

Date: 29 June 2010

24 feedback forms were received

40 number of participants

[+ indicates the additional people who mentioned the same or similar view point]

I learned ...

Access to tennis website through Your tennis toolkit ++++

To be more positive ++

TA is starting to think of clubs/ coaches and their roles +

Th role of engaging clubs / coaches can be proactive in the future of tennis

A variety of applications available via internet

The resources and tools TA are offering coaches to promote tennis in their region

More than one way to skin a cat

TA membership +

What others are doing and thinking

Few people seek consultants to objectively look at their own business

TA is doing a fantastic job in addressing issues raised from these forums

The longer the forum went the more people loosened up

I liked ...

Clicker survey using the keepads +++++

Ben Zander's presentation ++

Templates for marketing (brand station) +

The presentation is more informative and entertaining ++

Mike's positive presentation which gave a better outlook +

Our ideas and thoughts are sought +

Positivity of meeting +

Informative interactive Your tennis toolkit

Proactive role of Qld Tennis

Integration of like minded coaches centre operators

Question time at the end

Networking opportunities

Stockholm piano video

Format and timing

I felt ...

Positive +++++

Clear about where things are going +

I have much to learn

Less promotion of existing schemes (MLC Tennis Hot Shots) as a higher % of attendees are already converted

Need to pursue tennis on a much more local level

Still have a long way to go in linking coaches and clubs

I question if there was an outcome to the evening

Technically challenged

Time may need to be changed as it went through dinner

Like part of something bigger

I thought ...

Informative, productive and helpful +++

It was important to get people focusing on the positives +

There are other ways of doing this

Everyone had input albeit different views

More incorporated on player development

Information was of a general nature

Need to attract more of the new coach breed

It is a start at last!

Busting to get the mentor program going

A bit mind-boggling

TA presentation a tad too long didn't allow for enough discussion time at table

I wonder ...

What can be achieved if we can all work to making sure some of the great ideas actually happen ++

How much better a coach I can become

The process of setting up a new centre making sure we're getting things right – template most beneficial

What is our current national policy re court surfaces i.e. clay, hard etc.

If you can ever say "because of today we changed this and introduced this"

Where certain contributing factors can be implemented

If a specific 'internet' TA course is beneficial to educate what is available

How much more popular tennis would be if more money was spent on grass roots and volunteers instead of bureaucracy and pursuit of champions

How long it will take to get results back to coaches

What type of funding will be allocated for this project

If people could have a larger opportunity to provide feedback

If the conservative people can change

Where to next? +

Can TA structure continue to grow as fast as the last 3 years

If it's all getting a bit too complicated

If there are more positive feelings amongst the Qld coaches

LAG forum:

1	2	3	4	5	TOTAL	AVERAGE
		4	9	11	103/ 24	4.29

Quality of facilitator- Mike McLaughlin (knowledge, communication skills, approachable, presentation style):

1	2	3	4	5	TOTAL	AVERAGE
		2	6	16	110/ 24	4.58

Quality of presenter – Karen Clydesdale (knowledge, communication skills, approachable, presentation style):

1	2	3	4	5	TOTAL	AVERAGE
		1	9	14	107/ 24	4.45