselves unavailable or cancel a shift through normal channels without penalty where the reasons are related to COVID-19 risk or infection.

33. All TA workforce and persons in the player area (regardless of their employer) will be required to undergo a daily Rapid Antigen Test prior to attending the precinct.

ANNEXURE 1 – AO2022 AND MELBOURNE SUMMER EVENTS PROVISIONAL SCHEDULES

2022
Provisional Schedule & Format

australian open

PROVISIONAL SCHEDULE

	DATE		SESSION	ROD LAVER ARENA	ROD LAVER ARENA	MARGARET COURT ARENA	JOHN CAIN ARENA	ALL OTHER COURTS	PUBLIC GATES OPENING TIME
				Start	Singles S/F Onwards (Tentative)	Start	Start	Start	
	MON	10	Day					10.00am	9.30am
			Night						
	TUES	11	Day					10.00am	9.30am
			Night						
	WED	12	Day					10.00am	9.30am
			Night						
	THUR	13	Day					10.00am	9.30am
			Night			AO Draw: 6.00pm - TBA			
	FRI	14	Day					10.00am	9.30am
			Night						
	SAT	15	Day					no play	8.00am
	SUN	16						no play	n/a
MAIN DRAW	MON	17	Day	11.00am		11.00am	11.00am	11.00am	10.00am
			Night	6.30pm	(Opening Night)				
				7.00pm		7.00pm			5.00pm
	TUE	18	Day	11.00am		11.00am	11.00am	11.00am	10.00am
			Night	7.00pm		7.00pm			5.00pm
	WED	19	Day	11.00am		11.00am	11.00am	11.00am	10.00am
			Night	6.30pm	(AO First Nations Night Performance)				5.00pm
				7.00pm		7.00pm			
	THUR	20	Day	11.00am		11.00am	11.00am	11.00am	10.00am
			Night	7.00pm		7.00pm			5.00pm
	FRI	21	Day	11.00am		11.00am	11.00am	11.00am	10.00am
			Night	7.00pm		7.00pm			5.00pm
	SAT	22	Day	11.00am		11.00am	11.00am	11.00am	10.00am
			Night	7.00pm		7.00pm			5.00pm
	SUN	23	Day	11.00am		11.00am	11.00am	11.00am	10.00am
			Night	6.30pm	(Intl. Tennis Hall of Fame - TBA)				5.00pm
				7.00pm					
	MON	24	Day	11.00am		11.00am	11.00am	11.00am	10.00am
				6.30pm	(AO Pride Day Performance)				5.00pm
			Night	7.00pm					
	TUE	25	Day	11.00am		11.00am	no play	11.00am	10.00am
			Night	6.30pm	(Aust. Tennis Hall of Fame Ceremony)				5.00pm
				7.00pm					
	WED	26	Day	11.00am		11.00am	no play	11.00am	10.00am
			Night	6.30pm	(Aust. Day Ceremony)	(Aust. Day Ceremony)			5.00pm
				7.30pm					
	THUR	27	Day	11.00am	Matches - Men's Doubles	11.00am	no play	11.00am	10.00am
					Matches - TBA Wheelchair				
				7.00pm	(Women's Semi Final Performance)				5.00pm
			Night	7.30pm	WS Semi Final				
				followed by	WS Semi Final				
	FRI	28	Day	12.00pm	XD Final	no play	no play	3.00pm	11.00am
				not before 2.30pm	MS Semi Final				
				6.45pm	(Ballkid Excellence Presentation)				
				7.00pm	(Men's Semi Final Performance)				
				not before 7.30pm	MS Semi Final				
	SAT	29	Day	12:00pm	Junior Final	no play	no play	12:00pm	11:00am
				followed by	Junior Final				
				7.00pm	(Pre-Final Entertainment)				
				7.30pm	WS Final				
				followed by	MD Final				
	SUN	30	Twilight	3:00pm	WD Final	no play	no play	no play	2:00pm
				7.00pm	(Pre-Final Entertainment)				
				7.30pm	MS Final				

PROVISIONAL FORMAT

DATE		SESSION	Championship Matches					Legends	Junior Championships				Wheelchair Championships					
			MS	WS	MD	WD	XD	Matches	BS	GS	BD	GD	MS	WS	MD	WD	QS	QD
MON	10	Day	32	32														
		Night																
TUES	11	Day	32	32														
		Night																
WED	12	Day	16	16														
		Night																
THUR	13	Day	16	16														
		Night																
FRI	14	Day	16	16														
		Night																
SAT	15	Day																
SUN	16																	
MON	17	Day	32	32														
		Night																
TUE	18	Day	32	32														
		Night																
WED	19	Day	16	16	16	16			16	16								
		Night																
									Qualifying R1 (Traralgon) - TBA									
THUR	20	Day	16	16	16	16	4		8	8								
		Night							Qualifying R2 (Traralgon) - TBA									
FRI	21	Day	8	8	8	8	6		Rest Day									
		Night																
SAT	22	Day	8	8	8	8	6	2	16	16								
		Night																
SUN	23	Day	4	4	4	4	4	3	16	16	8	8	4	4			4	
		Night																
MON	24	Day	4	4	4	4	4	2	8	8	8	8	2	2	2	2		2
		Night																
TUE	25	Day	2	2	2	4	4	2	8	8	8	8			1	1	2	
		Night																
WED	26	Day	2	2	2	2	2	3	8	8	4	4	1	1				1
		Night																
THUR	27	Day			2			2	4	4	2	2					1	
		Night		2														
FRI	28	Day			1**		1	1	2	2	1	1						
			2															
SAT	29	Day							1	1								
				1														
					1		1**											
SUN	30	Twilight				1												
			1															

This schedule & format is provisional and is subject to alteration without notice (e.g. the starting time may change if extreme heat is forecast, or the tournament is behind schedule).
Junior matches on outside courts Sat 22 Jan onwards - may start up to one hour earlier than above stated outside court start time.
Singles events quarter final matches are proposed to be scheduled on Tue 28 and Wed 29 Jan.
Night session RLA and MCA Doors will not be opened for patron access before 6.30pm for 7.00pm sessions, and 7.00pm for 7.30pm sessions, or less than 30 minutes after the conclusion of the Day session, whichever is later.

**Men's Doubles and Mixed Doubles Final interchangeable dependant on players

MCA - Tuesday 25 January - Ground Pass Access.

Public gate opening times may be altered if required for safety or other reasons.
It is intended to schedule three (3) day session and two (2) night session matches at RLA from Mon 17 - Thurs 27 Jan.
It is intended to schedule three (3) day session and two (2) night session matches at MCA from Mon 17 - Sat 22 Jan.
It is intended to schedule four (4) day session matches at MCA from Sun 23 - Tues 26 Jan.
It is intended to schedule four (4) day session matches at John Cain Arena from Mon 17 - Mon 24 Jan.

Draft D (Nov 28 2021) changes for AO2022 highlighted in RED

DRAFT - November 2021

MELBOURNE SUMMER EVENTS 2022

2 x WTA 250 1 x ATP 250

DRAFT Match Schedule Plan

Monday 3 January	#	MCA	COURT 7	COURT 8	COURT 5	COURT 12	COURT 13	COURT 6	COURT 14	COURT 15
			WTA	WTA	WTA	WTA	ATP	WTA	ATP	
QUALIFYING		*REHEARSAL ONLY*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*	
			[QS MATCHES ONLY]	*[QS MATCHES ONLY]*	*[QS MATCHES ONLY]*	*[QS MATCHES ONLY]*	*[QS MATCHES ONLY]*	*[QS MATCHES ONLY]*	*[QS MATCHES ONLY]*	
	1		*11:00am* WTA QS	*11:00am* WTA QS	*11:00am* WTA QS	*11:00am* WTA QS	*11:00am* ATP QS	*11:00am* WTA QS	*11:00am* ATP QS	
	2		*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* ATP QS	*f/b* WTA QS	*f/b* ATP QS	
	3		*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* ATP QS	*f/b* WTA QS	*f/b* ATP QS	
	4		*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* ATP QS	*f/b* WTA QS	*f/b* ATP QS	
	5		*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS				
	6									

Tuesday 4 January	#	MCA	COURT 7	COURT 8	COURT 5	COURT 12	COURT 13	COURT 6	COURT 14	COURT 15
MAIN DRAW		ATP / WTA	WTA	WTA	WTA	WTA	ATP	ATP / WTA	ATP	
QUALIFYING		*8 CAMERAS & GRAPHICS PLUS COMMENTARY [ALL MATCHES]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [QS MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [QS MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [QS MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [QS MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [QS MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY [QS & MDD MATCHES ONLY]*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY [QS & MDD MATCHES ONLY]*	
	1	*11:00am* WTA MDS Rd 1	*11:00am* WTA QS	*11:00am* WTA QS	*11:00am* WTA QS	*11:00am* WTA QS	*11:00am* ATP QS	*11:00am* WTA QS	*11:00am* ATP QS	
	2	*f/b* WTA MDS Rd 1	*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* WTA QS	*f/b* ATP QS	*f/b* WTA QS	*f/b* ATP QS	
	3	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* ATP MDS Rd 1	*f/b* WTA QS	*f/b* ATP MDD Rd 1	
	4		*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* ATP MDS Rd 1	*f/b* WTA QS	*f/b* ATP MDD Rd 1	
	5	*7:00pm* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* ATP MDS Rd 1	*f/b* ATP MDD Rd 1	*f/b* ATP MDD Rd 1	
	6	*f/b* ATP MDS Rd 1								

Wednesday 5 January	#	MCA	COURT 7	COURT 8	COURT 5	COURT 12	COURT 13	COURT 6	COURT 14	COURT 15
MAIN DRAW		ATP / WTA	WTA	WTA	WTA	WTA	ATP	ATP	ATP / WTA	
		8 CAMERAS & GRAPHICS PLUS COMMENTARY [ALL MATCHES]	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [MDD MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [MDD MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [MDD MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY [MDD MATCHES ONLY]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY]*	*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY [MDS MATCHES ONLY] [MDD MATCHES 1 LOCKED OFF CAMERA ONLY, NO GRAPHICS, NO COMMENTARY]*	*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY [MDD MATCHES ONLY]*	
	1	*11:00am* ATP MDS Rd 1	*11:00am* WTA MDS Rd 1	*11:00am* WTA MDS Rd 1	*11:00am* WTA MDS Rd 1	*11:00am* WTA MDD Rd 1	*11:00am* ATP MDS Rd 1	*11:00am* ATP MDS Rd 1	*11:00am* ATP MDD Rd 1	
	2	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDD Rd 1	*f/b* ATP MDS Rd 1	*f/b* ATP MDS Rd 1	*f/b* ATP MDD Rd 1	
	3	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDD Rd 1	*f/b* ATP MDS Rd 1	*f/b* ATP MDS Rd 1	*f/b* ATP MDD Rd 1	
	4		*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDD Rd 1			*f/b* ATP MDD Rd 1	
	5	*7:00pm* ATP MDS Rd 1	*f/b* WTA MDS Rd 1	*f/b* WTA MDD Rd 1	*f/b* WTA MDD Rd 1	*f/b* WTA MDD Rd 1				
	6	*f/b* WTA MDS Rd 1								

Thursday 6 January	#	MCA	COURT 7	COURT 8	COURT 5	COURT 12	COURT 13	COURT 6	COURT 14	COURT 15
MAIN DRAW		ATP / WTA	WTA	WTA	ATP / WTA	WTA	ATP	ATP	ATP / WTA	

		8 CAMERAS & GRAPHICS PLUS COMMENTARY		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*		*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*		*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*		*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*		
		[ALL MATCHES]		*[MDS MATCHES ONLY]*		*[MDS MATCHES ONLY]*		*[MDS MATCHES ONLY]*		*[MDD MATCHES ONLY]*		*[MDS MATCHES ONLY]*		*[MDD MATCHES ONLY]*		*[MDD MATCHES ONLY]*	
	1	*11:00am*	WTA MDS Rd 2	*11:00am*	WTA MDS Rd 2	*11:00am*	WTA MDS Rd 2	*11:00am*	WTA MDS Rd 2	*11:00am*	WTA MDD Rd 1	*11:00am*	ATP MDS Rd 2	*11:00am*	ATP MDD Rd 2	*11:00am*	WTA MDD Rd 1
	2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDD Rd 1	*f/b*	ATP MDS Rd 2	*f/b*	ATP MDD Rd 2	*f/b*	WTA MDD Rd 1
	3	*f/b*	ATP MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDD Rd 1	*f/b*	ATP MDS Rd 2	*f/b*	ATP MDD Rd 2	*f/b*	ATP MDD Rd 2
	4			*f/b*	WTA MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDD Rd 1	*f/b*	ATP MDS Rd 2	*f/b*	ATP MDD Rd 2	*f/b*	ATP MDD Rd 2
	5	*7:00pm*	WTA MDS Rd 2	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDD Rd 1	*f/b*	WTA MDS Rd 2	*f/b*	WTA MDD Rd 1	*f/b*	ATP MDS Rd 2	*f/b*	ATP MDD Rd 2	*f/b*	ATP MDD Rd 2
	6	*f/b*	ATP MDS Rd 2														

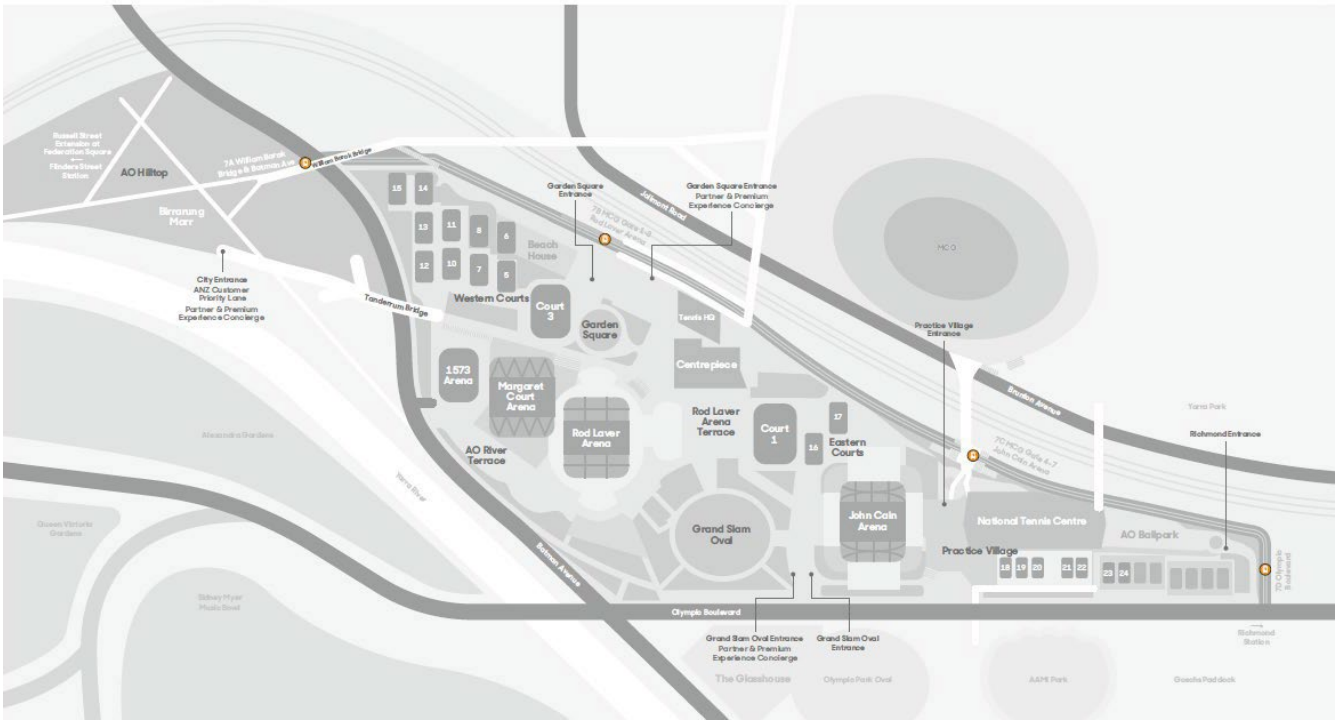
Friday 7 January *MAIN DRAW*	#	**MCA** ATP / WTA		**COURT 7** WTA		**COURT 8** WTA		**COURT 5** ATP / WTA		**COURT 12** WTA		**COURT 13** WTA		COURT 6		COURT 14		COURT 15
		8 CAMERAS & GRAPHICS PLUS COMMENTARY		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*		*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*		*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*		*1 LOCKED OFF CAMERA ONLY NO GRAPHICS NO COMMENTARY*						
		[ALL MATCHES]		*[MDS MATCHES ONLY]*		*[MDS MATCHES ONLY]*		*[MDD MATCHES ONLY]*		*[MDD MATCHES ONLY]*		*[MDD MATCHES ONLY]*						
	1	*11:00am*	WTA MDS Q/F	*11:00am*	WTA MDS Q/F	*11:00am*	WTA MDS Q/F	*11:00am*	WTA MDD Q/F	*11:00am*	WTA MDD Q/F	*11:00am*	WTA MDD Q/F					
	2	*f/b*	WTA MDS Q/F	*f/b*	WTA MDS Q/F	*f/b*	WTA MDS Q/F	*f/b*	WTA MDD Q/F	*f/b*	WTA MDD Q/F	*f/b*	WTA MDD Q/F					
	3	*f/b*	WTA MDS Q/F	*f/b*	WTA MDS Q/F	*f/b*	ATP MDD Q/F	*f/b*	ATP MDD Q/F	*f/b*	WTA MDD Q/F	*f/b*	WTA MDD Q/F					
	4			*f/b*	ATP MDS Q/F	*f/b*	ATP MDD Q/F	*f/b*	ATP MDD Q/F									
	5	*7:00pm*	ATP MDS Q/F	*f/b*	ATP MDS Q/F													
	6	*f/b*	ATP MDS Q/F															

Saturday 8 January *MAIN DRAW*	#	**MCA** ATP / WTA		**COURT 7** WTA		**COURT 8** ATP / WTA		COURT 5	COURT 12	COURT 13	COURT 6	COURT 14	COURT 15
		8 CAMERAS & GRAPHICS PLUS COMMENTARY		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*							
		[ALL MATCHES]		*[MDS MATCHES & MDD SEMI-FINAL MATCHES ONLY]*		*[MDD SEMI-FINAL MATCHES ONLY]*							
	1	*11:00am*	WTA MDS S/F	*11:00am*	WTA MDD S/F	*11:00am*	WTA MDD S/F						
	2	*f/b*	WTA MDS S/F	*f/b*	WTA MDD S/F	*f/b*	WTA MDD S/F						
	3	*f/b*	WTA MDS S/F	*f/b*	WTA MDS S/F	*f/b*	ATP MDD S/F						
	4					*f/b*	ATP MDD S/F						
	5	*7:00pm*	ATP MDS S/F										
	6	*f/b*	ATP MDS S/F										

Sunday 9 January *MAIN DRAW*	#	**MCA** ATP / WTA		**COURT 7** ATP / WTA		COURT 8	COURT 5	COURT 12	COURT 13	COURT 6	COURT 14	COURT 15
		8 CAMERAS & GRAPHICS PLUS COMMENTARY		*3 CAMERAS & AUTOMATED GRAPHICS NO COMMENTARY*								
		[ALL MATCHES]		*[MDD FINAL MATCHES ONLY]*								
	1											
	2	*2pm*	WTA MDD Final	*2pm*	WTA MDD Final							
	3	*NB 3.30pm*	WTA MDS Final	*f/b*	ATP MDD Final							
	4	*NB 5:30pm*	WTA MDS Final									

	5	*7:00pm* ATP MDS Final								
	6									

ANNEXURE 2 – EVENT MAP



ANNEXURE 3 – PRE-EVENT COMMUNICATIONS

1. Confirmation Email

Upon receipt of purchase, the following message will be sent to ticket holders as part of the confirmation email:

> *"The Australian open is closely following the Victorian government's official roadmap to ensure the Happy Slam is fun and safe for all.*
>
> *This means that* ***all patrons aged 12 years 2 months and over will be required to show proof of full vaccination or a valid medical exemption upon entry****. Kids under 12 can attend with a full vaccinated adult. You will be notified by Ticketmaster when your tickets are ready for download. Tickets will be released closer to the event.*
>
> *Stay tuned for information regarding getting your vaccine pass ready, so you can go through the queue faster and enjoy"*

2. 10 December EDM

All ticket holders will received a direct communication reminding them to:

- Download their tickets.
- Forward any tickets to their group (to allow for collection of contact details).
- Overview of vaccination requirements.

3. January EDM (5 days out)

All ticket holders will receive a direct communication 5 days before the Event day which they have purchased tickets to. Messaging to include:

- A COVID Safe Arrival Video which TA is developing to provide a visual overview of the entrance process and COVID Safe requirements.
- Overview of mask requirements.
- Download their tickets.
- Forward any tickets to their group (to allow for collection of contact details).
- Overview of vaccination requirements.

4. January EDM (3 days out)

All ticket holders will receive a direct communication 3 days before the Event day which they have purchased tickets to. Messaging to include:

- 'Play It Safe' messaging (e.g. stay home if you have symptoms).
- A COVID Safe Arrival Video which TA is developing to provide a visual overview of the entrance process and COVID Safe requirements.
- Overview of mask requirements.
- Download their tickets.
- Forward any tickets to their group (to allow for collection of contact details).
- Overview of vaccination requirements.

5. Plan Your Day (1 day out)

All ticket holders will receive a direct communication 1 day before the Event day which they have purchased tickets to. Messaging to include:

- ‘Play It Safe’ messaging (e.g. stay home if you have symptoms).
- A COVID Safe Arrival Video which TA is developing to provide a visual overview of the entrance process and COVID Safe requirements.
- Overview of mask requirements.
- Download their tickets.
- Forward any tickets to their group (to allow for collection of contact details).
- Overview of vaccination requirements.

6. Event Day Text Message

A text message will be sent to ticket holders on the Event Day with their ticket, QR code check in details, mask and proofof vaccination requirements.

ANNEXURE 4 – CLEANING PARTICULARS

		Event Day		Overnight	
Area	**Item**	**Cleaning Cadence**	**Responsibility**	**Type**	**Responsibility**
Players	Locker Rooms & Amenities	*Touchpoint:* Every hour *General Clean:* Every hour	Cirka Cirka	General Clean/ Touchpoints	Cirka
	Gyms	*Touchpoint:* After each use *General Clean:* Every hour	User & Attendants Cirka	General Clean/ Touchpoints	Cirka
	Field of Play	*Touchpoint:* After each Match (Players seats & umpire chairs) *General Clean:* After each Match	Court Services Court Services	General Clean/ Touchpoints	Court Services
	Dining areas including tables and chairs	*Touchpoint:* Every 1-2 hours *General Clean:* Continual throughout day	Cirka	General Clean/ Touchpoints	Cirka
	Medical Facilities	*Touchpoint:* After each patient *General Clean:* When requested	Tournament Medical Staff Cirka	General Clean/ Touchpoints	Cirka
Public	Entry points including bag check tables	*Touchpoint:* Every 2 – 4 hours *General Clean:* Continual throughout day	Cirka Cirka	General Clean/ Touchpoints	Cirka
	Thoroughfares, concourses, seating and grandstands	*Touchpoint:* Every 2 -4 hours *General Clean:* Continual throughout day	Cirka (with support from PS and CX Staff) Cirka	General Clean/ Touchpoints	Cirka
	'Food Court" style seating in public spaces	Touchpoint: When visibly soiled, Min every 2-4 hours *General Clean:* Continual throughout day	Cirka Cirka	General Clean/ Touchpoints	Cirka
	Amenities	Touchpoint: Every 1 hour *General Clean:* Continual rotation throughout day	Cirka Cirka	General Clean/ Touchpoints	Cirka
	First Aid Rooms	Touchpoint: After each patient *General Clean:* Continual rotation throughout day	St John Ambulance St John Ambulance	General Clean/ Touchpoints	Cirka

	Item	Event Day		Overnight	
		Cleaning Cadence	Responsibility	Type	Responsibility
	Point of Sale	*Touchpoint:* When visibly soiled, min every 1-2 hours	POS Operator	Touchpoints	Supervisor
	Interactive Experiences & Instagram Locations	*Touchpoint:* When visibly soiled, min every 1-2 hours *General Clean:* Continual rotation throughout day	Cirka: fixed installations Experience Owner: equipment Cirka	General Clean/ Touchpoints	Cirka
Premium Dining	Restaurants & Lounges	*Touchpoint:* After each seating *General Clean:* Continual rotation throughout day	Caterer	General Clean/ Touchpoints	Cirka
Premium Dining	Superboxes	*Touchpoint:* When visibly soiled *General Clean:* Continual rotation throughout day	Caterer	General Clean/ Touchpoints	Cirka (including session turnover)
Premium Dining	Concourses and stairs accessing to restaurants	*Touchpoint:* Every 2 -4 hours *General Clean:* Continual rotation throughout day	Cirka	General Clean/ Touchpoints	Cirka
Operational	Shared Workforce Hubs, Break Areas, Amenities	*Touchpoint:* Every 2 -4 hours *General Clean:* Continual rotation throughout day	Cirka	General Clean/ Touchpoints	Cirka
Operational	Event offices, storage rooms, and functional working areas	*Touchpoint:* Every 2 -4 hours *General Clean:* Continual rotation throughout day	Permanent Infrastructure (eg doors, handrails, basins): Cirka Furniture (eg desks) and Temporary Equipment: Space owner	General Clean/ Touchpoints	Cirka
Operational	Compounds and contractor spaces	*Touchpoint:* Every 2 -4 hours *General Clean:* Continual rotation throughout day	Compound Owner	General Clean/ Touchpoints	Compound Owner
Operational	Tools and equipment	*Touchpoint:* between each use	Equipment Owner	General Clean/ Touchpoints	Supervisor
Operational	Vehicles	*Touchpoint:* After each use	Drivers		

ANNEXURE 5 – AO MASK POLICY

AO22 MASK PROTOCOL

Introduction

Face masks are an important risk mitigation control to help to slow the spread of coronavirus (COVID-19) in the community.

This mask protocol sets out the rules for patrons, event workforce and participants for the 2022 Australian Open

Executive Summary

As set out in further detail below, the following mask requirements will apply:

Workforce	
Player-facing teams (Across all employment groups – details next slide)	KN95/P2 masks must be worn at all times in player restricted zones and player areas, unless an exception applies
TA/AO team members	KN95/P2 mask must be worn at all times (except when eating or drinking), unless an exception applies
Ballkids	Masks must be worn at all times except when performing their duties on court.
Officials (including Chair Umpire)	Masks must be worn at all times except when performing their duties on court.
TA-engaged contractors	KN95/P2 mask must be worn at all times (except when eating or drinking), unless an exception applies
	Broadcast talent – can remove mask while on camera (doing interviews, stand ups, analysis, crosses etc) or audio only
M&OP / DNC/ Cirka / MSS, St John, Victoria Police and other workforce (incl. Partner activations)	KN95/P2 masks must be worn at all times in player restricted zones and player areas Other roles have option to wear surgical mask, but not cloth masks.

Mask exemptions can be discussed with your Functional Area Manager who will put your request to Tournament HR. If a mask exemption is granted, you can collect a mask exemption sticker from the JCA Workforce Hub to be worn on your accreditation.

Player

Masks must be worn at all times except when playing (Including when receiving on-court treatment)

Patrons (incl. VIP guest, Premium Experience guests, Partner)
In accordance with the recent changes to the Victorian pandemic orders, all patrons aged 8 years or older are required to wear a fitted face mask (this does not include a face shield) at all times while at the Australian Open, except in the following circumstances: • If you are eating or drinking • If you are communicating with a person who is deaf or hard of hearing • If you are asked to remove your face mask for the purposes of verifying your identity The requirement to wear a fitted face mask does not apply to any patron who has a physical or mental health illness, condition or disability which makes wearing a face mask unsuitable. Patrons can collect a mask exemption wristband from the Information booth. • Kids participating in activities potentially requiring strenuous physical activity in the Ballpark will not be required to wear masks. Similarly, patrons participating in Padel Tennis on Grand Slam Oval will also not be required to wear a mask as the activity potentially involves strenuous physical activity.

Mask Requirements for the 2022 AO

The mask requirements for various groups at the 2022 Australian Open are listed below. These are subject to change at any time based on local epidemiology and changes in government requirements. These requirements are effective from 14 January 2022.

General principles

Everyone aged 8 and over must wear a fitted face mask at all times except in the following circumstances:

1. *If you are eating or drinking.*
2. *If you are communicating with a person who Is deaf or hard of hearing.*
3. *If you are asked to remove your face mask for the purposes of verifying your identity.*
4. *If you are participating in activations that potentially require strenuous physical activity.*

The requirement to wear a fitted face mask does not apply to any patron who has a physical or mental health illness, condition or disability which makes wearing a face mask unsuitable.

Additional rules for TA employees and contractors: KN95 / P2 Masks

ll TA employees, volunteers and contractors will be provided and must wear a disposable KN95/P2 mask at all times as listed above. These masks have a higher efficacy in preventing the spread of transmission. KN95/P2 masks will be available for collection at the JCA Workforce Hub.

Player Restricted Zone and Player Areas

All event workers, including non-TA contractors, must wear a disposable KN95/P2 mask at all times while in the player restricted zone and player areas.

On court mask rules

Players, officials and ball kids are subject to the same mask rules as patrons and event workforce subject to the

following rules when on court.

	Players	Officials	Ballkids
On Court mask requirement	Mandatory except when playing. This includes a requirement to wear a mask when receiving on-court treatment	Mandatory except while performing their duties (e.g. a Chair Umpire does not need to wear a mask during play as players and patrons need to hear them clearly)	Mandatory except when performing their duties.

Broadcast

Broadcast talent will be subject to the same mask rules, except in the following circumstances:

1) while physically commentating (whether on camera or audio only).
2) while on camera (doing interviews, stands up, analysis, crosses, etc).

While not required to wear a mask while on camera or interviewing a player, reasonable steps should be taken to ensure appropriate distancing.