

# ACT LAG forum & PD workshop – summary of feedback



**27 May 2010 – National Tennis Centre**

A total of 22 participants

10 evaluation forms completed

[+ indicates the additional people who mentioned the same or similar view point]

## I learned ...

More about Tennis Australia direction regarding the club/coach relationship and marketing opportunities for clubs and coaches +

**That Tennis Australia is listening and addressing LAG concerns and needs +**

How much is online now + +

How to use the *Your tennis toolkit* and access the website resources

Marketing ideas +

That we have the power to create any environment we want, both for ourselves and the people around us, and that it is our choice to make it positive or negative

That Tennis Australia has improved on the things from last year

## I liked ...

**Your tennis toolkit – great idea (it is making it easier to access the information on the website) + + +**

**The relaxed open atmosphere and the open communication +**

**Locked logo for our business +**

How it was presented, how interactive it was and how TA is really trying to change things for the better

The presenters and the great feel of the day

That Tennis Australia has really listened to the concerns and needs of its coaches and action has been taken or at least steps have been taken to address issues

The feeling of being heard

Seeing progress and resolving problems

Listening to the different viewpoints of the presenters

## I felt ...

**Encouraged by Tennis Australia's action and future planning**

**It was both positive and productive**

**The momentum of positive change by Tennis Australia**

Tennis Australia is listening to the coaches, coaches are being taken seriously and action taken

Action between coaches and committees needs work

Good about the information presented

I can take away a lot of things from this forum and use it in my life and coaching

## I thought ...

**The use of IT (website and brandstation) was creative and very contemporary**

Tennis Australia is working well at achieving objectives to create champions and get more people playing tennis

The LAG forum was good at answering last LAG issues, but there was no time for new issues

We are on board with Tennis Australia and its direction for the game and time will tell of its success

We need more win-win partnerships

Tennis Australia templates for newsletters for coaches would be great

Andrew Bulley had some interesting ideas on how to run a coaching business

We could have discussed how to develop assistant coaches into career coaches

## I wonder ...

**If we see any progress on issues related to club/coach relationships + + (will it ever be harmonious?)**

How we can communicate and work with those that aren't on board, volunteers, committees etc

If Tennis Australia will provide management software for coaches to use to manage their businesses

How I can keep improving

What will be the topic for the next forum

**LAG forum/PD workshop:** Rated 4.2 out of 5

**Andrew Bulley** – rated 4.2 out of 5

**Karen Clydesdale** – Rated 4.6 out of 5