

Australian Open 2027

Event Casual Recruitment FAQ

What dates are the Australian Open?

The Australian Open will run from 10 – 31 January, 2027.

When can you sign up to work at the Australian Open?

Applications for AO27 will be open from 24 June until 12 July 2026. You can find more information about roles at the AO and how to apply here: [Australian Open Event Opportunities | Apply Now & Join the Fun](#)

The AO [position summary explainer can be found here](#).

When will I hear back?

All applicants, whether successful or unsuccessful, will be contacted by **31 July 2026**.

What is the next step after applying?

- Applicants for **Accreditation & Uniforms, Court & Laundry, Customer Experience, Premium Hospitality, Media Operations, Retail, or Transport** may be invited to complete an online questionnaire.
- All other applications will be reviewed by the People Team in conjunction with hiring managers.
- We will review all applications and provide outcomes or next steps by **31 July 2026**.
- You may be required to complete an online assessment and/or attend a “Team Quallies” group assessment in August. You’ll be advised if you progress to the Team Quallies by **31 July**.

What if I miss the application deadline?

Late submissions for AO27 roles are not accepted if the deadline is missed.

When will I know if my application is successful?

You will know if your application has progressed to the next round of assessment no later than 31 July 2026.

When are the interviews?

In-person ‘Team Quallies’ interviews will take place at Melbourne Park in August 2026.

What’s involved at the in-person interviews?

The in-person interviews are an opportunity for us to get to know candidates better. Candidates will meet hiring managers, other applicants, engage in various activities, and put skills on display. Candidates will also get to know more about Tennis Australia, the Australian Open and what is important to us.

Do you cover the costs for travel to interviews?

No, interviews are optional and by invitation, so any cost is to be covered by the candidate.

What background checks are required?

All applicants will be asked for their right to work in Australia.

If you are successful in gaining employment with Tennis Australia, you will need to provide both a valid National Police Check (full disclosure) and a valid Working With Children Check (note that an employee check is required, not a volunteer check).

Will I need to provide a police check or working with children check if I am under 18 years of age?

No – if you are born on or after 1 February 2009 then you do not have to provide background checks.

I have a WWCC from another state – can I use it?

Yes – if you don't live in Victoria and won't work more than 30 days in a calendar year, you can submit your interstate WWCC.

Can I apply if I am not a citizen or live overseas?

Yes, as long as you have working rights in Australia you can apply for a role at the Australian Open. We will conduct a VEVO check for all visa holders to confirm working rights.

What duties will I have working at the Australian Open?

The duties are dependent on the role that you undertake. More information on our available roles can be found in our [Position Overview](#). You can also find out more about the experience, expectations and values of our workforce here: <https://www.tennis.com.au/about-tennis-australia/careers/ao-event-roles>

Which days am I required to work?

Each of our functional areas has different availability requirements for the Australian Open. While you won't be rostered to work every day, to support operational planning we require full availability from 10 to 31 January, with some areas requiring availability from December (and possibly earlier). While dates are subject to change, each team's requirements have been outlined in the [Position Overview](#).

How old do I need to be to work at the Australian Open?

You need to be at least 15 years of age to apply for roles at the Australian Open.

What dates do I need to be available for in-person training?

If applicable, this will be communicated by your functional area team.

What do I wear to work?

Successful applicants will receive an Australian Open uniform. Further information will be provided once applicants have been accepted into their role.

How do I learn more about AO27?

We encourage you to check out our [recruitment page on tennis.com.au](#), [ausopen.com](#), and follow us on your favourite social media channels (@AustralianOpen). If you're successful, we'll share all the latest news to get you ready for an exciting summer of tennis!