

ST JOHN AMBULANCE AUSTRALIA
(WESTERN AUSTRALIA) INC

209 Great Eastern Hwy
Belmont WA 6104
PO Box 183 Belmont 6984
Tel: 08 9334 1421
Fax: 08 9334 1399



Tennis Australia Workplace First Aid

TRAINING BOOKING CONDITIONS - ST JOHN AMBULANCE WA

Booking Details / Contact – all enquiries and bookings for public-scheduled courses can be made by;

- Phone – 9334 1233 (Monday to Friday; 8:00am – 4:30pm)
- Fax – 9334 1224
- Online – www.stjohnambulance.com.au (for public course dates)
- Email – fast@ambulance.net.au

Please quote TENNIS 0212 to receive \$125.00 price for Workplace First Aid for Perth Metro area. For country bookings please contact the training centre directly.

Public courses are offered throughout the various Metropolitan and Country training centres operated by St John Ambulance Australia (WA) Inc. The booking conditions are;

Course Attendance - It is important that the full course is attended to complete the assessments. If you are unable to attend any session due to illness or injury, a doctor's certificate is required to transfer your booking to another time at no cost.

Transfers – We will be pleased to transfer your booking to another date at no cost when we are advised at least 10 working days prior to course commencement. A transfer fee equal to 25% of the course fee will apply to transfer your booking between 5 and 9 working days prior to course commencement. To transfer your booking less than 5 working days prior to course commencement a transfer fee equal to 100% of the course fee will apply. This transfer fee is inclusive of GST. Please be aware that you are unable to transfer your booking on the day of the course.

Course Cancellations - A full refund will be made if written advice is received a minimum of 10 working days prior to course commencement. A 75% refund will be made for cancellations received in writing between 5 and 9 working days prior to course commencement. It is regrettable that no refund can be made for cancellations received less than 5 working days prior to course commencement. This cancellation fee is inclusive of GST. Should a participant be unable to attend, a substitute is welcome at no extra charge. If cancelling a Senior First Aid (1 Day) an additional fee for the materials received will be deducted, unless no refund is applicable. This cancellation fee is inclusive of GST

Access to Public courses will be dependent on the availability of seats for selected classes and/or venues. If there are insufficient enrolment for a particular class, St John Ambulance Australia (WA) Inc. reserves the right to cancel the said class and will transfer the participant to another course that best suits him/her at no extra charge