

# ACT LAG forum – Summary of attendee feedback



Wednesday 9 September  
National Sports Club  
Total of 20 attendees

[+ indicates the additional number of people who mentioned the same or similar view point].

<p><b>I learned ...</b>                  Tennis Australia is keen to promote the game and listen to the coaches +                  Tennis Australia's T12 strategy +                  The great necessity to look at feedback, compare, prioritise and how to action these plans                  Sharing similar issues                  About the modified tennis pathways                  "We need to get together more often to find solutions to create more of a transparent way forward", Frank Calabria.</p>
<p><b>I liked ...</b>                  The format, delivery, atmosphere and the facilitator + + + + +                  The concept of getting coaches together, talk, network, improve +                  Increased understanding and need to implement modified competition and coaching structures                  Concept of identifying the solutions                  The positive attitude of Tennis Australia and the coaches moving forward                  That TA is taking an active role within the states in this area                  Hearing about the successes of other sports and international examples                  That coaches have an interest in promoting the game</p>
<p><b>I felt ...</b>                  Could have gone for longer + + + + +                  Encouraged that tennis in Australia is slowly moving in the right direction                  Very productive and beneficial for our game +                  That there are many issues that need to be addressed and a number have been "on the list" for the past 20 years                  The groups could have been even smaller                  Skeptical about how much of the feedback will be actioned                  "Comfortable and part of a team", Phil Briggs.</p>
<p><b>I thought ...</b>                  The approach re: accountability for action/non-action in a more transparent process                  A great concept to be further investigated and continued                  Good learning experience                  Coaches and clubs need to work together                  That the coaches were willing to work together                  There were a lot of valuable ideas                  The biggest challenge is how to get coaches all on board regarding Hot Shots                  It was a constructive think tank                  More time could be devoted to strategy and planning +                  "That this forum is a very positive move", Helen Gourlay.</p>
<p><b>I wonder ...</b>                  What action will be taken by Tennis ACT and TA as a result of this process + +                  How much and how quickly we can implement change + + +                  Let's hope that progress moves toward action and some unity and transparent direction in issues discussed                  How we get the information outside of these forums                  If the LAG could take one common issue and really focus on strategies to feed to the NCAG</p>

LAG forum:

Rated between 1-5	1	2	3	4	5	Average
No. of attendees	0	0	1	8	9	4.3

Quality of facilitator (knowledge, communication skills, approachable, presentation style):

Rated between 1-5	1	2	3	4	5	Average
No. of attendees	0	0	0	3	15	4.8