

**Australian Open 2021 Patron Survey Competition
Schedule to Terms of Entry**

Name of Competition	Australian Open 2021 Patron Survey Competition
Promoter	Tennis Australia Ltd (ABN 61 006 281 125) trading as Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000.
Location	Worldwide except for countries where the competition is prohibited or otherwise unlawful.
Entry Restrictions	Entrants under 18 years of age must have permission to enter the Competition from a parent/guardian to be eligible to enter.
Competition Period	The Competition begins at 4:00pm (AEDT) on 10/02/2021. Entries into the Competition close at 5:00pm (AEDT) on 09/03/2021.
Entry Method	<p>During the Competition Period entrants must:</p> <ul style="list-style-type: none"> (a) attend the Australian Open 2021 being held during 8 – 21 February 2021 at Melbourne Park, Melbourne, Victoria (Event); (b) complete the post-Event survey emailed to the entrant by the Promoter following the completion of the Event; and (c) submit the fully completed post-Event survey together with their personal details including first and last name, date of birth, telephone number and email address to the Promoter. <p>Upon submission of the completed survey and personal details, entrants will automatically be entered into the draw.</p> <p>The entrant whose name is drawn first will win the Major Prize. The next three (3) entrants drawn will each win a Minor Prize.</p>
Maximum number of entries	Only one entry is permitted per person. Entrants are only eligible to win one prize each.
Draw Details	The draw will take place at 12:00pm (AEDT) on 11 March 2021, at Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria, 3000.
Prize Details	<p><u>Major Prize:</u> Winning entrant to choose between either:</p> <ul style="list-style-type: none"> (a) Two (2) x tickets to the Australian Open 2022 Women's Final (dates to be advised) (Prize Option 1); or (b) Two (2) x tickets to the Australian Open 2022 Men's Final (dates to be advised) (Prize Option 2). <p>Prize Option 1 is valued at approximately \$500 (incl. GST) (this amount is based on the 2021 Australian Open Women's Final ticket prices and is subject to change). Prize Option 2 is valued at approximately \$1000 (incl. GST) (this amount is based on the 2021 Australian Open Men's Final ticket prices and is subject to change).</p> <p>All tickets are subject to the Event Ticket Conditions of Sale and Entry as amended by the Promoter from time to time.</p> <p><u>Minor Prize:</u> A tennis merchandise pack valued at \$260 (incl. GST) each, including the following items:</p> <ul style="list-style-type: none"> • 1 x Yonex EZONE tennis racquet valued at approximately \$245 (incl. GST) • 1 x 4 ball canister valued at \$15 (incl. GST) <p>A total of three (3) Minor Prizes are available to be won.</p>
Total Prize Pool	The maximum total prize pool (including 1 x Major Prize and 3 x Minor

	Prizes) is valued at \$1,740.00 (incl. GST).
Notification of Winners	Winners will be notified by telephone and email by 11/03/2021 and notified of how the prize will be delivered.
Publication Details	The prize winners will have their full name published on the Promoter's website (www.tennis.com.au) from 11/03/2021.
Prize Claim Date and Time	Prize/s must be claimed by 4:00pm (AEDT) on 15/03/2021.
Unclaimed Prize Draw and Publication Details	<p>The unclaimed prize draw will be conducted at 10:00am (AEDT) on 17/03/2021 at Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000.</p> <p>Any winners of prizes valued at over \$500 (incl. GST) in the unclaimed prize draw will be published on the Promoter's Website.</p>
Prize Delivery	<p>The Major Prize will be delivered in writing by mail and/or email to the address and email nominated by the winner.</p> <p>The Minor Prizes will be delivered by mail to the address nominated by each winner.</p>

Tennis Australia Trade Promotion: Game of Chance – Terms and Conditions of Entry

1. These terms must be read together with the Schedule for the Competition which defines certain terminology used in these terms and conditions. Entry into the Competition is deemed acceptance of these terms.

Eligibility to Enter

2. Entry is only open to persons residing in the Location who comply with the Entry Restrictions (if any). Entrants can only enter in their own name. The Promoter reserves the right to request the winner to provide proof of age, identity and residential address, in order to claim a prize. Proof of age, identification and residential address considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered. Entrants may submit the Maximum number of entries.
3. Officers, contractors, employees and their immediate families of the Promoter or any of its related bodies corporates, or any of its agencies or contractors involved with this Competition are ineligible to enter.

Entry

4. To enter the Competition, entrants must follow the Entry Method during the Competition Period. All entries received after this time are ineligible for entry into the Competition and no responsibility will be accepted by the Promoter for lost, late, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries claims or correspondence.
5. All eligible entrants will go into the draw. The draw/s (if applicable) will be conducted in accordance with the Draw Details. The Prize will be awarded to a valid entrant or entrants (as applicable) randomly drawn in accordance with the Prize Details.
6. The Promoter's decision and all matters pertaining to this Competition will be final. Promoter does not have to engage in correspondence with entrants about such matters.
7. This is a game of chance.

Prize

8. The prize/s are specified in the Prize Details. The total prize pool is specified in the Total Prize Pool section of the Schedule.

9. The prize/s are not transferable, exchangeable or redeemable for cash. The prize values are accurate (excluding the Major Prize) at the date of commencement of the Competition. The Major Prize values are estimates at the date of commencement of the Competition. The Promoter accepts no responsibility for any variation in the value of a prize after that date. Refunds will not be made in respect to unused services or prizes. Where a prize, or part of a prize, is unavailable, the Promoter retains the right to substitute the prize (or part) with a prize (or part) of equal or greater value subject to relevant State and Territory regulations.
10. In the event that for any reason whatsoever a winner does not take an element of the prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the winner and cash will not be awarded in lieu of that element of the prize.
11. All costs associated with a prize not specifically included in the Prize Details including, but not limited to, any transport costs, transfer costs, meals, taxes, insurance and other ancillary costs are the responsibility of the winner (and their companion/s if applicable).
12. If a prize includes tickets to an event, all tickets are valid for the date or period as indicated on the tickets. All event tickets are issued subject to the relevant event ticket conditions of sale and entry as issued by the Promoter. If any part of the event is abandoned, called off, varied or postponed for any reason, then at the Promoter's discretion, the relevant winner (and their companion/s, if applicable) forfeits all rights to attend the relevant event. The Promoter is neither responsible nor liable for any loss or damage suffered in these circumstances.
13. The winner (and their companion/s if applicable) will be responsible for meeting all the entry requirements as well as any health or other government requirements for international travel including valid passports, necessary visas, travel authorizations, medical advice and recommended vaccinations and immunisations. Failure to fulfil these requirements may result in the prize being forfeited or any additional costs being incurred at the expense of the winner. The winner (and their companion/s if applicable) agrees to comply with any prevailing terms and conditions of the relevant transport carrier, accommodation provider, service provider, insurance provider and in particular any health, behaviour, age and safety requirements.
14. If a winner of a prize is under the age of 18 years (where entry by persons under 18 is permitted), the Promoter may, at its discretion, award the prize to the winner's parent or guardian. The Promoter may, at its discretion, require any person taking any prize to be 18 years of age or over, or if a person is under the age of 18, require that that person be accompanied by a parent or legal guardian while taking the prize.

Notification and Collection of Prizes and Redraw Process

15. The winner/s will be notified in accordance with the Notification of Winners section of the Schedule and have their full name and state of residence published in the manner set out in the Publication Details.
16. The winner/s must confirm their eligibility and contact the Promoter by the Prize Claim Date and Time. In the event that the winner/s are unable to be contacted, and all methods of communication are unsuccessful, the relevant winner's entry will be deemed to be invalid and the Promoter reserves the right to conduct such further draws on the Unclaimed Prize Draw Date as are necessary to distribute the prize/s, subject to any directions given by any relevant authority. If required by law or any relevant authority, the winner/s will have their name and state of residence published in accordance with the Unclaimed Prize Draw Publication Details. If a prize is no longer capable of being redeemed, the new winner/s will receive a prize, as determined by the Promoter, of equivalent value (as if the original prize had been awarded to that person, less any administrative expenses incurred by the Promoter), subject to the approval of the relevant authorities in the Location if required. If no Unclaimed Prize Draw Date is specified, any unclaimed prize/s will be distributed at the Promoter's discretion.

Privacy

17. By providing personal information the entrant agrees that this information will be used by the Promoter for the purposes of conducting this Competition and as otherwise contemplated under the terms of this statement and the tennis privacy policy located at www.tennis.com.au/privacy, which contains information about how the entrant may access and seek correction of their personal information or complain about a breach of their privacy, and how the Promoter will deal with that complaint. If the entrant does not agree, the entrant must not provide their personal information, and they will be unable to enter the Competition. The Promoter may disclose the entrant's personal information to other parties, including the Promoter's related companies, other Australian Tennis Organisations, and third parties who provide the Promoter with services. From time to time, these third parties may be located (and therefore the entrant's personal information may be disclosed) overseas, including to the USA and the Netherlands. The Promoter may use and disclose the entrant's personal information for the purposes of conducting the Competition and for direct marketing purposes regarding related products and services and other competitions, unless the entrant opts-out (which the entrant can do at any time in accordance with the tennis privacy policy), and for facilitating further offers if the entrant ticks relevant boxes when entering the Competition.
18. Each entrant must ensure that any other person whose details have been provided by the entrant to the Promoter for the purposes of the entrant's participation in this Competition has given their implied or express consent for their details to be provided to the Promoter and any of its related bodies corporate and to be contacted by the Promoter or any of its related bodies corporate in relation to this Competition.
19. Where the Competition is communicated on Facebook, entrants and participants in the Competition acknowledge that the Competition is in no way sponsored, endorsed or administered by or associated with Facebook and entrants and participants in the competition release Facebook and its associated companies from all liability arising from the Competition. Entrants provide their information to the Promoter and not to Facebook.

Discontinuance and Disqualification of Competition

20. The Promoter reserves the right to discontinue the Competition at any time and at its sole discretion may cancel, terminate, suspend or modify the Competition and/or, if necessary, to provide an alternative prize or prizes to the same value as an original prize or prizes. Any change to or cancellation of this Competition, for whatever reason, is subject to the written direction of all relevant legislative departments in the Location.
21. Without limiting the foregoing, the Promoter reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Promoter, can be considered objectionable, profane, potentially insulting, inflammatory or defamatory, or any entrant whose entry is not compliant with these terms or who has, in the opinion of Promoter, engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or Promoter. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition.

Entry Rights

22. All entries and materials submitted to the Promoter in connection with this Competition becomes the property of the Promoter and each entrant consents to the Promoter using the entrant's entry, name, likeness, image, voice and/or participation in a prize (including photograph, film and/or recording of the same) in any media for an unlimited period of time without further notification, remuneration or compensation for the purpose of promoting, publicising or marketing the Competition (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter.

23. By submitting a photograph or video, entrants warrant that they own the copyright in the photograph or video or are otherwise permitted to submit the photograph or video and that they have all necessary permissions, rights and/or licences covering their use of material included in such photograph or video. Each entrant agrees to indemnify the Promoter, and to keep the Promoter fully indemnified, for any loss, cost, expense that may be incurred or sustained by the Promoter as a result of any breach by an entrant of this warranty.

Exclusion of Liability

24. The Promoter and its associated agencies and companies take no responsibility for the loss of, any damage to or delay in the transit of prize/s due to incorrect or imprecise delivery or contact details provided by an entrant.
25. To the extent permitted by law, the Promoter makes no representations or warranties as to the quality, suitability or merchantability of any of the goods or services offered as prizes.
26. The Promoter is not responsible for losses associated with any change to the value of any prizes.
27. To the extent permitted by law, the Promoter and its associated agencies and companies will not be liable for any loss suffered or sustained to personal property or for personal injury and including, but not limited to consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangements for supply, or the supply, of any goods or services by any person to the winner/s and where applicable, to any persons accompanying the winner.