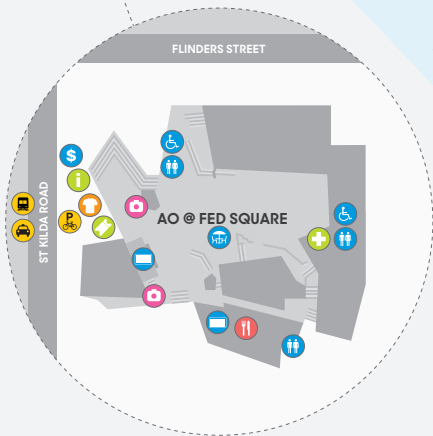


AO

Made For You

A R R I V A L G U I D E

WHAT TO EXPECT FROM AO2020



Event Map

AO2020

Amenities

- Accessible lift
- Accessible toilets
- ATM
- Changing places
- Charging station
- Toilets
- Outdoor seating
- Parent room
- Prayer room
- Water

Services

- Cloaking
- First aid
- Information
- Lost & found
- Partner & Hospitality Concierge & VIP Shuttle
- Partner & Hospitality Concierge Desk
- Partner & Hospitality entrance
- Ticket sales & ticket collection

Transport

- Bike parking
- Bus pick up/drop off zone
- Parking
- Pick up/drop off zone
- Rideshare
- Taxi rank
- Train station
- Tram stop
- Water taxi

Food & Drinks

- Food & drinks stand

Restaurants

- The Glasshouse
- Magill Estate Restaurant
- AO Chef Series
- 56 by The Glasshouse
- Nobu
- Rockpool
- Sun Kitchen

Shopping

- AO Shop
- Shopping

Entertainment

- Giant video screen
- Live music
- Kids stage
- Selfie spot

Grand Slam Oval Entrance

Eastern Plaza Entrance

Richmond Entrance

*This map was accurate at time of printing.

GETTING TO THE AUSTRALIAN OPEN

Gate Opening Times

Monday 20 January – Thursday 30 January: **10:00am**

Friday 31 January: **11:00am**

Saturday 1 February: **11:00am**

Sunday 2 February: **2:00pm**

Gate Locations

ATRIUM ENTRANCE: Located opposite tram stop 7B: Rod Laver Arena/Melbourne Park (Route 70), next to the Garden Square Entrance.

GARDEN SQUARE ENTRANCE: Access opposite tram stop 7B: Rod Laver Arena/Melbourne Park (Route 70).

CITY ENTRANCE: Access through Birrarung Marr via Tanderrum Bridge.

GRAND SLAM OVAL ENTRANCE: Access off Olympic Boulevard, to the left of Melbourne Arena.

EASTERN PLAZA ENTRANCE: Access above tram stop 7C: MCG (Route 70).

RICHMOND ENTRANCE: Located off Olympic Boulevard and accessible from Richmond Station.

All entrances are accessibility friendly and have a dedicated Accessibility Lane. Bag checks and wandering are in place at each entrance.

Transport

BY TRAM: All Australian Open ticket holders can enjoy a free tram shuttle service operating on Route 70 from the CBD to stop 7B: Rod Laver Arena/Melbourne Park. The service operates until one hour after the end of play each day.

BY TRAIN: **Richmond, Flinders Street, and Jolimont Stations** are all within easy walking distance to Melbourne Park – however, your journey may be impacted by planned maintenance works this summer. For more details on your specific route, please visit: bigbuild.vic.gov.au

BY TAXI: There is a dedicated drop-off point on Olympic Boulevard, in front of Melbourne Arena.

BY CAR: To book parking at the National Tennis Centre, please click here: ticketmaster.com.au/ausopen/parking

SHUTTLE SERVICE: A complimentary shuttle service will be running from outside of the National Tennis Centre, off of Olympic Boulevard. This shuttle service is in easy walking distance from Richmond Station, as well as the dedicated Taxi drop-off point and car park.

GETTING TO THE AUSTRALIAN OPEN

Ticket Collection

99% of AO20 tickets are digital. However, if you have On-Court Seats or Green Room tickets to collect, please head to the Premium Experiences Desk at the Atrium.

There are a range of experiences available to take your day at AO to the next level. [Click here](#) to view all of our offerings.

Session Times

For a complete list of session times for Rod Laver Arena, Margaret Court Arena, Melbourne Arena and the Outside Courts, please review the **Official Tournament Schedule: ausopen.com/tournament-schedule**



Aces for Bushfire is Tennis Australia's response to the devastating bushfire crisis sweeping the nation. For every ace served across the Summer of Tennis, our organisation will donate \$100 to the Australian Red Cross Disaster Relief and Recovery.

To get involved in **#Aces4BushfireRelief** you can participate in our **social media campaign** or donate here: redcross.com.au/tennis

Learn more about all of Tennis Australia's efforts to support those impacted by the bushfires crisis: ausopen.com/aces



NEW FOR AO 2020

2020 is destined to be a truly pivotal year for our sport and the Australian Open is where it all begins. From Serena chasing the coveted "Greatest of All Time" women's title, to Rafa chasing Roger's 20 Grand Slam victories, the passion in the air is palpable.

But the AO is so much more than simply the world's most-watched Grand Slam. It's also a playground for adults and children alike - a place to experience the Australian summer in all its glory. Here's a little taste of what's in store for AO2020.

Food & Beverages

136. Nope, that's not our average serve speed, it's how many food and beverage outlets we have on-site. We are proud to welcome 35 restaurant partners on board for **AO2020**, ranging from international gems such as Rockpool and Nobu, to AO-first timers like Sun Kitchen and Magill Estate. With 23 AFGF Chef Hats awarded between them, we're confident that your taste buds will be tantalised.

Explore all of our delicious food & beverage offerings:

ausopen.com/food-and-drinks

To make a reservation, please [click here](#)

**All restaurants are available to make walk-in reservations, subject to availability.*

For the first time ever, we're opening the doors to **late.** - a world-class jazz and cocktail bar that just so happens to sit atop Tennis HQ. Across 14 nights, **late.** will play host to cocktail mixologists from 5 of the top-ranked international bars and an impressive line-up of live jazz music from Paris Cat Jazz Club.

With unforgettable views of Melbourne's skyline and vibes bouncing late into the night, this is the AO after dark like you've never seen before.

Capacity is limited. To book tickets, visit:

am.ticketmaster.com/ausopen/de/late



NEW FOR AO 2020

Kids & Families

Whether you're on the hunt for the perfect family day out, or itching for a date night with your better half, we've got you covered. We're proud to be an event that places kids at its core – and one that children of all ages are guaranteed to enjoy. After all, the **AO2020 Ballpark** is 4x bigger than last year's... can you blame them?

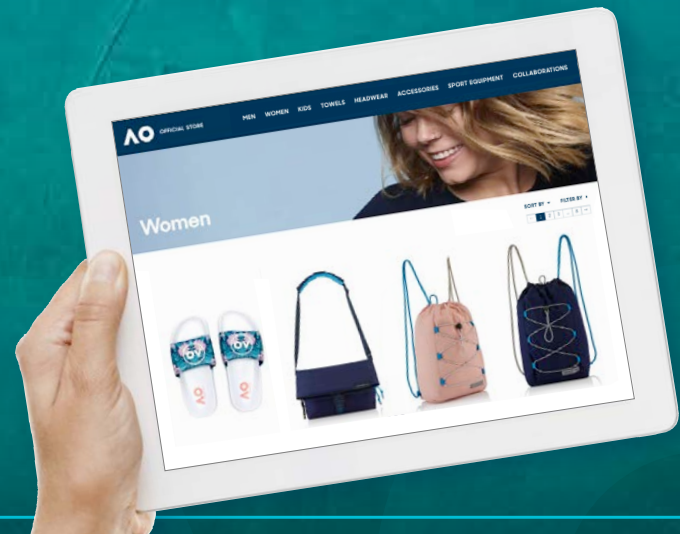
To learn more about all of our family-friendly offerings – including on-site childcare available until 9pm and \$5 tickets for kids, visit: ausopen.com/kids-and-families



Shopping

From our sustainably-sourced Performance Range made of recycled water bottles, to the collection of international brands and local favourites lining the **AO High Street**, we've built a retail experience unlike any other. After exploring the 20+ stores on-site, we've got a feeling you won't want to go home empty handed.

Keen to get AO ready before the gates open? Shop our 2020 collection today at australianopenshop.com





LIVE STAGE MUSIC LINE - UP

Sun 19 Jan	7:30pm Jessica Mauboy	5:10pm Montaigne	3pm Gates open
Mon 20 Jan	7:30pm Cub Sport	6:10pm Hatchie	3pm Gates open
Tue 21 Jan	7:30pm Thelma Plum	6:30pm G-Flip Solo	3pm Gates open
Wed 22 Jan	7:30pm Lime Cordiale	6:10pm Ruby Fields	3pm Gates open
Thur 23 Jan	7:30pm The Veronicas	5:30pm Kian & Japanese Wallpaper	3pm Gates open
Fri 24 Jan	7:30pm Grinspoon	6:10pm Eskimo Joe	3pm Gates open
Sat 25 Jan	4:30pm Hot Dub Time Machine 18+	3:10pm Example (UK)	10am Gates open
Sun 26 Jan	7:30pm Fatboy Slim 18+	6:00pm TBC	11am Gates open
Mon 27 Jan	7:30pm Kate Miller-Heidke	6:10pm Seeker Lover Keeper	3pm Gates open
Tue 28 Jan	7:30pm Broods (NZ)	6:10pm George Alice	3pm Gates open
Wed 29 Jan	7:30pm Billy Idol (UK)	6:10pm Delta Riggs	3pm Gates open
Thur 30 Jan	7:30pm Matt Corby	6:10pm Charlie Collins	3pm Gates open
Fri 31 Jan	7:30pm Hayden James	6:10pm Running Touch	3pm Gates open
Sat 1 Feb	6:00pm Bastille (UK)	4:40pm Max Frost (USA)	3pm Gates open
Sun 2 Feb	6:00pm Ziggy Alberts	4:40pm Fergus James	3pm Gates open

Get to know the artists gracing the AO Live Stage: ausopen.com/ao-live-stage



AO

Made For You

SEE YOU COURTSIDE

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