

**2022 CRM Survey Competition  
Schedule to Terms of Entry**

<b>Name of Competition</b>	2022 CRM Survey Competition
<b>Promoter</b>	Tennis Australia Ltd (ABN 61 006 281 125) trading as Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000.
<b>Permit Number</b>	TP 22/01275
<b>Location</b>	Worldwide except for countries where the competition is prohibited or otherwise unlawful.
<b>Entry Restrictions</b>	Entrants under 18 years of age must have permission to enter the Competition from a parent/guardian to be eligible to enter.
<b>Competition Period</b>	The Competition begins at 12:00am (AEST) on 19/08/2022. Entries into the Competition close at 11:59pm (AEST) on 18/09/2022.
<b>Entry Method</b>	During the Competition Period entrants must:  (a) Enter the competition via the competition email entrants will receive from the AO updates mailbox .  Upon submission of the completed survey and personal details, entrants will automatically be entered into the draw.  The entrant whose name is drawn first will win the Prize.
<b>Maximum number of entries</b>	Only one entry is permitted per person. Entrants are only eligible to win one prize each.
<b>Draw Details</b>	The draw will take place on September 22 2022 by random selection, at Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria, 3000.
<b>Prize Details</b>	The winning entrant will receive a gift voucher for use on <a href="https://ausopentravel.com/">https://ausopentravel.com/</a> to the value of AU\$4,000.  All tickets are subject to the Event Ticket Conditions of Sale and Entry as amended by the Promoter from time to time.
<b>Total Prize Pool</b>	AO Travel gift voucher worth AUD\$4,000
<b>Notification of Winners</b>	Winners will be notified by email and notified of how the prize will be delivered.

**Tennis Australia Trade Promotion: Game of Chance – Terms and Conditions of Entry**

- These terms must be read together with the Schedule for the Competition which defines certain terminology used in these terms and conditions. Entry into the Competition is deemed acceptance of these terms.

**Eligibility to Enter**

- Entry is only open to persons residing in the Location who comply with the Entry Restrictions (if any). Entrants can only enter in their own name. The Promoter reserves the right to request the winner to provide proof of age, identity and residential address, in order to claim a prize. Proof of age, identification and residential address considered suitable for verification is at the discretion of the Promoter. If the winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered.
- Officers, contractors, employees and their immediate families of the Promoter or any of its related bodies corporates, or any of its agencies or contractors involved with this Competition are ineligible to enter.

**Entry**

4. To enter the Competition, entrants must follow the Entry Method during the Competition Period. All entries received after this time are ineligible for entry into the Competition and no responsibility will be accepted by the Promoter for lost, late, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries claims or correspondence.
5. All eligible entrants will go into the draw. The draw/s (if applicable) will be conducted in accordance with the Draw Details. The Prize will be awarded to a valid entrant or entrants (as applicable) randomly drawn in accordance with the Prize Details.
6. The Promoter's decision and all matters pertaining to this Competition will be final.
7. This is a game of chance and all entrants will have an equal chance at being drawn as the Competition Winner.

### **Prize**

8. By submitting an entry you acknowledge that your data will be held by the Promoter and its official travel provider Sports Travel and Hospitality Pty Ltd (**AO Travel**), consistent with the Privacy section below. AO Travel and Promoter may contact you by email regarding your entry, and, where applicable, with important details regarding the AO Travel Gift Voucher and the AO 2023.
9. AO Travel and Promoter reserve the right to refuse to award any prize to an entrant who AO Travel decides (in its sole discretion) has violated these Ts&Cs, gained an unfair advantage in participating in the Promotion or won using fraudulent means.
10. By participating, entrants grant AO Travel exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.
11. Where the AO Travel Gift Voucher is used for air travel and/or accommodation, either international or domestic, the Winner MUST have valid documentation, including but not limited to valid passports and Visas, which meet the requirements of immigration and other government authorities at every destination. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities (including any costs associated with delay, will be the sole responsibility of the Winner).
12. By participating, the Winner agrees to be bound by the AO Travel Booking Terms and Conditions in respect of any AO Travel Packages purchased with the AO Travel Gift Voucher.
13. All travel is subject to the terms, conditions and restrictions of the travel service providers. Any travelling companion accepts the AO Travel Gift Voucher subject to these terms, conditions and restrictions as if references to the Winner in the relevant clauses were to the travelling companion.
14. The prize is valid for AO2023 bookings only and cannot be transferred to AO2024 or any other future events.
15. Once the prize has been redeemed, if a booking refund is requested and if any refund can be claimed it will be re-issued as a credit to be used at a later date and not as cash. You do have the ability to transfer to another person and you are subject to an booking fees or name cancellation fees if incurred.
16. The prize is non-refundable and not redeemable for cash or other vouchers.
17. When a booking has a higher value than the prize, the full value of the prize must be used and the outstanding balance paid by credit card or bank transfer.

18. If the full amount of the prize is more than the booking total, AO Travel will hold the unused balance as a credit on file in its system to be used at a later date for your AO2023 booking, however if the balance is not used for an AO2023 booking it is not refundable and the remaining balance will be lost.
19. The prize can only be redeemed at the time of booking.
20. Entry to the AO will be subject to the applicable entry terms and conditions, as updated from time to time
21. If a winner of a prize is under the age of 18 years (where entry by persons under 18 is permitted), the Promoter may, at its discretion, award the prize to the winner's parent or guardian. The Promoter may, at its discretion, require any person taking any prize to be 18 years of age or over, or if a person is under the age of 18, require that that person be accompanied by a parent or legal guardian while taking the prize.

#### **Notification and Collection of Prizes and Redraw Process**

22. The Winner will be drawn and notified by email on the date set out in the Draw Details.
23. To claim the Prize, the Winner/s must respond to the Promoter's email notifying them that they are the Winner and they must confirm their eligibility by the Prize Claim Date and Time as set out in the Schedule. If the Winner/s are unable to be contacted at any of the contact details provided during entry into the draw, and if they do not claim the Prize by 15 October 2022, the relevant winner's entry will be deemed to be invalid and the Promoter reserves the right to conduct such further draws as are necessary to distribute the prize/s, subject to any directions given by any relevant authority.

#### **Privacy**

24. By providing personal information the entrant agrees that this information will be used by the Promoter for the purposes of conducting this Competition and as otherwise contemplated under the terms of this statement and the tennis privacy policy located at [www.tennis.com.au/privacy](http://www.tennis.com.au/privacy), which contains information about how the entrant may access and seek correction of their personal information or complain about a breach of their privacy, and how the Promoter will deal with that complaint. If the entrant does not agree, the entrant must not provide their personal information, and they will be unable to enter the Competition. The Promoter may disclose the entrant's personal information to other parties, including the Promoter's related companies, other Australian Tennis Organisations, and third parties who provide the Promoter with services. From time to time, these third parties may be located (and therefore the entrant's personal information may be disclosed) overseas, including to the USA and the Netherlands. The Promoter may use and disclose the entrant's personal information for the purposes of conducting the Competition and for direct marketing purposes regarding related products and services and other competitions, unless the entrant opts-out (which the entrant can do at any time in accordance with the tennis privacy policy), and for facilitating further offers if the entrant ticks relevant boxes when entering the Competition.
25. If successful, the entrant's personal details will be provided to AO Travel for the purposes of administering and providing the Prize.
26. Each entrant must ensure that any other person whose details have been provided by the entrant to the Promoter for the purposes of the entrant's participation in this Competition has given their implied or express consent for their details to be provided to the Promoter and any of its related bodies corporate and to be contacted by the Promoter or any of its related bodies corporate in relation to this Competition.
27. Where the Competition is communicated on Facebook, entrants and participants in the Competition acknowledge that the Competition is in no way sponsored, endorsed or administered by or associated with Facebook and entrants and participants in the competition release Facebook and its associated companies

from all liability arising from the Competition. Entrants provide their information to the Promoter and not to Facebook.

#### **Discontinuance and Disqualification of Competition**

28. The Promoter reserves the right to discontinue the Competition at any time and at its sole discretion may cancel, terminate, suspend or modify the Competition and/or, if necessary, to provide an alternative prize or prizes to the same value as an original prize or prizes. Any change to or cancellation of this Competition, for whatever reason, is subject to the written direction of all relevant legislative departments in the Location.
29. Without limiting the foregoing, the Promoter reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Promoter, can be considered objectionable, profane, potentially insulting, inflammatory or defamatory, or any entrant whose entry is not compliant with these terms or who has, in the opinion of Promoter, engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or Promoter. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition.

#### **Exclusion of Liability**

30. The Promoter and its associated agencies and companies (including AO Travel) take no responsibility for the loss of, any damage to or delay in the transit of prize/s due to incorrect or imprecise delivery or contact details provided by an entrant.
31. To the extent permitted by law, the Promoter and AO Travel make no representations or warranties as to the quality, suitability or merchantability of any of the goods or services offered as prizes.
32. The Promoter and AO Travel are not responsible for losses associated with any change to the value of any prizes.
33. To the extent permitted by law, the Promoter and its associated agencies and companies (including AO Travel) will not be liable for any loss suffered or sustained to personal property or for personal injury and including, but not limited to consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangements for supply, or the supply, of any goods or services by any person to the winner/s and where applicable, to any persons accompanying the winner.